Key features and benefits of insurance coverage for OCBC Protect Classic

Your policy

We have specially designed this plan as a group term life policy issued to OCBC Bank. This group insurance policy provides financial protection to OCBC credit- or debit-card cardholders and their husbands or wives and children.

This document only lists the key features and benefits of the **insured**'s cover under the plan. The full terms and conditions of the insurance contract is in the **master policy**.

Words used in this document, if defined in the **master policy** or in this document, have the same meanings given to them in the **master policy** and this document.

Eligibility

To be eligible for cover under this plan, **you** (and **your husband** or **wife** and **children**, if any) must meet the following conditions and any other conditions which **we** may reasonably ask for.

- You must be aged 16 to 70 and an OCBC credit- or debit-card cardholder. You must be the main insured under the policy.
- Your husband or wife must be legally married to you and not separated or divorced from you and also be aged 16 to 70.
- Your child must be your natural or legally adopted child who is aged 15 days to 25 years.

You (and your husband or wife and children, if any) must be a Singaporean, Singapore Permanent Resident or foreigner who is working or residing in Singapore. You must give us details of everyone to be covered before the start date of cover for each person.

The oldest **you** and **your husband** or **wife** can take up this **policy** is age 60. The oldest **your child** can take up this **policy** is age 17.

1. What your policy covers

Your policy covers the following benefits.

1.1 Death

We will pay the **sum assured** if the **insured** dies from any cause unless where the **insured**, whether sane or insane, dies due to suicide or attempted suicide within 12 months from:

- the start date; or
- the reinstatement date;

whichever is later.

We will pay your legal personal representatives, nominees or proper claimants if you die, or you if your husband or wife or child dies.

We will pay an extra 100% of the **sum assured** if the **insured** dies from an **accident** while the **insured**'s cover is in force.

If the death of an **insured** is due to suicide or attempted suicide within 12 months from the date of any increase in the **sum assured** for the **insured**'s cover, **we** will pay the **sum assured** which was in force 12 months before the death of the **insured**.

1.2 Total and permanent disability

We will pay the sum assured if the insured suffers total and permanent disability due to any cause before the age of 65 while the insured's cover is in force unless the total and permanent disability is a result of self-inflicted injury.

1.3 Partial and permanent disability due to an accident

If the **insured** suffers any **loss** described in the **table of compensation** in Appendix 2 before the **age** of 65 while the **insured**'s cover is in force, **we** pay a percentage of the **sum assured** as long as:

- the **loss** resulted directly from an **accident**; and
- the loss happened within 365 days after the accident.

We do not pay if the loss is caused directly or indirectly, totally or partly by:

- self-inflicted injuries, suicide or attempted suicide while sane or insane;
- any **pre-existing condition** relating directly or indirectly to the **loss** or where the **insured** received medical treatment or asked for medical advice (which relates directly or indirectly to the **loss**) before the **start date** of the **insured**'s cover;
- war (declared or not), revolution or any warlike operation;
- military or naval service in time of war, or while under order for warlike operations or to restore public order; or
- racing on wheels.

1.4 Terminal illness

We will pay the sum assured, in line with the terms and conditions in the definition of **terminal illness** in Appendix 3, if the **insured** is diagnosed with any **terminal illness** for the first time by a **registered medical practitioner** while the **insured**'s cover is in force.

We do not pay the sum assured in the following circumstances.

- If the **insured**'s **terminal illness** is caused directly or indirectly, totally or partly, by:
 - 1. self-inflicted injuries or illness;
 - 2. the influence or deliberate misuse of drugs or alcohol;
 - 3. any **pre-existing condition** relating directly or indirectly to the **terminal illness** or where the **insured** received medical treatment or asked for medical advice (which relates directly or indirectly to the **terminal illness**) before the **start date** of the **insured**'s cover; or

- 4. acquired immunodeficiency syndrome (AIDS), AIDS-related complex or infection by human immunodeficiency virus (HIV) except **HIV due to blood transfusion and occupationally acquired HIV** as shown in item 2 of Appendix 3 list of illnesses.
- We will not pay if the diagnosis is made within 30 days from the start date or reinstatement date (if any) of the insured's cover, whichever is later.
- If the diagnosis is made before the end of 30 days from any increase in the **sum assured** for the **insured**'s cover, **we** will pay the **sum assured** which was in force 30 days before the diagnosis is made for the first time.

1.5 Exception for full-time national service

This plan does not cover any claim or **loss** arising directly or indirectly, totally or partly, out of the **insured** taking part in full-time national service.

2 What you can do on your policy

2.1 Changes to the policy

After the **start date** of cover for an **insured** but before the next premium due date, **you** may change the **sum assured** in multiples of \$10,000.

This depends on:

- **us** accepting the change (**we** may add extra terms for cover including increasing the **insured**'s **premium** and adding more exclusions);
- you filling in any forms we ask;
- you giving us all significant information we need relating to the cover; and
- you paying all the premiums due.

2.2 Reinstating cover

If an **insured**'s cover has ended due to not paying a **premium** due, **you** may apply to reinstate it no later than 12 months after the cover has ended. The reinstatement will depend on **our** approval and the following terms and conditions. **You** must:

- pay all **premiums** due;
- provide satisfactory proof of the insured's good health (and pay any costs involved in doing this);
- confirm that the **insured** is still eligible for cover;
- confirm that there has been no significant change in the risks covered; and
- agree to other terms or conditions **we** consider are necessary (including increasing the **insured**'s premium and adding more exclusions).

3 Our responsibilities to you

3.1 Claims

Depending on the terms, conditions and limits in the **master policy** and if **you** have paid the **premium** and the **insured**'s cover is valid, **we** will pay the **benefits**.

We must be told within 90 days from the date of the diagnosis or the event giving rise to the claim. You (or your legal personal representative) must tell us in writing, giving full details and providing the proof we need. You (or your legal personal representative) must give us the documents we need with your claim form.

We do not have to pay a claim if we are told after 90 days from the date of the diagnosis or the event giving rise to a claim.

You must provide adequate medical evidence and **we** may ask the **insured** to have a medical examination by a **registered medical practitioner**. All claims must be supported with acceptable clinical, radiological, histological and laboratory evidence at the **insured**'s own cost and expense, and confirmed by a **registered medical practitioner**.

3.2 Paying claims

Before we pay any benefit, we can take off any premiums that you owe from the benefit.

If **we** reject legal responsibility for a claim and no legal action has been taken within 12 months from the date **we** do this, **we** will consider **you** have abandoned the claim.

If a claim or any part of a claim is false or fraudulent, or if **you** or the **insured** uses fraudulent methods to claim any **benefit**, **we** can do any or all of the following.

- We will not pay, and you will lose, all benefits.
- We will end your policy.
- We will refuse to renew your policy.
- We will add extra terms and conditions.
- We will take any action we consider necessary.

3.3 Who we pay benefit to

We may pay the **benefits** to **you** or, if it applies, **your** legal personal representative, **nominees** or **proper claimants**, as the case may be, if **we** receive:

- satisfactory proof of the event we will pay benefit for;
- proof of the relationship of the person claiming as of the date of the claim; and
- proof of the date of birth of the **insured**.

4 Your responsibilities

4.1 Premium

You must pay us the premium to receive the benefits.

The sum assured which you have chosen will set:

- the amount of premium you have to pay; and
- the **sum assured we** have to pay.

Please see the table of premiums in Appendix 1 for details.

4.2 Change in premium

The **premium** that **you** pay for this **policy** is not guaranteed and can change:

- based on the **age** of the **insured** on their next birthday; or
- when we change the premium rates in the table of premiums in Appendix 1.

We will write to OCBC Bank at least 30 days before the change is to take place and the new premium rates will apply to everyone insured under the **policy**.

4.3 Failing to pay premiums

We give you 30 days from the premium due date to pay the **premium**. During this grace period, the **insured**'s cover will stay in force.

Unless **we** agree to extend the grace period, if **you** have still not paid the **premium** after the grace period comes to an end, the **insured**'s cover for which the **premium** has not been paid will automatically end on the day the grace period ends.

You are responsible for paying **us** all **premiums** due or amounts owed for the period before the end of the **insured**'s cover even if the **insured**'s cover has ended.

You are responsible for making sure that **premiums** are paid up to date.

5 What you need to be aware of

5.1 Start and length of cover

The **start date** of an **insured**'s cover will depend on when **we** accept the application form and receive the **premium**.

The **insured**'s cover starts from the **start date** and applies until the end of the **contract term** shown in the **policy schedule** or when an event under clause 5.4 which results in the end of the **insured**'s cover happens, whichever is earlier.

OCBC Bank or **we** may end the **master policy** by giving at least six months' written notice to the other. At the end of the notice period, all cover under this **policy** will automatically end.

5.2 Free-look period

You can cancel the **insured**'s cover by giving **us** a written request within 14 days from receiving the certificate of insurance for the **policy**. If **you** cancel the **policy**, **we** will refund any **premiums** paid, less any medical fees paid in assessing the risk under the **policy**. If **we** send the certificate of insurance by post, **we** assume it has been delivered and received in the ordinary course of the post, seven days after the date it is posted.

5.3 Sum assured

- The **sum assured** for any **insured** must not be more than \$300,000. If the same **insured** is covered under more than one **policy** under the **master policy**, the total **sum assured** must also not be more than \$300,000.
- The sum assured for your husband or wife or child must not be more than your sum assured unless we reduce your sum assured due to underwriting reasons.

5.4 Ending the insured's cover

The **insured**'s cover ends if any of the following events happens:

- OCBC Bank or we end the master policy;
- you end the policy;
- you end the cover for your husband or wife or child, whichever applies;
- we do not receive the premium for the insured's cover after the grace period;
- **you** fail to maintain at least one OCBC credit- or debit-card with **OCBC Bank** for any reason or **you** are no longer covered under the **policy**;
- the **insured** stops being eligible for cover;
- your contract term ends;
- the claim that is made for the **insured**'s cover is fraudulent;
- the **insured** dies or becomes **totally and permanently disabled** as diagnosed by a **registered medical practitioner**, whichever applies;
- the **insured** claims for partial and permanent disability arising from one **accident**, and **we** have paid 100% of the **sum assured** or total amount equal to 100% of the **sum assured**;
- for claims for partial and permanent disability arising from more than one **accident**, **we** have paid a minimum total amount of 100% of the **sum assured**; or
- on the date the insured is diagnosed for the first time by a registered medical practitioner as suffering from terminal illness as shown in the definition of terminal illness in Appendix 3;

This will apply when the earliest of these events happens.

At the end of the **insured**'s cover, **we** will not refund the **premiums** paid for the month in which the cover ends. **We** will refund any **premiums** paid for future months.

There is no cash-in value available when the **insured**'s cover ends.

5.5 Nominating beneficiaries

If **we** provide cover to an **insured member** on their own life, the **insured member** may nominate (choose) any person to receive the share of the **benefits** under the Insurance Act and the Insurance (Nomination of Beneficiaries) Regulations.

Any **benefit we** pay to any person the **insured member** has nominated, or if they have not nominated someone, to the **insured member**'s legal personal representatives or **proper claimants**, will be the end of **our** legal responsibility in relation to that payment.

5.6 Medical examination

If the **insured** is claiming for a disability, whether it is a partial and permanent disability or a **total and permanent disability** claim, **we** may need the **insured** to be examined by a particular **registered medical practitioner**.

5.7 Total compensation

The compensation **we** will pay for the same **accident** or cause will not be more than the limit **we** pay under the **benefit** for death, **total and permanent disability**, partial and permanent disability or **terminal illness**, whichever applies.

If an **insured** is entitled to claim more than one **benefit** arising from the same **accident** or cause, **we** will not pay more than the limit due under only one **benefit** with the highest amount of compensation.

If an **insured** claims for:

- death, total and permanent disability or terminal illness, the policy of the insured will end.
- partial and permanent disability arising from the same **accident**, when **we** pay the total amount of 100% of the **sum assured**, the **policy** of the **insured** will end.
- partial and permanent disability arising from more than one **accident**, when **we** pay a minimum total amount of 100% of the **sum assured**, the **policy** of the **insured** will end.
- partial and permanent disability and a further claim for death or **total and permanent disability** or **terminal illness**, if **we** agree to pay the claim for death or **total and permanent disability** or **terminal illness**, the **policy** of the **insured** will end.
- disability, whether it is a partial and permanent disability or a total and permanent disability claim, we may need the insured to be examined by a particular registered medical practitioner.

5.8 Dealing with disputes

Any dispute or matter arising under, out of or in connection with **your policy** must be referred to the Financial Industry Disputes Resolution Centre Ltd (FIDREC) to be dealt with if it is a dispute that can be brought before FIDREC.

If the dispute cannot be referred to or dealt with by FIDREC, the dispute must be referred to and decided using arbitration in Singapore in line with the Arbitration Rules of the Singapore International Arbitration Centre which apply at that point in time. **We** will not be legally responsible under **your policy** unless **you** have first received an award under arbitration.

5.9 Excluding third-party rights

A person who is not directly involved in **your policy** will have no right under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce any of its terms.

5.10 Notice of communication

We will assume any notice or communication under this **policy** has been given and received if sent:

- a. personally on the day it is delivered;
- b. by prepaid mail within seven days after the mail is sent;
- c. by fax immediately, as long as a transmission report is produced by the machine from which the fax was sent which shows that the fax was sent to the fax number of the person receiving it; or
- d. by email, text message or other electronic means as soon as it is sent.

5.11 Changing policy terms and conditions

We may change the **benefits**, cover or the terms and conditions. We will write to OCBC Bank at least 30 days before the change is to take place. Any changes to the **master policy we** agree with OCBC Bank which is endorsed on the **master policy** will apply to everyone covered under this **policy**.

5.12 Governing law

This **policy** is governed by and interpreted according to the laws of the Republic of Singapore.

5.13 Policy owners' protection scheme

This **policy** is protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your **policy** is automatic and no further action is required from **you**. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact Income or visit the GIA/LIA or SDIC websites (www.gia.org.sg or www.lia.org.sg or www.sdic.org.sg).

5.14 Refusing to pay a claim

After the **insured** or **insured member** have been continuously covered for one year from the cover **start date** or **reinstatement date**, **we** will pay the claim unless:

- it is a case of fraud;
- the **insured member** fails to pay a premium;
- the **insured** or **insured member** has a material **pre-existing condition** which the **insured** or **insured member** did not tell **us** about when the **insured member** applied for this **policy** if health declaration is required;
- the **insured** or **insured member** fails to tell **us** any significant information or information which is true, correct and complete which would have reasonably affected **our** decision to accept the **insured member**'s application; or
- the claim is excluded or not covered under the terms of this **policy**.

6. Definitions

Accident means an unexpected incident that results in an injury or death. The injury or death must be caused entirely by being hit by an external object that produces a bruise or wound; except for injury or death caused specifically by drowning, food poisoning, choking on food, or suffocation by smoke, fumes, or gas.

Age means the actual age unless we are referring to premiums and then we mean the age at the next birthday.

Benefit means the amount we will pay under the terms and conditions of this policy.

Cardholder means an **insured** or **insured member** whom is a principal or supplementary cardholder of at least one valid OCBC credit- or debit-card issued by **OCBC Bank**.

Child or children means your natural or legally adopted child or children.

Contract term means the period of the insured's cover as shown in the policy schedule.

Endorsement means any written statement or notice **we** have issued to confirm and record changes to the terms and conditions of the **master policy**.

Foreigner means a person who holds a valid Singapore identification document such as a work pass or permit, dependant's pass or long-term visit pass issued by the Immigration & Checkpoints Authority (ICA) of Singapore or Ministry of Manpower (MOM) of Singapore respectively.

Husband or wife means your legally married husband or wife who is not separated or divorced from you.

Insured means the person named as the insured in the policy schedule.

Insured member means an **insured** named in the **policy schedule** who is the main insured of the **policy** and meets the eligibility requirements and is an OCBC credit- or debit-**cardholder** with **OCBC Bank**.

Loss or **losses** means total and permanent loss or loss of use of a limb as shown in the table of compensation in Appendix 2.

Master policy means the OCBC Protect Classic master policy entered into between OCBC Bank and us.

Nominee means a person nominated (chosen) in line with Clause 5.5 above and the Insurance Act and the Insurance (Nomination of Beneficiaries) Regulations.

OCBC Bank means the Oversea-Chinese Banking Corporation Limited.

Policy means the OCBC Protect Classic policy you have entered into with us.

Policy schedule means the schedule attached to the insured's certificate of insurance.

Pre-existing condition means any illness, disease or condition:

- which the **insured** asked for or received treatment, medication, advice or diagnosis (or which they ought to have asked for or received);
- which was known to exist, whether or not the **insured** asked for treatment, medication, advice or diagnosis; or
- which the **insured** had symptoms for and would have led a reasonable and sensible person to get medical advice or treatment;

before the start date or reinstatement date (if any), whichever is later.

Premium means the premiums to be paid to **us** for the insurance cover to be provided as shown in Appendix 1.

Proper claimant is defined in the Insurance Act (Chapter 142).

Registered medical practitioner means a doctor qualified in western medicine who is licensed and authorised in the geographical area they are practising in to provide medical or surgical services. This cannot be **you**, the **insured** or **your** or the **insured**'s parent, brother or sister, **husband** or **wife**, **child** or relative.

Reinstatement date means the date when **we** approve **your** application for reinstatement or when **we** receive the reinstatement **premium**, whichever is later.

Start date means the date your policy starts and is shown in the policy schedule.

Sum assured means the sum assured which is due under the OCBC Protect Classic **policy you** have entered into with **us**.

Total and permanent disability and totally and permanently disabled means:

- the inability to take part in any paid work for the rest of a person's life; or
- total physical loss.

Total physical loss means:

- the total and permanent loss of sight in both eyes;
- the loss of, or total and permanent loss of use of, two limbs at or above the wrist or ankle; or
- the total and permanent loss of sight in one eye and the loss of, or total and permanent loss of use of, one limb at or above the wrist or ankle.

We, us or our means Income Insurance Limited.

You or your means the person named in the **policy schedule** as the **insured member** who meets the eligibility requirements and is an OCBC credit- or debit-**cardholder** with **OCBC Bank**.

Appendix 1 Table of premiums

- 1. The **sum assured** for **you**, **your husband** or **wife** or **child** is in multiples of \$10,000 from \$10,000 up to \$300,000 each.
- 2. The **sum assured** for **your husband** or **wife** or **child** must not be more than **your sum assured** unless **we** reduce **your sum assured** due to underwriting reasons.
- 3. The **premiums** will increase when the **insured** enters a higher age band.

	Monthly premium for sum assured (age next birthday)										
Sum		18 to	31 to	41 to	46 to	51 to	56 to	61 to	64 to	66 to	69 to
assured 1 to 17	30	40	45	50	55	60	63	65	68	70	
	years	years	years	years	years	years	years	years	years	years	years
\$10,000	\$1.55	\$1.55	\$1.70	\$2.75	\$2.75	\$4.95	\$9.00	\$14.95	\$14.95	\$17.80	\$20.30
\$20,000	\$3.10	\$3.10	\$3.40	\$5.50	\$5.50	\$9.90	\$18.00	\$29.90	\$29.90	\$35.60	\$40.60
\$30,000	\$4.65	\$4.65	\$5.10	\$8.25	\$8.25	\$14.85	\$27.00	\$44.85	\$44.85	\$53.40	\$60.90
\$40,000	\$6.20	\$6.20	\$6.80	\$11.00	\$11.00	\$19.80	\$36.00	\$59.80	\$59.80	\$71.20	\$81.20
\$50,000	\$7.75	\$7.75	\$8.50	\$13.75	\$13.75	\$24.75	\$45.00	\$74.75	\$74.75	\$89.00	\$101.50
\$60,000	\$9.30	\$9.30	\$10.20	\$16.50	\$16.50	\$29.70	\$54.00	\$89.70	\$89.70	\$106.80	\$121.80
\$70,000	\$10.85	\$10.85	\$11.90	\$19.25	\$19.25	\$34.65	\$63.00	\$104.65	\$104.65	\$124.60	\$142.10
\$80,000	\$12.40	\$12.40	\$13.60	\$22.00	\$22.00	\$39.60	\$72.00	\$119.60	\$119.60	\$142.40	\$162.40
\$90,000	\$13.95	\$13.95	\$15.30	\$24.75	\$24.75	\$44.55	\$81.00	\$134.55	\$134.55	\$160.20	\$182.70
\$100,000	\$15.50	\$15.50	\$17.00	\$27.50	\$27.50	\$49.50	\$90.00	\$149.50	\$149.50	\$178.00	\$203.00
\$110,000	\$17.05	\$17.05	\$18.70	\$30.25	\$30.25	\$54.45	\$99.00	\$164.45	\$164.45	\$195.80	\$223.30
\$120,000	\$18.60	\$18.60	\$20.40	\$33.00	\$33.00	\$59.40	\$108.00	\$179.40	\$179.40	\$213.60	\$243.60
\$130,000	\$20.15	\$20.15	\$22.10	\$35.75	\$35.75	\$64.35	\$117.00	\$194.35	\$194.35	\$231.40	\$263.90
\$140,000	\$21.70	\$21.70	\$23.80	\$38.50	\$38.50	\$69.30	\$126.00	\$209.30	\$209.30	\$249.20	\$284.20
\$150,000	\$23.25	\$23.25	\$25.50	\$41.25	\$41.25	\$74.25	\$135.00	\$224.25	\$224.25	\$267.00	\$304.50
\$160,000	\$24.80	\$24.80	\$27.20	\$44.00	\$44.00	\$79.20	\$144.00	\$239.20	\$239.20	\$284.80	\$324.80
\$170,000	\$26.35	\$26.35	\$28.90	\$46.75	\$46.75	\$84.15	\$153.00	\$254.15	\$254.15	\$302.60	\$345.10
\$180,000	\$27.90	\$27.90	\$30.60	\$49.50	\$49.50	\$89.10	\$162.00	\$269.10	\$269.10	\$320.40	\$365.40
\$190,000	\$29.45	\$29.45	\$32.30	\$52.25	\$52.25	\$94.05	\$171.00	\$284.05	\$284.05	\$338.20	\$385.70
\$200,000	\$31.00	\$31.00	\$34.00	\$55.00	\$55.00	\$99.00	\$180.00	\$299.00	\$299.00	\$356.00	\$406.00
\$210,000	\$32.55	\$32.55	\$35.70	\$57.75	\$57.75	\$103.95	\$189.00	\$313.95	\$313.95	\$373.80	\$426.30
\$220,000	\$34.10	\$34.10	\$37.40	\$60.50	\$60.50	\$108.90	\$198.00	\$328.90	\$328.90	\$391.60	\$446.60
\$230,000	\$35.65	\$35.65	\$39.10	\$63.25	\$63.25	\$113.85	\$207.00	\$343.85	\$343.85	\$409.40	\$466.90
\$240,000	\$37.20	\$37.20	\$40.80	\$66.00	\$66.00	\$118.80	\$216.00	\$358.80	\$358.80	\$427.20	\$487.20
\$250,000	\$38.75	\$38.75	\$42.50	\$68.75	\$68.75	\$123.75	\$225.00	\$373.75	\$373.75	\$445.00	\$507.50
\$260,000	\$40.30	\$40.30	\$44.20	\$71.50	\$71.50	\$128.70	\$234.00	\$388.70	\$388.70	\$462.80	\$527.80
\$270,000	\$41.85	\$41.85	\$45.90	\$74.25	\$74.25	\$133.65	\$243.00	\$403.65	\$403.65	\$480.60	\$548.10
\$280,000	\$43.40	\$43.40	\$47.60	\$77.00	\$77.00	\$138.60	\$252.00	\$418.60	\$418.60	\$498.40	\$568.40
\$290,000	\$44.95	\$44.95	\$49.30	\$79.75	\$79.75	\$143.55	\$261.00	\$433.55	\$433.55	\$516.20	\$588.70
\$300,000	\$46.50	\$46.50	\$51.00	\$82.50	\$82.50	\$148.50	\$270.00	\$448.50	\$448.50	\$534.00	\$609.00

The premiums are based on the sum assured and insured's age next birthday. Premium rates will change when the insured enters a higher age band. Premium rates are not guaranteed and may be reviewed from time to time.

Appendix 2 Table of compensation

Item	Description of loss	Percentage of		
1	-	sum assured		
1	Loss of arm	100%		
2	Loss of hand	100%		
3	Loss of leg	100%		
4	Loss of feet		100%	
5	_	- eye	100%	
	Loss of	- sight of eye	100%	
		- sight of eye except perception of light	50%	
6	Loss of four fingers and	50%		
7	Loss of four fingers of or	40%		
8	Loss of thumb	- both phalanges	25%	
		- one phalanx	10%	
9		- three phalanges	10%	
	Loss of index finger	- two phalanges	8%	
		- one phalanx	4%	
10		- three phalanges	6%	
	Loss of middle finger	- two phalanges	4%	
	-	- one phalanx	2%	
11		- three phalanges	5%	
	Loss of ring finger	- two phalanges	4%	
		- one phalanx	2%	
12		- three phalanges	4%	
	Loss of little finger	- two phalanges	3%	
		- one phalanx	2%	
13		- first or second (additional)	3%	
	Loss of metacarpals	- third, fourth or fifth (additional)	2%	
14		- all	15%	
	_	- great toe, both phalanges	5%	
	Loss of toes	- great toe, one phalanx	5%	
		- each toe, other than great toe	1%	
15		- both ears	75%	
	Loss of hearing	- one ear	15%	
16	Loss of speech	50%		
10	LOSS OF SPEECH	50%		

We will work out the total compensation we will pay for the loss due to accident by adding together the various percentages. However, this will not be more than 100% of the sum assured.

Appendix 3

List of Illnesses

The Life Insurance Association Singapore (LIA) has standard Definitions for 37 severe-stage Critical Illnesses (Version 2024). These Critical Illness falls under Version 2024. You may refer to www.lia.org.sg for the standard Definitions (Version 2024).

1 Terminal illness

Terminal illness means "any condition caused by illness or injury, where at the time of claim, despite all reasonable medical treatment, the Insured is expected to live for no more than 12 months."

The registered medical practitioner treating the condition must provide supporting evidence of the condition, possible medical treatment, the prognosis after undergoing the possible medical treatment, and certify that the Insured is expected to live for no more than 12 months despite all possible medical intervention. We reserve the right to appoint an independent registered medical practitioner who is an expert in the condition to confirm the diagnosis and prognosis.

Terminal illness in the presence of HIV infection is excluded.

2 HIV Due to Blood Transfusion and Occupationally Acquired HIV

- A. Infection with the Human Immunodeficiency Virus (HIV) through a blood transfusion, provided that all of the following conditions are met:
- The blood transfusion was medically necessary or given as part of a medical treatment;
- The blood transfusion was received in Singapore after the **start date**, date of **endorsement** or date of reinstatement of this **policy**, whichever is the later; and
- The source of the infection is established to be from the Institution that provided the blood transfusion and the Institution is able to trace the origin of the HIV tainted blood.
- B. Infection with the Human Immunodeficiency Virus (HIV) which resulted from an accident occurring after the start date, date of endorsement or date of reinstatement of this policy, whichever is the later whilst the insured was carrying out the normal professional duties of his or her occupation in Singapore, provided that all of the following are proven to Income's satisfaction:
- Proof that the accident involved a definite source of the HIV infected fluids;
- Proof of sero-conversion from HIV negative to HIV positive occurring during the 180 days after the documented **accident**. This proof must include a negative HIV antibody test conducted within 5 days of the **accident**; and
- HIV infection resulting from any other means including sexual activity and the use of intravenous drugs is excluded.

This **benefit** is only payable when the occupation of the **insured** is a medical practitioner, housemen, medical student, state registered nurse, medical laboratory technician, dentist (surgeon and nurse) or paramedical worker, working in medical centre or clinic (in Singapore).

This **benefit** will not apply under either section A or B where a cure has become available prior to the infection. "Cure" means any treatment that renders the HIV inactive or non-infectious.