



15 August 2023

Dear Shareholder

UPDATE ON ONE-OFF CAPITAL REDUCTION

At the Shareholders' Briefing that was held on 5 July 2023, we announced that Income Insurance Limited ("**Income Insurance**" or "the **Company**") undertook a one-off capital reduction exercise to return approximately S\$43 million of capital to shareholders without the cancellation of any shares in Income Insurance. This is to allay some shareholders' liquidity concerns as they face challenges identifying a willing buyer for their shares in Income Insurance.

We also informed you that, as part of the exercise, all shareholders who remain on Income Insurance's register of members at the close of business on 13 July 2023 would receive S\$0.40115 per share in cash by 15 August 2023, with the aggregate amount to be received by each shareholder rounded down to the nearest cent.

However, we regret to inform you that there will be a delay in the cash disbursement to shareholders by the set date, 15 August 2023.

Since 13 July 2023, Income Insurance has been attempting to make the statutory lodgment required to effect the capital reduction under Singapore law but has encountered unforeseen technical issues with the BizFile+ portal of the Accounting and Corporate Regulatory Authority of Singapore ("**ACRA**"). Both Income Insurance and ACRA have been working hard and will continue to work hard to resolve these issues as soon as possible.

We stand firm in honouring the one-off capital reduction exercise and want to reassure you that we will confirm the date of cash disbursement to each shareholder after the Company successfully makes the relevant lodgements on the BizFile+ portal of ACRA to effect the capital reduction.

Meanwhile, we thank you for your patience and understanding on this unexpected delay.

For any clarification, you may call Boardroom at +65 6536 5355 from 8:30 a.m. to 5:30 p.m. on Mondays to Fridays (excluding public holidays). Thank you for your continued trust in Income Insurance.

Yours sincerely

Thanalakshmi Balakrishnan
Board Secretary
Income Insurance Limited