GENERAL INSURANCE

Pursue your studies or student internship overseas¹ with confidence.

Whether you are embarking on your studies or student internship overseas¹, living in a foreign land can be both an exhilarating and daunting experience, especially so when you are all alone and facing unforeseen circumstances. With our Overseas Study Protection Plan that provides worldwide¹ coverage against outpatient medical expenses², personal accidents, and travel inconveniences for you³ and your family⁴, you can now embark on your exciting learning journey with peace of mind knowing that we have got you covered.

Why is it good for me?

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Peace of mind with 24-hour worldwide¹ protection against personal accidents and outpatient medical expenses²

Protection against loss or damage of overseas personal home contents and coverage for your alternative accommodation

Flexible choice of coverage to protect yourself and your family⁴ if they choose to join you while you are pursuing your studies or student internship overseas¹ Enhance your coverage with a Trip Protect rider and enjoy a range of additional benefits which protects you during your leisure trips or be protected from unexpected inpatient medical expenses with Overseas Medical Expenses rider

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made yours



Opt for Overseas Medical Expenses rider and get COVID-19⁷ coverage such as medical expenses, emergency medical evacuation and sending you home benefits



GENERAL INSURANCE

24-hour worldwide¹ protection

Stay protected and get worldwide coverage against outpatient medical expenses² and personal accidents while you study, take up an internship overseas or even when you take your leisure trips to explore cities or countries during your term break.

Protection against loss or damage of personal home contents in your overseas residence and coverage for alternative accommodation

Living in a new country is exciting but it presents a different set of risks. Protect yourself against loss or damage of your overseas personal home contents (including laptop) stored at your overseas residence due to a natural disaster, fire or theft. We also provide coverage of up to \$3,000⁵ for alternative accommodation in the event your overseas residence is unsuitable to live in due to the loss or damage caused by fire or natural disaster.

Coverage for you³ and your family⁴ while you are pursuing your studies or student internship overseas¹

Taking your spouse and children along with you for your overseas studies or student internships? Overseas Study Protection Plan also covers your spouse and children so you can focus on your learning journey with one less thing to worry about.

Enhance your coverage with two optional riders

Overseas Medical Expenses rider enhances your overseas medical expenses coverage by up to \$200,000⁶, while Trip Protect rider offers additional benefits to protect your leisure trips from theft or damage of personal belongings, unused entertainment ticket, trip disruption and more.

Enjoy COVID-19⁷ cover when you opt for Overseas Medical Expenses rider

It takes a lot of courage to pursue your overseas studies amidst a pandemic. To relieve your worries during these challenging times, we have included the COVID-19⁷ medical cover in our Overseas Medical Expenses rider. You can get up to \$200,000⁸ overseas medical expenses and up to \$100,000⁸ emergency medical evacuation and sending you home benefits if you are diagnosed with COVID-19 overseas.



GENERAL INSURANCE

Table of Cover (Coverage while you are overseas, including all your trips)

	Important note: Maximum be	nent (33) per	insureu perso	on also applie	s to family co	ver		
		Maximum benefit (S\$)						
		Pla	in 1	Pla	n 2	Pla	in 3	
Personal accident benefits		Per insured person	Per family cover	Per insured person	Per family cover	Per insured person	Per family cover	
Section 1	Accidental death and permanent disability Limit under individual cover per policy year	150,000		200,000		250,000		
	Limit under family cover per policy year For adult For child	150,000 75,000	525,000	200,000 100,000	700,000	250,000 150,000	950,00	
Section 2	Criminal assault Limit under individual cover per policy year	75,000		100,000		125,000		
	Limit under family cover per policy year For adult For child	75,000 37,500	262,500	100,000 50,000	350,000	125,000 75,000	475,00	
Medical relat	ed benefits							
Section 3	Overseas medical expenses incurred due to injury Overall section limit per policy year	20,000	100,000	20,000	100,000	20,000	100,00	
	Sub-limit for medical aids and equipment per incident	500		500		500		
	Sub-limit for continuing medical treatment in Singapore per policy	5,000		5,000		5,000		
Section 4	Overseas medical expenses incurred due to sickness (outpatient medical treatment only) Overall section limit per policy year (\$100 excess per outpatient visit)	5,000	25,000	5,000	25,000	5,000	25,000	
	Sub-limit for medical aids and equipment per incident	500		500		500		
	Sub-limit for continuing medical treatment in Singapore per policy year	1,000		1,000		1,000		
Section 5	Emergency medical evacuation Limit per policy year	Unlimited	1,000,000	Unlimited	1,500,000	Unlimited	2,000,00	



GENERAL INSURANCE

Table of Cover

(Coverage while you are overseas, including all your trips)(continue)

				Max <u>imum</u>	benefit (S\$)			
		Plan 1 Plan 2 P					lan 3	
Medical related benefits		Per insured person	Per family cover	Per insured person	Per family cover	Per insured person	Per family cover	
Section 6	Sending you home Limit per policy year	Unlimited	1,000,000	Unlimited	1,500,000	Unlimited	2,000,000	
Section 7	Hospital visitation Overall section limit per incident	5,000	25,000	7,500	37,500	10,000	50,000	
	Sub-limit for hotel accommodation expenses per room per day	500	500	500	500	500	500	
Section 8	Compassionate visit Overall section limit per incident	5,000	25,000	7,500	37,500	10,000	50,000	
	Sub-limit for hotel accommodation expenses per room per day	500	500	500	500	500	500	
Section 9	Emergency phone charges Limit per incident	100	500	200	1,000	300	1,500	
Education fee	es & ATM assault cover							
Section 10	Sponsor protection Limit per lifetime	15,000	15,000	30,000	30,000	50,000	50,000	
Section 11	Study interruptions Limit per lifetime	10,000	10,000	15,000	15,000	20,000	20,000	
Section 12	ATM assault Limit per incident	250	1,250	500	2,500	750	3,750	
Personal liabi	lity & Kidnap and hostage cover							
Section 13	Personal liability Limit per policy year	300,000	300,000	500,000	500,000	1,000,000	1,000,00	
Section 14	Kidnap and hostage Overall section limit per incident	3,000	15,000	5,000	25,000	10,000	50,000	
	For every 24 hours	100		100		100		
Travel inconv	enience benefits							
Section 15	Travel delay Overall section limit per incident	1,000	5,000	1,500	7,500	2,000	10,000	
	For every 6 hours of delay	50		50		50		
Section 16	Baggage delay Overall section limit per incident	1,000	5,000	1,500	7,500	2,000	10,000	
	For every 6 hours of delay	50		50		50		



GENERAL INSURANCE

Table of Cover(Coverage while you are overseas, including all your trips)(continue)

	Important note: Maximum bei	nefit (S\$) per	insured perso	on also applie	s to family co	ver	
		Maximum benefit (S\$)					
		Pla	n 1	Pla	in 2	Plan 3	
Travel inconve	enience benefits	Per insured person	Per family cover	Per insured person	Per family cover	Per insured person	Per family cover
Section 17	Loss or damage of checked-in baggage with a public transport provider Overall section limit per incident	1,000	5.000	2.000	10.000	3.000	15,000
	Sub-limit for each item, set or pair	500	0,000	500		500	_0,000
Overseas hon	ne and personal home contents protect	ion benefits					
Section 18	Loss or damage of overseas personal home contents due to natural disaster, fire or theft Overall section limit per policy year	3,000	15,000	4,000	20,000	5,000	25,000
	Sub-limit for laptop	1,000		1,000		1,000	
	Sub-limit for mobile phone	300		300		300	
	Sub-limit for each other item, set or pair	500		500		500	
	Sub-limit for hotel accommodation expenses per room per day	500	500	500	500	500	500
Section 19	Alternative accommodation Overall section limit per incident	1,000	2,000	2,000	4,000	3,000	6,000
	Sub-limit for hotel accommodation expenses per room per day	500	500	500	500	500	500



GENERAL INSURANCE

Riders (Optional coverage while you are overseas, including all your trips)

	Important note: Maximum be	nefit (S\$) per	insured perso	on also applie	s to family co	ver		
		Maximum benefit (S\$)						
		ME S	ME Starter ME Value				ME Supreme	
Overseas Med	lical Expenses rider (optional)	Per insured person	Per family cover	Per insured person	Per family cover	Per insured person	Per family cover	
Section 20a	Overseas medical expenses incurred due to sickness and injury							
	Overall section limit per policy year (\$100 excess per outpatient visit due to sickness)	50,000	250,000	100,000	500,000	200,000	1,000,000	
	Sub-limit for medical aids and equipment per incident	500		500		500		
	Sub-limit for outpatient medical treatment incurred due to sickness per policy year	5,000		5,000		5,000		
	Sub-limit for continuing medical treatment in Singapore per policy year	5,000		5,000		5,000		
Section 20b	COVID-19 medical cover							
	Limit per incident for overseas medical expenses incurred due to COVID-19	50,000	250,000	100,000	500,000	200,000	1,000,000	
	Limit per incident for emergency medical evacuation and sending you home due to COVID-19	100,000	300,000	100,000	300,000	100,000	300,000	



GENERAL INSURANCE

Optional coverage for your leisure trips

Important note: Maximum benefit (S\$) per insured person also applies to family cover									
		Maximum benefit (S\$)							
		Trip Prote	ct Starter	Trip Prot	ect Value	Trip Protec	t Supreme		
Trip Protect rider (optional) Protecting your leisure trips		Per insured person	Per family cover	Per insured person	Per family cover	Per insured person	Per family cover		
Section 21a	Theft or damage of personal belongings								
	Overall section limit per leisure trip	1,000	5,000	2,000	10,000	3,000	15,000		
	Sub-limit for laptop	1,000		1,000		1,000			
	Sub-limit for mobile phone	300		300		300			
	Sub-limit for each other item, set or pair	500		500		500			
Section 21b	Losing travel documents Overall section limit per leisure trip	500	2,500	750	3,750	1,000	5,000		
	Sub-limit for hotel accommodation expenses per room per day	500	500	500	500	500	500		
Section 21c	Rental vehicle excess Limit per leisure trip	3,000	3,000	4,000	4,000	5,000	5,000		
Section 21d	Cancelling your trip Limit per leisure trip	1,000	5,000	2,000	10,000	3,000	15,000		
Section 21e	Trip disruption Overall section limit per leisure trip	1,000	5,000	2,000	10,000	3,000	15,000		
	Sub-limit for hotel accommodation expenses per room per day	500	500	500	500	500	500		
Section 21f	Unused entertainment ticket Limit per leisure trip	100	500	200	1,000	500	2,500		
Section 21g	Missed connections Limit per leisure trip	100	500	200	1,000	500	2,500		
Section 21h	Overbooked public transport Limit per leisure trip	100	500	200	1,000	500	2,500		



GENERAL INSURANCE

About Income

NTUC Income Insurance Co-operative Limited ("Income") is a leading composite and omnichannel insurer in Singapore, offering life, health and general insurance to fulfil the protection, savings and investment needs of individuals, families and businesses. Income was established in 1970 and remains the only insurance co-operative in Singapore.

To learn more, visit income.com.sg/about-us.

Get in touch



CLICK www.income.com.sg

IMPORTANT NOTES

- 1 This policy covers you when you are overseas except when you are living in or travelling to or through Afghanistan, Iraq, Liberia, Sudan or Syria. If your home country is not Singapore, please note that we do not cover claims arising in your home country under section 3 – Overseas medical expenses incurred due to injury, section 4 – Overseas medical expenses incurred due to sickness (outpatient medical treatment only), and Section 20a – Overseas medical expenses incurred due to sickness and injury. Section 14 – Kidnap and hostage also does not cover claims arising in your home country, countries in Central or South America, or Africa, or any country in which United Nations armed forces are present and active.
- 2 You will need to pay the first \$100 for each visit of your outpatient medical treatment due to sickness.
- 3 This policy is available to insured person who are:
 - a between 8 and 65 years of age; unless you are a child insured under a family cover, then you must be more than 30 days but less than 25 years of age and unemployed throughout the period of insurance; and either
 - b i registered as a full-time or part-time student with an educational institution holding a valid student identification card issued by the educational institution and holding a Singapore National Registration Identification Card (NRIC) or valid Singapore student pass and residing overseas for purpose of study or student internship; or
 - ii the legal spouse or child(ren) of the student insured under this policy and residing overseas with the student insured and holds a valid Singapore identification document such as a Singapore National Registration Identification Card (NRIC), employment pass, work permit, long-term visit pass.
- 4 This means covering a maximum of 2 adults with:
 - a the insured person registering as the student; and
 - b his/her legally married spouse;

and any number of their children more than 30 days but less than 25 years of age named in the schedule. The child(ren) must:

- · be the biological or legally adopted child of the adult described in paragraph a and b above; and
- · not employed (full time or part time) during the term of the policy.



GENERAL INSURANCE

IMPORTANT NOTES

- 5 Section 19 Alternative accommodation of \$3,000 is an overall section limit per insured person under Plan 3. The most we will pay under this section is up to the sub-limits and overall section limit shown in the table of cover.
- 6 Section 20a Overseas medical expenses incurred due to sickness and injury of \$200,000 is an overall section limit per insured person under ME Supreme. The most we will pay under this section is up to the sub-limits and overall section limit shown in the table of cover.
- 7 If you are in Singapore before the start date of the Overseas Medical Expenses rider, you must undergo a mandatory pre-departure COVID-19 diagnostic test such as COVID-19 Polymerase Chain Reaction (PCR) test within 72 hours before departing from Singapore and the test result must be negative before you depart from Singapore.

If you are overseas on the start date of the Overseas Medical Expenses rider, you will only be covered for COVID-19 after 14 days from the start date of the Overseas Medical Expenses rider. This benefit will not cover claims directly or indirectly caused by or arising from the following:

- i Any expenses incurred to treat complications due to COVID-19 vaccination.
- ii Any expenses incurred for mandatory COVID-19 diagnostic tests that you are required to take, such as pre-departure tests and post-arrival tests.

iii Any medical expenses incurred for treatment in Singapore.

8 Section 20b - COVID-19 medical cover

Overseas medical expenses incurred due to COVID-19 of \$200,000 is an overall section limit per insured person under ME Supreme. The most we will pay under this section is up to the sub-limits and the overall section limit shown in the table of cover.

Emergency medical evacuation and sending you home due to COVID-19 of \$100,000 is an overall section limit per insured person under ME Supreme. The most we will pay under this section is up to the sub-limits and overall section limit shown in the table of cover.

This is for general information only. You can find the usual terms and conditions of this plan at www.income.com.sg/ospp-policy-conditions.pdf. All our products are developed to benefit our customers but not all may be suitable for your specific needs. If you are unsure if this plan is suitable for you, we strongly encourage you to speak to a qualified insurance adviser. Otherwise, you may end up buying a plan that does not meet your expectations or needs. As a result, you may not be able to afford the premiums or get the insurance protection you want. There are certain conditions whereby the benefits under the plan will not be payable. These are stated as exclusions in the policy contract. You are advised to read the policy contract for the full list of exclusions.

This policy is protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact Income or visit the GIA/LIA or SDIC websites (www.gia.org.sg or www.sdic.org.sg).

Information is correct as of 17 June 2021.