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# **Abridged Fact Find form for Investment-Linked Policy**

### Important notice to policyholder or assignee

You would have provided your Income advisor information about yourself in relation to your financial goals, financial situation and your particular needs before the purchase of the insurance product(s).

It is recommended that you seek advice from your Income advisor if you wish to transact in investment-linked policies (ILPs) or make changes to your insurance policies.

Policyholder's or assignee's particulars								
Name of policyholder or assignee <sup>1</sup> (as shown in NRIC)	NRIC/passport no.	Are you 62 years old and above?						
<sup>1</sup> Delete where applicable. For policies with assignment, assignee needs t	to complete and sign the form.							
	<u>n</u> Mandarin	Highest educational level attain Primary Secondary Pre-U/JC Diploma Post graduate	ned GCE 'O'/'N' level Degree					
Policyholo	der's or assignee's acc	companiment						
Note: It is recommended for you to be accompanied by a Trusted Individual if you belong to any two of the following profiles:  • 62 years of age or older  • Below GCE 'O' level or 'N' level certifications, or equivalent academic qualifications  • Not proficient in spoken or written English  Would you like to be accompanied by a Trusted Individual?  No Yes (If 'Yes', please provide details below)  Name of Trusted Individual  Relationship to client  NRIC no.  E.g. use "567A" if the NRIC number is S1234567A.  Note: A "Trusted Individual" is a person who is/has: (i) At least aged 18; (ii) At least GCE 'N' or 'O' Level Certificate, or Equivalent Academic Qualification; (iii) Proficient in spoken and written English; (iv) A person who has the trust of the Client.								
Representative or Supervisor is not allowed to be the Trusted Please note that you will be receiving a call from the company have purchased a product from us).		nding of the products recommen	ded by your representative (if you					
Policyholder	's or assignee's transa	action request(s)						
^For policyholder/assignee who wishes to proceed with <u>one tir</u> transactions and do not want any advice from Income, you mu is assessed in SECTION B to have relevant experience and/or k	ist complete SECTION A, SEC	<del>-</del>						
	This Abridged Fact Find fo  1  2  3  4	rm is used for the recommendat	ion of the following policies:					

### Section A: Policyholder's or assignee's Risk Profile

It is important to recommend suitable products that reflect your risk preferences. People make investment decisions based on time, performance of an investment and the risk they are prepared to accept. You should consider that short-term capital losses might be a consequence of aiming for higher, longer-term returns. As a general rule, the higher the potential return, the higher the risk that capital may not be returned.

This risk profile questionnaire helps to assess your risk tolerance level. Please answer each question accordingly.

Question		Myself			
1. Investment Time Horizon					
	<ul> <li>This is assuming that you have already made plans to meet your short term financial goals and to handle emergencies.</li> <li>How long would you keep your money invested before you would need to assess it?</li> </ul>				
2. Your current Age					
What is your current age (Lagrange )	years (Please indicate from 0-100)				
3. Percentage of Assets to be set	aside for Investments				
What percentage of your to	% (Please indicate from 0-100)				
4. Market Decline Tolerance Lev					
<ul><li>In an extreme market down</li><li>"0" means you cannot toler</li></ul>	turn, what is the maximum decline you can tolerate? ate any decline.	% (Please indicate from 0-100)			
5. Investment Decline Response	(a)				
<ul> <li>Following your response to g at night and function prope</li> </ul>	<u>uestion 4</u> , if your investment declines by this much, would you be able to sleep peacefully rly at work?	∐ Yes			
or hold and do nothing?	(b) question 4, if your investment declines by this much, what would you do? Sell, buy more	Sell Buy Hold			
(Please indicate 1 answer)					
7. Percentage to sell or buy base		%			
your initial investment value	question 6, please indicate how much (in percentage) would you sell or buy based on e?	(Please indicate from 0-100)			
If you decide to hold and do					
Suitability criteria					
Does your answers above fall und	er any of the categories below (Please indicate 'yes' or 'no'):				
Question 1: Time horizon is stated	Yes No				
Question 3: Percentage of your to	Yes No				
Question 4: Maximum decline you	Yes No				
Important Note: The suitability criteria is to assess If you have been assessed to be r recommended for you not to pure					
Please scan the QR code (or use the	ne link below) and input your answers to generate your Risk Profile				
https://www.income.com.sg/crp_	questionnaire				
My Risk Profile (Please indicate yo					
Client risk profile	To be completed ONLY if you disagree with your risk profile				
Conservative	Please indicate the risk profile deemed more suitable:				
Moderately Conservative	Conservative Moderately Conservative Moderately Aggressive				
Moderately Aggressive	Aggressive Comments:				
Aggressive  Objective is to achieve above average growth over time and current income concerns will be minimal. Willing to take substantial risks in investment.					

**Important note:** If you disagree with your predicted risk profile, the minimum of your predicted risk profile and stated risk profile will be used as a basis of recommendation.

- Predicted Risk Profile is the Risk profile generated for the Client
- Stated Risk Profile is the Client's preferred Risk Profile if Client disagrees with their Predicted Risk Profile

#### Section B: Policyholder's or assignee's investment knowledge

This questionnaire, also known as the Customer Knowledge Assessment, helps to assess if you have any relevant knowledge or investment experience to understand the risks and features of unlisted "Specified Investment Products", which includes investment-linked policies ("ILPs") or similar products. Any inaccurate or incomplete information provided by you may affect the suitability of the recommendation.

#### **Outcome of Customer Knowledge Assessment**

- If you have indicated a "Yes" in at least one of the below questions, you are assessed to have the relevant experience and/or knowledge in ILPs.
- If you have indicated a "NO" in all the below questions, you are assessed NOT to have the relevant experience and/or knowledge in ILPs. We would need you to seek advice from your Income advisor before transacting in your ILP(s).

Educational Qualifications	Q1. Do you hold any Diploma or higher qualification in the finance-related disciplines as below?  • Accountancy • Actuarial Science • Business/Business Administration • Business Management/ Business Studies • Capital Markets  • Finance Engineering • Financial Planning • Insurance  Q2. Do you have any other professional finance-related qualifications? Eg: Chartered Financial Analyst (CFA)/Association of Chartered Certified Accountants (ACCA)	If "Yes" to any questions, provide details below  Yes No  Yes No
Investment Experience	<ul> <li>Q3. Have you made at least 6 transactions in collective investment schemes ("CIS") (example: unit trusts) or ILPs in the last 3 years?</li> <li>Transactions that would NOT qualify:         <ul> <li>Subsequent investments into a regular premium ILP, recurring single premium ILP or instalment savings plan of Unit Trust after the first premium/instalment.</li> <li>Shares listed in the Stock Exchange</li> </ul> </li> </ul>	
Work Experience	Q4. Do you have a minimum of 3 consecutive years of working experience in the past 10 years in the development of, structuring of, management of, sale of, trading of, research on and analysis of investment products or the provision of training in investment products?  Note: Work experience in accountancy, actuarial science, treasury or financial risk management activities will also be considered relevant experience.	

#### Section C: Policyholder's or assignee's declaration (to be completed if you do not wish to seek advice from Income)

This section is only available to policyholder or assignee who is assessed to have the relevant experience and/or knowledge in ILPs in Section B and wishes to transact in one of the following post-purchase transactions to ILP(s) without seeking advice from Income.

 One time top-up Recurring single premium

Fund switch

• Change in fund percentage

### Important notice to policyholder or assignee:

If you are unsure whether the intended transaction is suitable for your circumstances, you are encouraged to seek advice from a qualified Income advisor who will be able to advise you on a suitable product or transaction to your existing policy.

Please read the following declaration together with the Product Highlight Sheet(s), Fund Report(s) or Monthly Fund Fact Sheet(s) available from www.income. com.sg carefully before submission of this form.

As the policyholder or assignee.

- 1. I acknowledge that I have the option to complete "My Financial Portfolio" (fact find form) with my advisor but I wish to receive factual information only.
- 2. I am aware the outcome of my completed Customer Knowledge Assessment under Section B where I am assessed to have relevant knowledge and/or experience in ILPs.
- 3. I am aware of my risk profile, completed under Section A.
- 4. I am advised to read and understand the corresponding Product Highlight Sheet(s), Fund Report(s) or Monthly Fund Fact Sheet(s) available from www. income.com.sg with respect to the relevant investment fund(s) before deciding whether to invest or transact in such fund(s). Where appropriate, I understand that I can cease to proceed with this transaction at any time before the submission of this form and seek financial advice from a qualified Income advisor, or seek independent legal, tax and/or other professional advice.
- 5. All investment decisions are made independently by me, as the policyholder or assignee, after duly considering and understanding the investment fund(s), benefits and risks. I understand that the information contained herein is not intended as financial advice and shall not be relied on as such by me. I am responsible to ensure the suitability of the fund(s) selected.
- 6. I am aware of my responsibility to ensure the suitability of the ILP transaction(s) and will waive the right to receive any advice as to whether the product or fund(s) is suitable under the Financial Advisers Act.

Name of policyholder or assignee <sup>2</sup>		NRIC number or FIN	
Signature	- Pin	Date	(dd/mm/yyyy)
<sup>2</sup> Delete where applicable. For policies with assignment, assignee needs to complete and sign	n the form.		

Please proceed to complete the transaction request in the appending form.

### Section D: Policyholder's or assignee's summary of needs (to be completed by Income advisor)

Your Income advisor must have sufficient information before making a suitable recommendation. The information that you provide on your financial goals, budget and your particular needs will be the basis on which financial advice and recommendation will be given.

Alternatively, you may request your Income advisor for a comprehensive review of your financial needs by completing the "My Financial Portfolio" (fact find form).

Policyholder's or assignee's financial goals									
Priority level  Basic Protection Savings and Investment					Priority leve				
Basic Protection	High	Med	Low	N.A.	Savings and investment	High	Med	Low	N.A.
Income protection (death)					Saving for children's educational needs  Dependant				
Income protection (disability)					Saving for retirement needs				
Critical illness					Enhancement to existing wealth accumulation plan				
Medical and hospitalisation costs					Others				
Personal accident									
Long-term care					When fund is needed (Time Horizon)				
Others									
	Pol	icyholo	ler's or	assign	ee's budget for planning				
Cash Regular amount \$ (	√Дн/	□ q/□	_M)		cource of funds rdinary Account \$ SRS A	ccount	\$_		
Single amount \$(SP)				CPF - S	pecial Account \$ Retire	ment Aco	count \$_		
Is the budget you set aside more than 50%  No Yes	of your a	assets or	surplus?	)					
			Adviso	r's reco	ommendation				

	Advisor's re	commendatio	n (continued)	
		T		
Policy number	ILP fund(s) selected	Fund percentage	Risk classification of fund(s) according to policyholder's or assignee's risk profile	Remarks
			Below Match Above	
			Below Match Above	
			Below Match Above	

Replacement of policy
Policyholder's or assignee's declaration on policy replacement
Do you intend to purchase a policy to replace in part or full any existing or recently terminated insurance policy or investment product from any insurer or other financial institution?  No Yes (If 'yes', please complete the sections below.)
Is the replacement of policy advised by the representative?  No Yes
My representative has explained the following to my satisfaction in the event a replacement of policy should take place.  No Yes
<ul> <li>a. I may incur transaction costs without gaining any real benefit from the replacement.</li> <li>b. I may incur penalties for terminating any of my existing policies.</li> <li>c. I may not be insurable at standard terms.</li> <li>d. The replacement plan may offer a lower level of benefit at a higher cost or same cost, or offer the same level of benefit at a higher cost.</li> <li>e. The replacement plan may be less suitable and the terms and conditions may differ.</li> <li>f. There may be other options available besides policy replacement (e.g. free switching facilities for investment policy).</li> <li>g. Upon Income's acceptance of your IncomeShield/Enhanced IncomeShield application, any MediShield-approved Integrated Shield Plan with another Private Medical Insurance scheme (PMIS) will be automatically terminated.</li> </ul>
Advisor's declaration on policy replacement
I have explained to the client the possible disadvantages of policy replacement and where applicable, informed him/her of other options available besides policy replacement.  I have also explained the basis for policy replacement and why the replacement of policy is suitable for the client below:
Advisor's declaration
I have provided the policyholder or assignee with a reasonable recommendation(s) based on the information and assumptions he or she has provided in this form. I declare that the information provided to me is strictly confidential and is only to be used in the process of recommending suitable insurance products and shall not be used for any other purposes.
Name of advisor Advisor's code
Signature   Date (dd/mm/yyyy)
Policyholder's or assignee's acknowledgement  1. I understand that the recommendation(s) is/are based on information and assumptions that I have provided in this form. Any inaccurate and incomplete information may affect the suitability of the recommendation(s).  2. I understand that I can request for a comprehensive financial review of my existing insurance policy(ies) before I proceed with this transaction(s).  3. My advisor has used a copy of the Abridged Fact Find form, Benefit/Policy Illustration, Product Summary and Product Highlight Sheet where applicable, as a basis to explain the information relating to this transaction(s). The Product Highlight Sheet is also available for download at www.income.com.sg.  I agree with the proposed recommendation(s).  I do not agree with the proposed recommendation. I am aware that it is my responsibility to ensure the suitability of the product(s) selected and wish to make the following amendment(s). I am also aware that for Investment-linked plan(s), I will not be able to rely on Section 27 of the Financial Advisers Act to file a civil claim in the event of a loss.  Comments
4. Location where the client was prospected.  I was prospected at:  Income's premises (for events held in Income's premises, select "Close Door Event" option)  Representative/agency's premises (e.g. home, rented office)  Client's premises (e.g. home, place of work, family/friend's premises)  Retailer (tie-up arrangements with Income)*  Close Door Event (e.g. Worksite/Seminar etc)  Street canvassing  Referral  Over the phone  Over video conference  Unable to recall  Not applicable (if no advice was sought from Income)

Policyholder's or assignee's acknowledgement (continued)									
5. Location where the sale was closed. Please note that the sale cannot be closed over the phone for MediSave-Approved Plans and/or Selected Clients.									
The sale was closed at:									
Income's premises (for events held in Income's premises, select "Close Door Event" option)									
Representative/agency's premises (e.g. home, rented office)  Client's premises (e.g. home, place of work, family/friend's premises)									
Retailer (tie-up arrangements with Income)*									
Retailer (no tie-up arrangements with Income. E.g. at a restaurant/café)*									
Close Door Event (e.g. Worksite/Seminar etc)									
☐ Over the phone ☐ Over video conference									
☐ Not applicable (if no advice was sought from Income) ☐ Others*  **Places are stiful as stifu									
*Please specify location:  To be completed if policyholder or assignee is assessed NOT to have knowledge or experience in ILP, and selects a fund that is higher than his or her risk									
profile.  My advisor has confirmed and informed me of the following:									
I am aware that it is my responsibility to ensure the suitability of the ILP fund(s) chosen.									
<ul> <li>I understand that Income may be contacting me to confirm this transaction.</li> <li>I understand that this application is subject to approval by Income.</li> </ul>									
Tunderstand that this application is subject to approvarily income.									
Name of policyholder or assignee <sup>3</sup> NRIC number or FIN									
Signature   Date (dd/mm/yyyy)									
<sup>3</sup> Delete where applicable. For policies with assignment, assignee needs to complete and sign the form.									
Supervisor's validation									
To be completed if call back is required									
I have made the call to customer and confirmed that customer understands all material facts necessary to make an informed decision including the product features, risks of the product, policy and premium term, and the applicable fees and charges.									
Date of call: (dd/mm/yyyy) Phone number used for the call back:									
Time of call: (am/pm) Policyholder's or assignee's phone number:									
Comments on the sales process and quality of advice provided by the representative after the call back:									
To be completed for ILP transaction(s)									
Please complete client's investment profile:									
Fulfils customer knowledge assessment criteria:									
Note: If there is a deviation, a lower of the two risk profiles will be selected for the purpose of recommendation.									
Risk of the sub-fund(s) selected is higher than client's risk profile: Yes No									
Senior management's confirmation ('SMC') is required when client is assessed NOT to have relevant knowledge and/or experience in ILP and/or wishes to purchase an ILP against recommendation or when the risk of the sub-fund(s) selected is higher than client's risk profile.									
I have reviewed the ILP application and noted that:									
SMC is not required. UsMC is required. (Please submit SMC Form together with the application.)									
Based on the information provided and the policyholder's or assignee's choice,  I agree with the recommendation made by my advisor.  I disagree with the recommendations made by my advisor.									
Comments:									
I had accompanied the representative for the sales advisory session.									
Yes No									
Name of cuponicar									
Name of supervisor Supervisor's code									
Signature   Date   (dd/mm/www)									



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## Alteration form for investment-linked policy

WARNING: Under Section 23(5) of the Insurance Act 1966 (or any other future amendments to it), you must reveal all facts you know, or ought to know, which may affect the insurance cover you are applying for. Otherwise, the insurance policy may not be valid.

#### **Important Notes:**

For Singaporeans/PRs, submit a Clear copy of your NRIC/Passport/Long-Term Pass

For foreigners, submit a CLEAR copy of an identification (front & back) (e.g. employment pass, passport) and a CLEAR copy of documentary proof of the address, such as copies of utility bills, bank statements or letters issued by statutory or government bodies (dated within past 6 months) with letterhead, name, address and date clearly shown.

Electronic Documents: All application and policy correspondence will be sent to you electronically, unless any of these are not available electronically, in which case you will receive the hardcopy by mail.

Residential address verification:

For Singapore Citizen/Permanent Resident - If the residential address stated in this form is different from the address in your identity document, please provide billing proof.

For non-Singapore Citizen – Please provide a valid identity document or passport with your residential address indicated, or billing proof.

Examples of billing proof – utility bills, bank statements and letters issued by statutory or government bodies (dated within the past 6 months) with letterhead,

name, address and date clearly shown.									
	For off	icial use							
For official use only – Scan to archive  1 Please update ICM under "ILP Processing	Request (Form)" and attach a co	opy of the form.							
Full name of Advisor (as in NRIC)	Advisor's code								
Please complete one form per policy and ensu	ure that all fields are completed.								
Details of policyholder or assignee									
Full name (as in NRIC/Passport/Long-Term P	NRIC/Passport/FIN/Unique Entity I	Number (UEN)	Policy number						
Nationality Singaporean Singapore PR (nation Others (please give details)	Country of residence	City of re	sidence						
Name of organisation	Place of incorporation	Business	activity/Sector						
Occupation	Nature of work Annual income (S\$)								
Deta	ails of insured (if different	from policyholder or assigne	e)						
Full name (as in NRIC/Passport/Long-Term P	ass)	NRIC/Passport number/FIN							
Nationality Singaporean Singapore PR (natio	nality)	Country of Residence	esidence						
	Changes to covera	ge/premium/riders							
Request	Details		Notes						
Fund allocation	Name of fund	Please refer to Terms point 29.  This form is to be submitted together with "Abridged Fact Find" form.							
	Total	100%							
Add riders  Increase regular premium	Please indicate rider name, sum assured and cover term.  From to			Please refer to Terms points 14. To 27.  This form is to be submitted together with "Abridged Fact Find", "Illustration", "Product Summary" and "Declaration of Continued Insurability" forms (where					
Increase sum assured (for IP1/IP2/VA1/VA2 policies only)	From	to	applicable).  VA1 only: For Terms point 2	Life event, please refer to 2.					

		Changes to coverage	/premium/riders (	conti	inued)		
Decrease regular premium		From	to			Please refer to Terms points 14. To 27.  To submit this form only.	
Decrease sum assured (for IP1/IP2/VA1/VA2 policies	only)	From	From to			This will be processed upon next anniversary date	
Remove riders (Please indicate the rider	r name to remove)	Type of Riders			VA1 and VA2 only: This form is to be submitted together with "Illustration" and "Product Summary" forms.		
Riders - Decrease Sum Assure	ed .	From	to			and Froduct Summary Torms.	
Cessation of Recurring Single request	Premium	N.A.				Please refer to Terms point 28. To submit this form only.	
		Change distri	ibution payout opti	ion			
Name of fund		Reinvestment	Encashment - Direct Cr	edit	Please refe	r to Terms points 31 to 32.	
Asian Income Fund					To submit t	his form only.	
Global Income Fund					Please sele for each fu	ct and tick only one distribution option nd.	
Asia Dynamic Return Fund				Your submission must reach us at least 30 days before the next declaration date and the new option			
Income Global Dynamic Bond	l Fund				ective from the next payout.		
Income Global Sustainable Fund			please subr		e selected "Encashment - Direct Credit", mit a copy of your Singapore bank book/ for verification (Note: you can only have		
☐ Income US Dividend and Growth Fund						credit account per policy).	
		Prer	mium holiday				
Premium holiday up to now	☐ I wish	to pay for my premiums using	g a new GIRO account,	To s	ubmit this fo	orm only.	
, .		to submit a new interbank G	•	To s	ubmit a new	interbank GIRO form (if applicable).	
	extend my premium holidays by 2 months.		If the premiums for your policy were outstanding, and you wish to resume premium payment starting from now.				
Premium holiday from now,	One m	nonth	Two months	To s	ubmit this fo	orm only.	
for (maximum of six months)		months	Four months	Your premium holiday will start from the next premium			
	Five m	onths	Six months	due	date.		
	Twelve	e months (if you are paying yo	our premiums yearly)				
	Invest	Flex (VS1):	months				
Cessation of premium	☐ I wish	to pay for my premiums using	g a new GIRO account,	To s	ubmit this fo	orm only.	
holiday		to submit a new interbank G	•	To submit a new interbank GIRO form (if applicable). This will be effective from the next premium due date			
	extend	d my premium holidays by 2 n	nonths.				
		T	, promium holidov				

### For all regular premium plans except VivaLink (VA1) and AstraLink (VA2)

- All regular premiums due for the first twelve (12) months and any subsequent increase of premium must be fully paid before any request for premium holiday is allowed.
- For policies that are on GIRO, the process of deduction takes place between 21st of the month to 8th of the next month. During this period, no changes to your premium can be made. If the form is received during this period, your request will be handled after the GIRO deduction process is completed
- For policies that are on GIRO, deduction will automatically resume once the premium holiday period ends, unless you apply for another premium holiday before the period ends.
- We will only consider your application for premium holiday if the value of the fund(s) in your policy is positive.
- All policy charges will continue to be chargeable (e.g. policy fee, mortality charges, advisory fee and rider charges) during the premium holiday period

### For VivaLink (VA1) plan

- If premium holiday is applied within the first ten (10) years from the policy entry date, the 'No lapse guarantee (NLG)' benefit will end and we will not
- If there is 'Premium paying rider (PPR)' attached, we will terminate the riders and apply premium holiday. Once premium holiday is applied, term 6 will
- All regular premiums due for the first twelve (12) months and any subsequent increase of premium must be fully paid before any request for premium holiday is allowed. Once premium holiday is applied, term 6 will apply. In addition, you cannot make any One-time and Recurring single premium top-ups when your policy is on premium holiday.
- For policies that are on GIRO, the process of deduction takes place between 21st of the month to 8th of the next month. During this period, no changes to your premium can be made. If the form is received during this period, your request will be handled after the GIRO deduction process is completed.
- 10 For policies that are on GIRO, deduction will automatically resume once the premium holiday period ends, unless you apply for another premium holiday before the period ends.
- 11 All policy charges will continue to be chargeable (e.g. policy fee, mortality charges, advisory fee and rider charges) during the premium holiday period.

#### For AstraLink (VA2) plan

- 12 The premium holiday charge applies if you did not pay any premiums from the 2nd anniversary to the end of the minimum investment period. Charges will continue to apply during premium holiday. No top-ups and recurring single premium top-ups can be made during premium holiday. Premium holiday ceases once the regular premium payment resumes.
  - If there is non-payment of regular premium (during the first 2 policy years), the policy will end with no cash-in value.
- 13 Increase or decrease in regular premium can be made after second policy anniversary, provided the policy remains in force and is not on premium holiday.

#### Terms for premium holiday (continued)

#### For Invest Flex (VS1) plan

14 From the 6th policy year, you may apply for premium holiday up to the following period in the table without charge.

MIP	Premium holiday period without premium holiday charge
5 years	0 months
10 years	60 months
15 years	60 months
20 years	120 months

Else, premium holiday charge applies on a monthly basis 30 days from the premium due date if:

- You stop paying premiums; or
- You request for a premium holiday during the MIP.

#### Terms for all other alterations

### For all regular premium plans except VivaLink (VA1) and AstraLink (VA2)

- 15 For VivoLink (VL1) policies, the minimum regular premium is \$150/monthly. For decrease/increase of regular premium, it will be subjected to the respective allocation rates as set out in the policy contract. The new premium after any increase is capped at \$500/monthly per life.
- 16 For Ideal (ID2) policies, the minimum regular premium is \$50/monthly. For increase of regular premium, a 45% advisory fee will be deducted upfront for the annualised portion that is in excess of the highest regular premium paid before the increase.
- 17 For Ideal (ID5/ID6/ID7) policies, the minimum regular premium is \$100/monthly.
  - For Ideal (ID6) policies, any increase of regular premium, you must bear a monthly advisory fee equivalent to 25% of the increased portion for a period of twelve (12) months, in addition to any prevailing advisory fee being paid by you.
  - For Ideal (ID7) policies, any increase of regular premium that is sold through an Insurance Advisor under your policy, you must bear a monthly advisory fee equivalent to 15% of the increased portion for a period of twelve (12) months, in addition to any prevailing advisory fee being paid by you.

#### For VivaLink (VA1) and AstraLink (VA2) plans

- 18 Please submit a revised Illustration for each request. All requests submitted are subject to review and our acceptance.
- 19 For increase/decrease regular premium, it may increase/decrease the sum assured for the plan and the rider(s) of the life assured. The 'Insurance Cover Charge' for the plan and the rider(s) will be deducted accordingly. For premium paying riders, we might request for pro-rate premium before the request is approved.
- 20 For increase/decrease in sum assured, it may increase/decrease the premium for the plan and the rider(s) of the life assured. The 'Insurance Cover Charge' for the plan and the rider(s) will be deducted accordingly. For premium paying riders, we might request for pro-rate premium before the request is approved.
- 21 The new sum assured will take effect from the next monthiversary date regardless of the policy payment frequency.
- 22 If your policy is on premium holiday, we may not accept your request submitted.
- \* If there is an occurrence of a life event as defined under your policy (VA1) and you intend to increase your sum assured or regular premium, you will need to indicate the name of the life event and to provide the supporting documents.
  - \* Life event is not applicable to AstraLink (VA2)

### Applies to all regular and/or single premium plans

- 24 The increase/decrease in regular premium if accepted by us is usually effected from the next premium due date unless we notify you otherwise.
- 25 All regular premiums due for the first twelve (12) months and any subsequent increase of premium must be fully paid before any decrease in premium amount is allowed.
- 26 After the premium change has been approved and completed, kindly pay the new premium in full. Partial payments are not allowed.
- 27 For cash payment, the offer price will be based on the date that Income receives the new premium by **3:00pm**. Any submission after **3:00pm** will be considered as the next business day's pricing.
- 28 For policies that are on GIRO, the process of deduction takes place between 21st of the month to 8th of the next month. During this period, no changes to your premium can be made. If the form is received during this period, your request will be handled after the GIRO deduction process is completed.
- 29 For policies with GIRO payments, the cessation of recurring single premium request will take effect from the next deduction date.
- 30 The new distribution option selected will supersede your previous option (if any).
- 31 Any distributions below \$50 (or such other sums as may be determined by Income) will be reinvested and encashment is not allowed.
- 32 For CPF/SRS policies (if applicable), the distribution option shall be reinvestment only.

### **Mandatory declarations**

#### 1 Beneficial ownership declaration – This is NOT a nomination of beneficiaries for this policy

A Beneficial Owner is defined in the MAS Notice on Prevention of Money Laundering and Countering the Financing of Terrorism as an individual who ultimately owns or controls the customer or the individual on whose behalf business relations are established.

If there is a Beneficial Owner arrangement, please

- i Submit a copy of the Beneficial Owner's NRIC or passport and a completed copy of the FATCA and CRS self-certification form for Individual Account Holder, Entity Account Holder or Controlling Person available here: www.income.com.sg/Policy-downloads-and-forms; and
- ii Please provide details of the Beneficial Owner(s):

Full name of Beneficial Owner (as in NRIC/BC/Passport/Long-Term pass)	NRIC/BC/Passport number/FIN	Date of birth (dd/mm/yyyy)	Nationality	Country of Residence	Gender	Relationship with Policyholder/Assignee

### **Mandatory declarations (continued)** 2 Politically Exposed Person (PEP) A Politically Exposed Person (PEP) is an individual who is, or has been entrusted with prominent public functions whether in Singapore, a foreign country or an international organization. Prominent public function includes the roles held by head of state, a head of government, government ministers, senior civil or public servants, senior judicial or military officials, senior executives of state owned corporations, senior political party officials, members of the legislature, and senior management of international organisations. If you, or the Beneficial Owner, are a PEP or related to a PEP, you must disclose this information. An individual closely connected to a PEP either socially or professionally, such as a parent, stepparent, child, stepchild, adopted child, spouse, sibling, step-sibling, or adopted sibling. Name of PEP Relationship to PEP Title of PEP Name of person related to PEP 3 Source of funds and wealth (To complete for add riders, increase of regular premium and/or sum assured) Source of funds a Who is funding the insurance premium for this application? Policyholder/Assignee Others, please provide details below: Full name of payor (as in NRIC/Passport/Long-Term Pass) NRIC/Passport number/FIN/Unique Entity Number (UEN) Relationship to policyholder or assignee Occupation and organisation b What is the source of funds used to pay the premiums? Salary or commission Sale of assets, please provide details below ☐ Inheritance, please provide details below Proceeds from a policy, please provide details below Personal savings, if currently not employed, please provide details below Others, please provide details below (for example: previous employment, allowance from family members) Details for "Inheritance/Personal savings/Sales of assets/Proceeds from a policy/Others" Source of wealth a How did you accumulate your wealth (i.e. your total assets)? You may choose more than one option. Salary or commission from current and/or past employment Business or trade income Inheritance and gift Investments (shares, bonds, unit trusts, etc) Sale of property, company, or other assets Others

#### Personal data use statement

By providing the information and submitting this application or transaction, I/we consent and agree to Income Insurance Limited ("Income Insurance"), its representatives, agents, relevant third parties (referred to in Income Insurance's Privacy Policy at https://www.income.com.sg/privacy-policy), Income Insurance's appointed insurance intermediaries and their respective third party service providers and representatives (collectively "Income Insurance Parties") to collect, use, and disclose any personal data in this form or obtained from other sources, including existing personal data provided, any future updates, and subsequent information on my/our health or financial situation (collectively "personal data") for the purposes of processing and administering my/our insurance application or transaction, managing my/our relationship and policies with Income Insurance including providing me/us with financial advice/financial planning services, sending me/us corporate communications and information on products and/or services related to my/our ongoing relationship with Income Insurance, conducting consumer profiling/data analytic/research, which includes data matching based on personal data collected by Income Insurance, its affiliates, business partners and/or NTUC Enterprise group of social enterprises ("NE Group") where required for Income Insurance, its affiliates, business partners and/or NE Group, to develop, improve and/or customise their products/services and/or to provide me/us with their respective products/ services, and in the manner and for other purposes described in Income Insurance's Privacy Policy.

Where the personal data of another person(s) (for example, personal data of the insured person, my family member, employee, payee/payer or beneficiary) is provided by me/us (whether in this or subsequent submissions) or from other sources to Income Insurance Parties, I/we represent and warrant that:

- I/we have obtained their consent for the collection, use, and disclosure of their personal data; and
- I am/we are authorised to give any authorisation and approval on their behalf

for the purposes as set out in this Personal Data Use Statement.

I/We agree that if my/our policy(ies) premiums are paid by third-party payor(s), I/We consent to the use and disclosure of my/our name and relevant policy(ies) information by Income Insurance to such third-party payor(s) for the purposes of processing and/or administering premiums payments for my/our policy(ies). Please refer to Income Insurance's Privacy Policy (https://www.income.com.sg/privacy-policy) for more information, including access and correction to personal data and consent withdrawal.

I/We agree and understand that Income Insurance's Privacy Policy available on its website may be amended, supplemented and/or substituted by Income Insurance from time to time.

#### **Declaration and authorisation**

I/We cannot alter any of the wordings in this application form. Any attempt to do so will have no effect.

I/We confirm that there has been no change in the information provided about me/us since the completion of the application and all additional declarations made in connection with the application. I/We will notify Income immediately if there is any change in the information provided about me/us such as any change in the state of health, financial information, any concurrent insurance policy applications with other insurers or if I/we plan to seek medical consultation, investigation, or treatment between the date of this application and before the cover start date" for this alteration form. I/We am/are aware that Income may add special terms to the policy or declare the policy as void according to the information provided or if I/we fail to notify Income of any change in my/our information.

I/We declare that the answers in this application are true, correct and complete. I/We accept full responsibility for them, whether written by me/us or by anyone else on my/our behalf.

I/We have not withheld any information. If it is discovered later that I/we or the insured suffer from a medical condition that is not disclosed in this form, I/we will not be entitled to rely on the defence that the information was disclosed for or in the records of other policies with you. I/We agree that this application and other written answers, statements, information or declarations made by me/us or on my/our behalf will form the basis of the contract of insurance between me/us and you. I/We further understand that you may impose special terms according to the information given in respect of this application.

I/We understand that I/we may receive correspondences for this application and my/our policy documents electronically (collectively "policy e-document"). I/We agree that Income can notify me/us by email or SMS to retrieve and read my/our policy e-documents via secure online access.

I/We agree that Income will not be responsible to me/us (or any other person) if I/we fail to:

- a provide Income my/our correct email address or mobile number;
- b inform Income of any update or change to my/our email address or mobile number; or
- c keep the password to access the policy e-documents confidential.

I/We understand that the policy e-documents are considered delivered and received, upon my/our receipt of your SMS or email notification on the availability of the policy e-documents via secure online access.

I/We agree that this form may be signed by electronic or digital signature, whether encrypted or not, which will be considered as an original signature for all purposes and shall have the same force and effect as an original signature. Electronic signature may include electronically scanned and transmitted versions (e.g., via pdf) of an original signature.

I/We confirm (a) that I/we understand and agree to the collection, use and disclosure of my/our personal data as stated in the "Personal Data Use Statement" (PDUS); and (b) on the representation and warranty made in the PDUS.

For the purpose of processing and/or administrating this application and any claim in connection with my/our policy(ies) with Income, I/we authorise, consent to, and agree to any medical source, insurance office, reinsurance, or organisation to release to you and you to release to any medical source, insurance office, reinsurance, or organisation any relevant information to do with me/us or the insured whether you accept my/our application or not.

I/We understand and agree that the changes:

- a are subjected to your underwriting and acceptance;
- b if accepted, may be subjected to terms, conditions and exclusions imposed by you; and
- c will take effect only when you accept and approve my/our request and notify me/us in writing of the effective date of the changes and provided that I/we have paid the required premiums(and interest, if applicable) in full.

I/We have read and understand the corresponding Product Highlight Sheet(s), Fund Report(s) or Monthly Fund Fact Sheet(s) available from www.income. com.sg with respect to the relevant investment fund(s) before deciding whether to invest or transact in such fund(s). Where appropriate, I/we understand that I/we can cease to proceed with this application at any time before the submission of this form and seek financial advice from a qualified Income advisor, or seek independent legal, tax and/or other professional advice.

Applicable to policyholder or assignee who performs a transaction without advice from Income:

As the policyholder or assignee who does not wish to seek advice from Income or refuses to follow advice sought from Income, for any of my/our proposed transactions under this application form, I/we understand and agree that:

- 1 This application is based solely on my/our own judgement and decision. I/We may be subjected to greater investment risks and that the value of the fund(s) may be volatile and fluctuate from time to time;
- 2 All investment decisions are made independently by me/us, as the policyholder or assignee, after duly considering and understanding the investment fund(s), benefits and risks.
- 3 The information contained in this application is not intended as financial advice and shall not be relied on as such by me/us. I/We am/are responsible to ensure the suitability of the fund(s) selected.

I/We agree that if I/we or any #Relevant Person is found to be a \*Prohibited Person:

- Income is entitled not to accept this application; and
- if any policy is issued, Income is entitled to end this policy, not pay any benefit or not allow any transaction, such as surrender and assignment, to be carried out under this policy. Income will not refund any unutilised premium when this policy is ended.

Income's decision in every respect of the above will be final.

I/We will inform Income immediately if there is any change in my/our or any Relevant Person's identity, status or identity documents.

- \* Relevant Person includes insured, trustee, settlor, beneficiary, assignee, nominee, payee, mortgagee, financier of this application/policy, and in relation to an entity, its director, partner, manager, person having executive authority, authorised signatory, shareholder or beneficial owner.
- <sup>†</sup> <u>Prohibited Person</u> means a person or entity who is, or who is <sup>^</sup>Related to a person or entity:
- subject to laws, regulations or sanctions administered by any inter-government, government, regulatory or law enforcement authorities of any country, which will prohibit or restrict Income from providing insurance or carrying out any transaction under this policy, or
- who is involved in any terrorist or illegal activities or placed on sanctions listing or issued with freezing order.
- A Related includes relationships such as parent, step-parent, child, step-child, adopted child, spouse, sibling, step-sibling, adopted sibling, parent-in-law, child-in-law, sibling-in-law, cousin, uncle, aunt, grandparents, niece, nephew, grandchild, employee, employer, associate, parent company, subsidiary and shareholder.

This application is governed by and interpreted according to the laws of the Republic of Singapore.

### Applicable to Takaful Fund Only:

I/We further understand and agree that no part of my/our premium contribution shall be used for the establishment of Tabaruu or risk fund for the purpose of paying the difference between the minimum sum assured and the cash surrender value of the policy which I/we intend to subscribe. Such fund is being financed solely by the insurer's resources and if a payment is made under such circumstances, I/we shall regard this as donation from the insurer.

I/We agree that if I/we do not reveal any significant fact (which would have affected Income's decision to accept my/our application on standard terms) in this application, any legal document that is issued to effect the changes may not be valid. This includes any fact whose significance I/we am/are unsure of, and also any information I/we have given to the advisor but was not included in this application.

Declaration and authorisation (continued)		
Signature of policyholder or assignee <sup>^</sup>	Signature of insured (For age 16 and above)	
P	P.	
Signed in Singapore on (dd/mm/yyyy):	Signed in Singapore on (dd/mm/yyyy):	
Please delete where appropriate. For policies with assignee, the assignee needs to complete and sign the form.		

### **Parental consent**

The parent or legal guardian must fill in this section if the child or ward is the policyholder, and below the age of 21 years.

- I give my permission for my child or ward for the above transaction(s) under this policy.
   I confirm and agree to the consent given by my child/ward on the collection, use and disclosure of his/her personal data under this form.
   I consent and agree to Income Insurance Limited ("Income"), its representatives, agents, relevant third parties (referred to in Income's Privacy Policy

at https://www.income.com.sg/privacy-policy), Income's appointed insurance intermed representatives (collectively "Income Parties") to collect, use, and disclose my personal dat or transaction in this form. I understand that I may refer to Income's Privacy Policy (https including access and correction to personal data and consent withdrawal.	iaries and their respective third party service providers and a in this form for the purposes of administering the application
Full name of parent or legal guardian (as in NRIC/Passport/Long-Term Pass)	NRIC/Passport number/FIN
Relationship to policyholder  Parent (Please submit a copy of NRIC/Passport)  Legal guardian (Please submit a copy of NRIC/Passport and proof of legal guardianship)	Signature of parent or legal guardian  Signed in Singapore on (dd/mm/yyyy):



Income Insurance Limited | UEN: 202135698W Income Centre 75 Bras Basah Road Singapore 189557

Tel: 6788 1777 · Fax: 6338 1500

 $Email: csquery@income.com.sg \cdot Website: www.income.com.sg\\$ 

# Application for alteration with medical underwriting

WARNING: Under Section 23(5) of the Insurance Act 1966 (or any other future amendments to it), you must reveal all facts you know, or ought to know, which may affect the insurance cover you are applying for. Otherwise, the insurance policy may not be valid.

		Section	n 1: Proposer Details	(Policyholder)			
Full name (as in NRIC/Passport/Long-Term Pass/Company Registration)			NRIC/Passport/FIN				
Nationality Singaporean Sing Others (please give detai		ionality)		Country of residence	City of residence	2	
Occupation				Height (metres)	Weight (kilogran	Weight (kilograms)	
Name of organisation	Nature of work			Annual Income (	(S\$)		
	Se	ction 2: Deta	ils of insured (if differ	rent from policyholder)			
If you need to add another i	nsured, please	use another for	n and submit it together w	ith this form.			
Relationship to policyholder Child (Below age 18)	_	vife Others _			_ (please give details)	)	
Full name (as in NRIC/Passpo	ort/Long-Term	Pass)		NRIC/Passport number/FIN			
Nationality Singaporean Singapore PR (nationality) Others (please give details)			Country of residence	City of residence	2		
Date of birth (dd/mm/yyyy)  Gender  Male Fe		Height (metres)		Weight (kilogran	Weight (kilograms)		
Occupation Name of organisation		sation	Nature of work	Annual Income (S\$)			
	S	ection 3: Con	current insurance ap	plications and policies			
					Policyholder	Insured	
1 Do you have any existin insurance company? If you	es, please prov	ride details below	<i>r</i> :	plying for insurance with anoth	er Yes No	Yes No	
		Proposal der Insured	Policy/Proposal Policyholder Insure	Policy/Proposal	1		
Insurance company							
Year of issue or application							
Death coverage amount (\$\$)							
Total and permanent disability coverage amount (S\$)							
Critical illness coverage amount (S\$)							
Personal accident coverage amount (S\$)							
Disability income coverage amount (S\$)							
Others (please specify type and coverage)							

	Section 4: Insurance history					
				Policyholder	Insured	
		ement for a life, or critical illness, or disabil or accepted at special terms with any insur	ity, or accident, or hospital insurance policy er? If yes, please provide details below:	Yes No	Yes No	
		Policy	Policy			
		Policyholder Insured	Policyholder Insured			
	Insurance company					
	Type of policy					
	Reasons					
	Have you ever made any claims provide details below:	s or are you intending to make any claims, c	on any policy with any insurer? If yes, please	Yes No	Yes No	
		Policy	Policy			
		Policyholder Insured	Policyholder Insured			
	Insurance company					
	Nature of claim					
	Year of claim					
	Reasons					
		Section 5: F	amily history			
			and a second to CAL between the discount	Policyholder	Insured	
	cancer, carcinoma-in-situ, mei	ents or siblings been diagnosed with or pas: ntal disorder, diabetes, polycystic kidney o y disease or disorder? If yes, please provid	lisease, stroke, high blood pressure, heart	Yes No	Yes No	
		Family member 1	Family member 2			
	Polatianship to Policy holder	Policyholder Insured	Policyholder Insured			
	Relationship to Policyholder or Insured					
	Medical condition or					
	cause of death					
	Age at which it began					
	Age at death (if applicable)					
	Section 6: Lifestyle information					
				Policyholder	Insured	
1	Have you smoked cigarettes or	cigars in the past 12 months? If yes, please		Yes No	Yes No	
	Years of smoking	Policyholder	Insured			
	.cars or smoking					
	Sticks of cigarettes (per day)					
	Sticks of cigars (per day)					

	Section 6: Lifestyle information (continued)					
				Policyholder	Insured	
2	Do you consume alcohol? If ye	s, please state the quantity of alcohol you o	drink per week.	Yes No	Yes No	
		Policyholder	Insured			
	Cans of beer (per 330ml)					
	Glasses of wine (per 125ml)					
	Glasses of spirit (per 30ml)					
3a		•	reduce your alcohol intake, see a specialist, provide details below and answer Question	Yes No	Yes No	
	Name of doctor/support group	Policyholder	Insured			
	Address of doctor/support group					
3b	Have you completed treatmen	t or been discharged from medical follow u	p? If yes, please provide details below:	Yes No	Yes No	
		Policyholder	Insured			
	Date of last follow-up					
4a	Are you taking or have taken a If yes, please provide details be	ddictive drugs or substances (for example: elow and answer Question 4b.	narcotics of glue sniffing)?	Yes No	Yes No	
		Policyholder	Insured			
	Addictive drug or substance taken					
4b	Have you ever been treated or	counselled for the use of addictive drugs o	r substances? If yes, please provide details	Yes No	Yes No	
	below and answer Question 4d	Policyholder	Insured			
	Name of doctor/support group	FolicyHolder	insureu			
	Address of doctor/support group					
4c	Have you completed treatment	t or counselling for addicituve drugs or subs	tances? If yes, please provide details below:	Yes No	Yes No	
		Policyholder	Insured			
	Date of last follow-up					
5		an to take part in military or private flying ot y Questionnaire (military flying) or Aviation	her than as a passenger on a regular airline? Questionnaire (private flying).	Yes No	Yes No	
6	Scuba or skin diving (please co Mountain or rock climbing (ple	take part in other dangerous occupations omplete the Diving Questionnaire) case complete the Mountaineering and Rochazardous activities or pursuits, please com		Yes No	Yes No	
7		more than 3 months other than for holida the country, please provide details for each c	ys or studies? If yes, please provide details ountry.	Yes No	Yes No	
		Policyholder	Insured			
	Name of countries and cities					
	Duration of each stay					
	Frequency of travel					
	Purpose of each travel					

		ical information stions for all ages)		
			Policyholder	Insured
Do you have a doctor whom you If yes, please provide details be	ou consult for medical reasons other than melow:	Yes No	Yes No	
	Policyholder	Insured		
Date of last consultation (dd/mm/yyyy)				
Reason for last consultation				
Name of doctor				
Name and address of clinic				
of the following:  Abnormal results or finding  Inconclusive results  Additional or repeat test  Doctor referral  Close monitoring or short in  Regular surveillance test  Typical examples of medical test biopsy, mammogram, pap sme	nterval follow up sts or investigations include blood test, urin	e test, x-ray, ECG, ultrasound, imaging scan, f your regular health screenings resulted in	Yes No	☐ Yes ☐ No
	Test/Investigation 1	Test/Investigation 2		
	Policyholder Insured	Policyholder Insured		
Type of test/investigation				
Date of test/investigation				
Reasons for test/ investigation				
Test/investigation result				
Name and address of clinic				
or treatment in connection wit		rs), received any medical advice, counselling -related complex or any other AIDS-related esults, if available.	Yes No	Yes No
	Policyholder	Insured		
Party involved	Self Spose	Self Spose		
Reason for test/medical advice/counselling				
Exact diagnosis/condition/ concern				
Date of test/medical advice/ counselling (dd/mm/yyyy)				
Type of test done and results (if any)				
Medical advice/counselling given by doctor (if any)				
Name and address of the clinic/hospital				

### Section 7: Medical information Section 7.1: (Questions for all ages) (continued)

#### **Important Notes:**

Questions 4 and 5 are only applicable for Singapore Citizens, Permanent Residents of Singapore and Residents with an Employment Pass/Work Permit¹/Pass Permit²:

- You need to disclose the result of a diagnostic genetic test done (i.e. test to confirm or rule out a diagnosis when you have symptoms).
- You do not need to disclose the result of a:
  - ✓ predictive genetic test (test done when you have no symptoms of a genetic disorder) such as Huntington's disease (HTT), BRCA1 and BRCA2 unless your total coverage for a specific benefit exceeds the limits as set out in questions 4a and 5a.
  - ✓ genetic test obtained from Biomedical Research or Direct-to-Consumer (genetic test provided to consumer directly by manufacturer or supplier of the test).
- If a genetic test result is negative, we may take it into account to consider better underwriting terms.

<sup>1</sup> It should not be less than a total of 183 days in the 12 months before the insurance application date.

<sup>2</sup> It should not be less than a total of 90 days in the 12 months before the insurance application date.					
			Policyholder	Insured	
4a Is your total Death coverage or Total and Permanent Disability coverage with Income and other insurers more than \$\$2,000,000? If yes, please answer Question 4b.				Yes No	
4b Have you undergone a genetic	c test for Huntington's disease? If yes, please	e provide details below:	Yes No	Yes No	
	Policyholder	Insured			
Reasons for test					
Date of test					
Test results					
		ss coverage with Income and other insurers 'No' if you are not applying for Critical Illness	Yes No	Yes No	
	5b Have you undergone a genetic test for breast cancer (BRCA 1 or BRCA 2) or Huntington's disease?  If yes, please provide details below:			Yes No	
	Policyholder	Insured			
Reasons for test					
Date of test					
Test results					
Important Notes: Question 6 is o	nly applicable if you are a <u>non-resident</u> of Si	ingapore.			
6 Have you undergone any gene If yes, please provide details of	etic test, e.g. Huntington's disease, breast ca of test below:	ancer (BRCA 1 or BRCA 2) or others?	Yes No	Yes No	
	Policyholder	Insured			
Reasons for test					
Date of test					
Test results					
	Section 7.2: Additional guestions t	o be completed for age 16 to age 50	0		
	<u> </u>	7.2 to Section 7.6, please provide details on	Policyholder	Insured	
heart or blood vessels disorde bipolar disorder, schizophrenia	Have you ever had diabetes, high blood pressure, high cholesterol, cardiomyopathy, heart attack, heart valve disorders, heart or blood vessels disorders (other than irregular heart rate or heart murmurs), stroke, transient ischemic attack, bipolar disorder, schizophrenia, tumour, cancer, carcinoma-in-situ, enlarged lymph nodes, unusual skin lesion, polyps, cysts, fibroids or other growths of any kind, kidney failure, HIV or AIDS?				

### Section 7.2: Additional questions to be completed for age 16 to age 50 (continued)

8 In the last 5 years, have you had any of the medical conditions indicated between 8a to 8j, regardless of when it was diagnosed that has required any of the following: Medical leave for 2 consecutive weeks and beyond; Medication for 2 consecutive weeks and beyond; Hospitalisation; Regular follow up with a medical practitioner; On regular medications; Use of assisting device or help from another person to carry out your daily activities Policyholder Insured Asthma, bronchitis, breathlessness, coughing with blood, emphysema, chronic obstructive pulmonary disease Yes No Yes No (COPD) or tuberculosis Heart murmur, chest pain, fast or irregular heart rate Yes No Yes No Alzheimer's disease, Parkinson's disease, dementia, multiple sclerosis, motor neuron disease, epilepsy, aneurysm, Yes No Yes No paralysis, numbness, autism, attention deficit hyperactivity disease, anxiety or depression d Stomach ulcer, colitis, Crohn's disease, pancreatitis, gastro-intestinal bleeding, cirrhosis, hepatitis or fatty liver Yes No Yes No e Prostate enlargement, blood or protein or sugar in urine, kidney infection, kidney stones or polycystic kidney disease Yes No Yes No f Arthritis, gout, osteoporosis, slipped disc, rheumatism, chronic back pain or amputation of limbs (partial or full) Yes No Yes No g Impaired vision, impaired hearing, impaired speech or nose bleeds (intermittent or continuous longer than 1 week) Yes No Yes No h Anaemia, thalassaemia, systemic lupus erythematosus or autoimmune diseases Yes No Yes No Sexually transmitted diseases i Yes No Yes No Overactive or underactive thyroid hormone secretion Yes No Yes No Do you have any medical condition, signs or symptoms, physical disability or injury other than those already indicated Yes No Yes No in above? Section 7.3: Additional questions to be completed for female (age 16 to age 50) Policyholder Insured 10a Are you now pregnant? If yes, please state the number of weeks pregnant: Yes No Yes No Policyholder Insured No. of weeks pregnant 10b Have there been any complication(s) relating to this and/or previous pregnancies such as gestational diabetes, Yes No Yes No caesarean section, eclampsia, hypertension, diabetes, thrombosis, miscarriage or others? If yes, please provide details below: Policyholder Insured Pregnancy Past pregnancy Current pregnancy Past pregnancy Current pregnancy Date of diagnosis Details of complications Section 7.4: Additional questions to be completed for above age 50 Policyholder Insured 11 Have you ever had diabetes, cardiomyopathy, heart attack, heart valve disorders, heart or blood vessels disorders Yes No Yes No (other than irregular heart rate or heart murmurs), stroke, transient ischemic attack, bipolar disorder, schizophrenia, tumour, cancer, carcinoma-in-situ, enlarged lymph nodes, unusual skin lesion, polyps, cysts, fibroids or other growths of any kind, kidney failure, HIV or AIDS? 12 In the last 5 years, have you had any of the medical conditions indicated between 12a to 12i, regardless of when it was diagnosed that has required any of the following: Medical leave for 2 consecutive weeks and beyond; Medication for 2 consecutive weeks and beyond; Hospitalisation; Regular follow up with a medical practitioner; On regular medications; Use of assisting device or help from another person to carry out your daily activities Asthma, bronchitis, breathlessness, coughing with blood, emphysema, chronic obstructive pulmonary disease Yes No Yes No (COPD) or tuberculosis b High blood pressure, high cholesterol, heart murmur, chest pain, fast or irregular heart rate Yes No Yes No

Section 7.4: Additional questions to be completed for above age 50 (continued)				
	Policyholder	Insured		
c Alzheimer's disease, Parkinson's disease, dementia, multiple sclerosis, epilepsy, aneurysm, paralysis, numbness, anxiety or depression	Yes No	Yes No		
d Stomach ulcer, colitis, Crohn's disease, pancreatitis, gastro-intestinal bleeding, cirrhosis, hepatitis or fatty liver	Yes No	Yes No		
e Prostate enlargement, blood or protein or sugar in urine, kidney infection, kidney stones or polycystic kidney disease	Yes No	Yes No		
f Arthritis, gout, osteoporosis, slipped disc, rheumatism, chronic back pain or amputation of limbs (partial or full)	Yes No	Yes No		
g Impaired vision, impaired hearing, impaired speech or nose bleeds (intermittent or continuous longer than 1 week)	Yes No	Yes No		
h Anaemia, thalassaemia, systemic lupus erythematosus or autoimmune diseases	Yes No	Yes No		
i Overactive or underactive thyroid hormone secretion	Yes No	Yes No		
13 Do you have any medical condition, signs or symptoms, physical disability or injury other than those already indicated in above?	Yes No	Yes No		
Section 7.5: Additional questions to be completed for juvenile applications (age	below 16)			
		Insured		
14 Please provide details below for Juvenile Applicants:		Yes No		
a Does either of the child's parents have equivalent cover as proposed in this application? If no, please select the rea	son:	Yes No		
☐ Ineligible due to medical reasons ☐ Pending application with other insurers				
Others, please provide reason and details				
b Does the child have other siblings?	li 2	Yes No		
If yes, do all of them have equivalent cover (including pending application with other insurers) as proposed in this if no, please select the reason:	application?			
☐ Ineligible due to medical reasons				
Others, please provide reason and details	of the following	Yes No		
c Has the child ever had, or been told that he/she has, or been told to seek treatment, or have been treated for any of the following medical conditions or symptoms?				
i Diabetes, thyroid disorders or any other endocrine disorders				
ii Asthma, bronchitis, pneumonia, persistent cough (longer than 4 weeks) or any other lung disease or disorder		Yes No		
iii Heart murmur, heart valve disorders or diseases, Kawasaki's disease, irregular or fast heart rate, or any other disease or disorder of the heart or blood vessels				
iv Epilepsy, fits, weakness of limbs, unconsciousness, developmental delay or abnormality in respect of physical, neurological, cognitive, language or psychosocial aspect or any other neurological, nervous or mental disorders				
v Jaundice, hepatitis, or any other disorder of the digestive system including oesophagus, stomach, intestines, colon, rectum, anus, liver, gallbladder, pancreas				
vi Kidney infection, urinary tract infection, blood in urine, protein in urine or sugar in urine, or any other disease o kidney, bladder	r disorder of the	Yes No		
vii Impaired hearing, impaired sight, impaired speech, ear discharge, double vision, nose bleeds (intermittent or co than 1 week) or any other disorders of eyes, ears and nose	ontinuous longer	Yes No		
viii Anaemia, thalassemia, HIV infection (AIDs or any other disorders of the blood or autoimmune disease)		☐ Yes ☐ No		
ix Cancer, enlarged lymph nodes, unusual skin lesions, tumours, or other growths of any kind		☐ Yes ☐ No		
Section 7.6: Additional questions to be completed for juvenile life insured (age	below 2)			
		Insured		
15 Is the child a premature baby (i.e. less than 37 weeks of gestation)?  If yes, please provide details below:		Yes No		
Gestation period (weeks) Length at birth cm				
APGAR score at 1 minute Weight at birth kg  APGAR score at 5 minute Date of discharge from hospital				
16 Were there any significant events during pregnancy/delivery such as but not limited to birth difficulty, infection, congenital deformities, lack				
of mental development, respiratory distress syndrome, prolonged jaundice that lasted more than 2 weeks, G6PD deficiency, respiratory disorder, intrauterine growth retardation?				
17 Any special care needed after birth?				
18 Has the child been advised, or been told to go for further follow-up, or further evaluation, or monitoring after each routine assessment check?				
19 Has the child had any physical, congenital or developmental defects, or shown any sign of slow physical or mental development?				

If you answered "Yes" to any of the above questions in Section 7.2 to Section 7.6, please provide the details in the space below:

- The name of the condition and the date of diagnosis.
- The name and address of each doctor and hospital.
- How long the illness or injury lasted and the date of recovery.
- The nature of the tests done, dates, results and reasons for the tests.
- Please submit a copy of the test result, if any.

Question no.	Policyholder	Insured

#### Personal data use statement

By providing the information and submitting this application or transaction, I/we consent and agree to Income Insurance Limited ("Income Insurance"), its representatives, agents, relevant third parties (referred to in Income Insurance's Privacy Policy at https://www.income.com.sg/privacy-policy), Income Insurance's appointed insurance intermediaries and their respective third party service providers and representatives (collectively "Income Insurance Parties") to collect, use, and disclose any personal data in this form or obtained from other sources, including existing personal data provided, any future updates, and subsequent information on my/our health or financial situation (collectively "personal data") for the purposes of processing and administering my/our insurance application or transaction, managing my/our relationship and policies with Income Insurance including providing me/us with financial advice/ financial planning services, sending me/us corporate communications and information on products and/or services related to my/our ongoing relationship with Income Insurance, conducting consumer profiling/data analytic/research, which includes data matching based on personal data collected by Income Insurance, its affiliates, business partners and/or NTUC Enterprise group of social enterprises ("NE Group") where required for Income Insurance, its affiliates, business partners and/or NE Group, to develop, improve and/or customise their products/services and/or to provide me/us with their respective products/ services, and in the manner and for other purposes described in Income Insurance's Privacy Policy.

Where the personal data of another person(s) (for example, personal data of the insured person, my family member, employee, payee/payer or beneficiary) is provided by me/us (whether in this or subsequent submissions) or from other sources to Income Insurance Parties, I/we represent and warrant that:

- I/we have obtained their consent for the collection, use, and disclosure of their personal data; and
- I am/we are authorised to give any authorisation and approval on their behalf

for the purposes as set out in this Personal Data Use Statement.

I/We agree that if my/our policy(ies) premiums are paid by third-party payor(s), I/We consent to the use and disclosure of my/our name and relevant policy(ies) information by Income Insurance to such third-party payor(s) for the purposes of processing and/or administering premiums payments for my/our policy(ies).

Please refer to Income Insurance's Privacy Policy (https://www.income.com.sg/privacy-policy) for more information, including access and correction to personal data and consent withdrawal.

I/We agree and understand that Income Insurance's Privacy Policy available on its website may be amended, supplemented and/or substituted by Income Insurance from time to time.

#### **Section 9: Declarations and authorisations**

- 1 I cannot alter any of the wordings in this application form. Any attempt to do so will have no effect.
- 2 I understand that I may receive correspondences for this application and my policy documents electronically (collectively "policy e-document"). I agree that Income can notify me by email or SMS to retrieve and read my policy e-documents via secure online access.
- 3 I agree that Income will not be responsible to me (or any other person) if I fail to:
  - a provide Income my correct email address or mobile number;
  - b inform Income of any update or change to my email address or mobile number; or
  - c keep the password to access the policy e-documents confidential.
- 4 I understand that the policy e-documents are considered delivered and received, upon my receipt of Income's SMS or email notification on the availability of the policy e-documents via secure online access.
- 5 I understand and agree that the changes requested in this application:
  - a are subject to Income's underwriting and acceptance;
  - b if accepted, may be subject to terms, conditions and exclusions imposed by Income; and
  - c will take effect only when Income accept and approves my application and notifies me in writing of the cover start date and provided that I have paid the required premiums (and interest, if applicable) in full.
- 6 I declare that the answers given in this application are true, correct and complete. I accept full responsibility for them, whether written by me or by anyone else on my behalf. I have not withheld any information. If it is discovered later that I or the Insured suffer from a medical condition that is not disclosed in this form, I will not be entitled to rely on the defence that the information was disclosed for or in the records of other policies with Income. I agree that this application and other written answers, statements, information or declarations I have made or which have been made on my behalf will form the basis of the contract of insurance between the policyholder and Income. If anything is untrue, incorrect or incomplete, the insurance policy will not be valid
- 7 I/We confirm that there has been no change in the information provided about me/us since the completion of the application and all additional declarations made in connection with the application. I/We will notify Income immediately if there is any change in the information provided about me/us such as any change in the state of health, financial information, any concurrent insurance policy applications with other insurers or if I/we plan to seek medical consultation, investigation, or treatment between the date of this application and before the cover start date" for this alteration form. I/We am/are aware that Income may add special terms to the policy or declare the policy as void according to the information provided or if I/we fail to notify Income of any change in my/our information.
- 8 I have confirmed that I am not an undischarged bankrupt and no bankruptcy application (including any statutory order) or order has been made against me
- 9 I confirm (a) that I understand and agree to the collection, use and disclosure of my personal data as stated in the "Personal Data Use Statement" (PDUS); and (b) on the representation and warranty made in the PDUS.
- 10 For the purpose of this application, I authorise, consent and agree to:
  - a the medical source, insurance office, reinsurer, organisation to release to Income any medical or relevant information to do with me or the Insured whether Income accepts this application or not;
  - b Income and its relevant third parties stated in Income's Privacy Policy to collect from, use and/or disclose to any medical source, insurance office, reinsurer, or organisation any medical or relevant information to do with me or the Insured; and
  - c Income or any of its approved medical examiners or laboratories to perform the necessary medical assessment and tests for Income to underwrite and evaluate me or the Insured's health status or condition in relation to this application.
- 11 I agree that a copy of the authorisation in this form is valid and binding as an original copy.
- 12 Where applicable, I further authorise, consent and agree to Income disclosing my personal data to the Government of Singapore and statutory boards and organizations approved by the Government of Singapore, for the purpose of determining my suitability and eligibility for public schemes (including, without limitation, schemes relating to healthcare, aged care, disability, social assistance, financial assistance, retirement, savings, insurance and/or disability insurance) when required.
- 13 I confirm that I am authorised to disclose information (including personal health information) about the Insured to Income.
- 14 I agree that if I or any "Relevant Person is found to be a 'Prohibited Person, Income is entitled not to accept this application. If any policy is issued, Income can terminate or void the policy, or not make any transaction under the policy such as not pay any benefit. Income's decision will be final. I will inform Income immediately if there is any change in my or any Relevant Person's identity, status or identification documents.
  - # Relevant Person includes insured, trustee, assignee, beneficiary, beneficial owner or nominee and mortgagee or financier.
  - \* <u>Prohibited Person</u> means a person or entity who is subject to laws, regulations or sanctions administered by any governmental or regulatory authorities or law enforcement in any country, which will prohibit Income from providing insurance cover or paying any benefit.
- 15 This application is governed by and interpreted according to the laws of the Republic of Singapore.
- 16 I/We agree that this form may be signed by electronic or digital signature, whether encrypted or not, which will be considered as an original signature for all purposes and shall have the same force and effect as an original signature. Electronic signature may include electronically scanned and transmitted versions (e.g., via pdf) of an original signature.

I agree that if I do not reveal any significant fact (which would have affected your decision to accept my application on standard terms) in this application, any legal document that is issued for this review may not be valid. This includes any fact I may not be sure is significant, and also any information I have given to the advisor but was not included in this application.

Signature of policyholder or assignee <sup>1</sup>	Signature of insured (for age 16 and above)
Pr.	Pin.
Signed in Singapore on (dd/mm/yyyy):	Signed in Singapore on (dd/mm/yyyy):

<sup>&</sup>lt;sup>1</sup> For policies that are assigned, the assignee needs to sign this form.