



Servicing Representative's Details

## Application for Enhanced IncomeShield (group - parents of serviceman)

**Warning:** Under Section 23(5) of the Insurance Act 1966 (or any other future amendments to it), you must reveal all facts you know, or ought to know, which may affect the insurance cover you are applying for. Otherwise, the insurance policy may not be valid.

Instructions: 1) We will only accept the original application form. We do not allow photocopied application forms.  
 2) We need one application form for each life to be insured.

### Section A: Details of applicant (payer)



**Important Notes**

1. Mobile number and email address are mandatory for this application. If your mobile number or email address is different from our records, we will use what you have provided in this form to process your application.
2. **Electronic Documents:** All application and policy correspondence will be sent to you electronically, unless any of these are not available electronically, in which case you will receive the hardcopy by mail.

**Notes:**

- a. If your year of birth is 1955 or earlier, we will send you hardcopy documents by mail as a default.
- b. You can change your preference to receive electronic copy or hardcopy documents anytime by submitting a request via [www.income.com.sg/enquiry](http://www.income.com.sg/enquiry).

Full name (as in NRIC/Long-Term Pass) Please underline your surname	NRIC number/FIN	CPF account number
Nationality <input type="checkbox"/> Singaporean <input type="checkbox"/> Singapore PR (please give details): _____ <input type="checkbox"/> Others (please give details): _____	Date of birth (dd/mm/yyyy)	Sex <input type="checkbox"/> Male <input type="checkbox"/> Female
Residential address	Marital status <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Widowed <input type="checkbox"/> Divorced	
	Country of residence	
Name of company	Occupation	
Contact number (Handphone)                      (Office)                      (Home)	Email (Please give only one email address.)	
If your contact particulars (i.e. address, contact number and email) indicated in this form are different from your existing records with us, we will update all your existing policies with the new contact particulars. But if you <b>DO NOT</b> want us to update the mailing address for any of your policy, please indicate the policy number below.  Mailing address will not be updated for policy number(s): _____		

### Section B: Next-of-kin information

Full name (as in NRIC/Long-Term Pass)	NRIC number/FIN
Contact number (Handphone)                      (Office)                      (Home)	Relationship

## Section C: Main plan payment method



### Important Notes

1. A temporary e-receipt must be issued by your advisor if you are paying using cash, cheque, cashier order or money order. Your advisor is not allowed to collect cash of more than S\$2,000 per policy and we will be sending you an SMS acknowledgement or official receipt once we have processed your application.
2. Anyone who pays for, or is insured under IncomeShield/IncomeShield Standard Plan/Enhanced IncomeShield is not eligible for Additional Premium Support (APS) from the Government.\*

If you are currently receiving APS to pay for your MediShield Life and/or CareShield Life premiums, and you choose to be insured under this IncomeShield/IncomeShield Standard Plan/Enhanced IncomeShield, you will stop receiving APS. This applies even if you are not the person paying for this IncomeShield/IncomeShield Standard Plan/Enhanced IncomeShield.

In addition, if you choose to be insured under this IncomeShield/IncomeShield Standard Plan/Enhanced IncomeShield, the person paying for IncomeShield/IncomeShield Standard Plan/Enhanced IncomeShield will stop receiving APS, if he or she is currently receiving APS.

\* APS is for families who need assistance with MediShield Life and/or CareShield Life premiums, even after receiving premium subsidies and making use of MediSave to pay for these premiums.

Premium payment by (please tick only **one** option):

MediSave

If your premium exceeds the applicable withdrawal limits from MediSave or if you have insufficient monies in your MediSave account, the balance will be payable in Cash. Please refer to the Product summary for the applicable withdrawal limits from MediSave.

Full Cash

For insured who are Singapore Citizens and Permanent Residents, this Shield plan will be integrated with MediShield Life. Upon the start of this Integrated Shield Plan, any existing Integrated Shield Plan will be automatically terminated.

For insured who are Foreigners, this Shield plan will not be integrated with MediShield Life. For payment using MediSave, upon the start of this Shield plan, any existing Shield plan will be automatically terminated.

## Section D: Payment method

Please complete your preferred method for paying the cash portion of main plan and/or rider(s). Please choose either the credit card or GIRO arrangement option below (please do not choose both).

In the event that this section is left blank or incomplete, the default payment method will be cash.

This authorisation will remain in force until terminated by the applicant/policyholder or GIRO account holder.

**Credit card option (for first and renewal premiums)**

Credit card authorisation

I (cardholder) authorise Income to deduct the first and renewal premiums from my credit card for this insurance application.

I (cardholder) fully understand that any refunds will be paid to the applicant/policyholder by cheque.

Name of cardholder

Credit card number (VISA or MasterCard)

<input type="text"/>	-	<input type="text"/>	-	<input type="text"/>	-	<input type="text"/>	<input type="text"/>
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Card expiry date (mm/yy)

<input type="text"/>	/	<input type="text"/>
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Relationship to applicant/policyholder (if different from applicant/policyholder)

Signature of cardholder (as shown on the credit card)

Deduction from this credit card account will only be made when this insurance application has been approved.

**New or third-party GIRO application (Please fill in and attach a new application for Interbank GIRO form.)**

For successful GIRO application, deduction will only be made for renewal premiums.

## Product summary – Enhanced IncomeShield Plan

### Product information

#### Enhanced IncomeShield Plan

This is a hospital and surgical plan that helps you reduce the financial burden on your family if you, or your family members who are covered, have to stay in hospital. Depending on the plan you have chosen, we will pay the reasonable expenses for the insured person's necessary medical treatment according to the limits of compensation set out in the benefits schedule below.

#### Integration with MediShield Life

If the insured person is a Singapore citizen or a Singapore permanent resident, the insured person will be jointly insured under MediShield Life which is run by the Central Provident Fund Board and governed by the Central Provident Fund Act 1953 and the MediShield Life Scheme Act 2015 and any subsidiary legislation made under such acts (the “act and regulations”). Upon renunciation of your Singapore citizenship or Singapore permanent resident status, your policy will continue as a non-integrated plan.

#### Comparison of Benefits between MediShield Life and Enhanced IncomeShield Plan

An Enhanced IncomeShield Plan policy is made up of two parts – a MediShield Life portion provided by the Central Provident Fund Board (CPF Board) and an additional private insurance coverage portion provided by Income. The full Enhanced IncomeShield Plan premium comprises the MediShield Life premium and your Enhanced IncomeShield Plan's additional coverage premium.

In the event of hospitalisation/medical treatment, your final payout will comprise the MediShield Life payout and the Enhanced IncomeShield Plan coverage payout. For example,

- if the payout computed based on the full Enhanced IncomeShield Plan benefits is \$2,000, and the payout based on MediShield Life benefits is \$500, the policyholder will receive \$2,000, which comprises \$500 from the MediShield Life payout, and \$1,500 from the Enhanced IncomeShield Plan additional coverage payout.
- in the case where the payout based on MediShield Life benefits is higher than that from the Enhanced IncomeShield Plan benefits, the eventual payout will be based on the MediShield Life benefits.

Benefits	Full benefit features					
	MediShield Life	Enhanced IncomeShield Plan (Payout includes MediShield Life payout)				
		Preferred	Advantage	Basic		
Ward entitlement		Standard room in private hospital or private medical institution	Restructured hospital for ward class A and below	Restructured hospital for ward class B1 and below		
<b>Inpatient hospital treatment</b>	<b>Limits of compensation</b>					
Daily ward and treatment charges (each day) <sup>1</sup>				As charged	As charged	As charged
- Normal ward	\$800 (each day) *					
- Intensive care unit ward	\$2,200 (each day) *					
Surgical benefits (including day surgery)						
Surgical limits table – limits for various categories of surgery, as classified by the Ministry of Health in its latest surgical operation fees table:	A	B	C			
- Table 1 A/B/C (less complex procedures)	\$240	\$340	\$340			
- Table 2 A/B/C	\$580	\$760	\$760			
- Table 3 A/B/C	\$1,060	\$1,160	\$1,280			
- Table 4 A/B/C	\$1,540	\$1,580	\$1,640			
- Table 5 A/B/C	\$1,800	\$2,180	\$2,180			
- Table 6 A/B/C	\$2,360	\$2,360	\$2,360			
- Table 7 A/B/C (more complex procedures)	\$2,600	\$2,600	\$2,600			
Organ transplant benefit (including stem-cell transplant)	Covered under inpatient hospital treatment					
Surgical implants <sup>2</sup>	\$7,000 (each treatment)					
Radiosurgery	\$10,000 (each treatment course)					
Accident inpatient dental treatment	Covered under inpatient hospital treatment					
Pre-hospitalisation treatment <sup>3,5</sup>	Not covered			As charged	As charged Up to 100 days before admission	
				Not provided by our panel <sup>4</sup> : up to 100 days before admission		
				Provided by our panel <sup>4</sup> : Up to 180 days before admission		
Post-hospitalisation treatment <sup>3,5</sup>	Not covered			As charged	As charged Up to 100 days after discharge	
				Provided by our panel <sup>4</sup> : Up to 365 days after discharge		

\* An additional claim limit of \$200 per day applies for the first 2 days

Benefits	MediShield Life	Preferred	Advantage	Basic	
<b>Inpatient hospital treatment</b>					
<b>Limits of compensation</b>					
Community hospital (Rehabilitative) <sup>1,6</sup>	\$350 (each day)	As charged (up to 90 days for each admission)	As charged (up to 90 days for each admission)	As charged (up to 90 days for each admission)	
Community hospital (Sub-acute) <sup>1,6</sup>	\$430 (each day)				
Inpatient palliative care service (General)	\$250 (each day)	As charged	As charged	As charged	
Inpatient palliative care service (Specialised)	\$350 (each day)				
<b>Outpatient hospital treatment <sup>7</sup></b>					
<b>Limits of compensation</b>					
Radiotherapy for cancer		As charged	As charged	As charged	
– External (except Hemi-body)	\$300 (each session)				
– Brachytherapy	\$500 (each session)				
– Hemi-body	\$900 (each session)				
– Stereotactic	\$1,800 (each session)				
Chemotherapy for cancer	\$3,000 (each month)				
Immunotherapy for cancer	Not covered				
Kidney dialysis	\$1,100 (each month)				
Erythropoietin for chronic kidney failure	\$200 (each month)				
Immunosuppressants for organ transplant	\$550 (each month)				
Long-term parenteral nutrition	\$1,700 (each month)				
<b>Special benefits</b>					
<b>Limits on special benefits</b>					
Breast reconstruction after mastectomy <sup>8</sup>	Covered under inpatient hospital treatment	As charged	As charged	As charged	
Congenital abnormalities benefit		As charged (with 12 months' waiting period)	As charged (with 12 months' waiting period)	As charged (with 12 months' waiting period)	
Pregnancy and delivery-related complications benefit <sup>4,9</sup>		As charged (with 10 months' waiting period)	As charged (with 10 months' waiting period)	As charged (with 10 months' waiting period)	
Living organ donor (insured) transplant benefit – insured as the living donor donating an organ		As charged, up to \$60,000 (each transplant with 24 months' waiting period for the person receiving the organ)	As charged, up to \$40,000 (each transplant with 24 months' waiting period for the person receiving the organ)	As charged, up to \$20,000 (each transplant with 24 months' waiting period for the person receiving the organ)	
Living organ donor (non-insured) transplant benefit (each transplant) – insured as the recipient of organ		As charged, up to \$60,000	Covered up to MediShield Life benefits only	Covered up to MediShield Life benefits only	
Cell, tissue and gene therapy benefit (each policy year)		As charged, up to \$250,000	As charged, up to \$250,000	As charged, up to \$150,000	
Proton beam therapy (each policy year)		Covered under outpatient radiotherapy limits, where applicable	As charged up to \$100,000	As charged, up to \$100,000	As charged, up to \$70,000
Continuation of autologous bone marrow transplant treatment for multiple myeloma		\$6,000 (each treatment)	As charged, up to \$25,000 (each policy year)	As charged, up to \$25,000 (each policy year)	As charged, up to \$10,000 (each policy year)
Inpatient psychiatric treatment benefit		\$160 (each day, up to 60 days for each policy year)	As charged, up to \$7,000 (each policy year)	As charged, up to \$7,000 (each policy year)	As charged, up to \$5,000 (each policy year)

Benefits	MediShield Life		Preferred	Advantage	Basic
<b>Special benefits</b>	<b>Limits on special benefits</b>				
Prosthesis benefit (each policy year)	Covered under surgical implants		As charged, up to \$10,000	As charged, up to \$6,000	As charged, up to \$6,000
Emergency overseas treatment	Not covered		As charged but limited to costs of Singapore private hospitals	As charged but limited to costs of ward class A in Singapore restructured hospitals	As charged but limited to costs of ward class B1 in Singapore restructured hospitals
Waiver of pro-ration factor for outpatient kidney dialysis			Does not apply	Waive pro-ration factor for applicable treatment provided by our preferred partner <sup>4</sup>	
Final expenses benefit (waiver of co-insurance and deductible) <sup>10</sup>			\$5,000	\$5,000	\$3,000
<b>Limit in each policy year</b>	\$150,000		\$1,500,000	\$500,000	\$250,000
<b>Limit in each lifetime</b>	Unlimited		Unlimited	Unlimited	Unlimited
<b>Last entry age (age next birthday)</b>	Does not apply		75	75	75
<b>Maximum coverage age</b>	Lifetime		Lifetime	Lifetime	Lifetime
<b>Pro-ration factor <sup>11</sup></b>	<b>SG</b>	<b>PR</b>	<b>SG/PR/FR</b>	<b>SG/PR/FR</b>	<b>SG/PR/FR <sup>12</sup></b>
<b>Inpatient</b>					
- Restructured hospital			Does not apply	Does not apply	Does not apply
- Ward class C	100%	44%			
- Ward class B2	100%	58%			
- Ward class B2+	70%	47%			
- Ward class B1	43%	38%			
- Ward class A	35%	35%			
- Private hospital or private medical institution or emergency overseas treatment <sup>13</sup>	25%	25%			
- Community hospital					
- Ward class C, B2 or B2+	100%	50%			
- Ward class B1	50%	50%			
- Ward class A	50%	50%			
<b>Day surgery or short-stay ward</b>					
- Restructured hospital subsidised	100%	58%	Does not apply	Does not apply	Does not apply
- Restructured hospital non-subsidised	35%	35%			
- Private hospital or private medical institution or emergency overseas treatment <sup>13</sup>	25%	25%			
<b>Outpatient hospital treatment</b>					
- Restructured hospital subsidised <sup>#</sup>	100%	67%	Does not apply	Does not apply	Does not apply
- Restructured hospital non-subsidised <sup>#, 14</sup>	50%	50%			
- Private hospital or private medical institution <sup>14</sup>	50%	50%			

SG: Singapore Citizen PR: Singapore Permanent Resident FR: Foreigner

<sup>#</sup> The continuation of autologous bone marrow transplant for multiple myeloma will follow the pro-ration factor for outpatient hospital treatment.

Benefits	MediShield Life	Preferred	Advantage	Basic
<b>Deductible for each policy year for an insured aged 80 years or below next birthday <sup>15</sup></b>				
<b>Inpatient</b>				
- Restructured hospital				
- Ward class C	\$1,500	\$1,500	\$1,500	\$1,500
- Ward class B2 or B2+	\$2,000	\$2,000	\$2,000	\$2,000
- Ward class B1	\$2,000	\$2,500	\$2,500	\$2,500
- Ward class A	\$2,000	\$3,500	\$3,500	\$2,500
- Private hospital or private medical institution or emergency overseas treatment <sup>13</sup>	\$2,000	\$3,500	\$3,500	\$2,500
- Community hospital				
- Ward class C	\$1,500	\$1,500	\$1,500	\$1,500
- Ward class B2 or B2+	\$2,000	\$2,000	\$2,000	\$2,000
- Ward class B1	\$2,000	\$2,500	\$2,500	\$2,500
- Ward class A	\$2,000	\$3,500	\$3,500	\$2,500
<b>Day surgery or short-stay ward</b>				
- Subsidised	\$1,500	\$2,000	\$2,000	\$2,000
- Non-subsidised	\$1,500	\$3,500	\$3,500	\$2,500
<b>Deductible for each policy year for an insured aged over 80 years at next birthday <sup>15</sup></b>				
<b>Inpatient</b>				
- Restructured hospital				
- Ward class C	\$2,000	\$2,250	\$2,250	\$2,250
- Ward class B2 or B2+	\$3,000	\$3,000	\$3,000	\$3,000
- Ward class B1	\$3,000	\$3,750	\$3,750	\$3,750
- Ward class A	\$3,000	\$5,250	\$5,250	\$3,750
- Private hospital or private medical institution or emergency overseas treatment <sup>13</sup>	\$3,000	\$5,250	\$5,250	\$3,750
- Community hospital				
- Ward class C	\$2,000	\$2,250	\$2,250	\$2,250
- Ward class B2 or B2+	\$3,000	\$3,000	\$3,000	\$3,000
- Ward class B1	\$3,000	\$3,750	\$3,750	\$3,750
- Ward class A	\$3,000	\$5,250	\$5,250	\$3,750
<b>Day surgery or short-stay ward</b>				
- Subsidised	\$2,000	\$3,000	\$3,000	\$3,000
- Non-subsidised	\$2,000	\$5,250	\$5,250	\$3,750
<b>Co-insurance</b>				
- Inpatient hospital treatment				
Claimable amount <sup>16</sup> :				
\$0 - \$3,000	10%	10%	10%	10%
\$3,001 - \$5,000	10%	10%	10%	10%
\$5,001 - \$10,000	5%	10%	10%	10%
Above \$10,000	3%	10%	10%	10%
- Outpatient hospital treatment	10%	10%	10%	10%

“As charged” means we will reimburse you the eligible hospitalisation cost you have incurred, subject to deductible, co- insurance, admission of ward class, benefit limits and any other policy terms (including exclusions).

<sup>1</sup> Includes meals, prescriptions, medical consultations, miscellaneous medical charges, specialist consultations, examinations, and laboratory tests. Daily ward and treatment charges include being admitted to a high-dependency ward.

<sup>2</sup> Includes charges for the following approved medical items:

- Intravascular electrodes used for electrophysiological procedures
- Percutaneous transluminal coronary angioplasty (PTCA) balloons
- Intra-aortic balloons (or balloon catheters).

- <sup>3</sup> Pre-hospitalisation and post-hospitalisation treatment are not covered for treatment given before or after inpatient psychiatric treatment benefit, accident inpatient dental treatment, emergency overseas treatment or stay in a short-stay ward. Pre-hospitalisation and post-hospitalisation treatment are also not payable if the inpatient hospital treatment received during the stay in hospital are not payable. Post-hospitalisation treatment such as medications purchased during a post-hospitalisation period when the treatment is not used during the same post-hospitalisation period is not payable.
- <sup>4</sup> Panel or preferred partner means a registered medical practitioner, specialist, hospital or medical institution approved by us. The lists of approved panels and preferred partners, which we may update from time to time, can be found at [www.income.com.sg/specialist-panel](http://www.income.com.sg/specialist-panel). Our list of approved panels also includes all restructured hospitals, community hospitals and voluntary welfare organisation (VWO) dialysis centres.
- <sup>5</sup> If the inpatient hospital treatment is provided by our panel and paid for under the Enhanced IncomeShield Preferred Plan, we will cover the cost of medical treatment the insured received in the policy year for up to 180 days before the date they went into hospital and up to 365 days after the date they left hospital. To avoid doubt, if the insured is under the care of more than one registered medical practitioner or specialist for the insured's stay in hospital, we will cover up to 180 days of pre-hospitalisation treatment and up to 365 days of post-hospitalisation treatment only when the main treating registered medical practitioner or specialist (shown in the hospital records as the principal doctor) is part of our panel.
- <sup>6</sup> To claim for staying in a community hospital,
- the insured must have first had inpatient hospital treatment in a restructured hospital or private hospital, or been referred from the emergency department of a restructured hospital;
  - the attending registered medical practitioner in the restructured hospital or private hospital must have recommended in writing that the insured needs to be admitted to a community hospital for necessary medical treatment;
  - after the insured is discharged from the restructured hospital or private hospital, they must be immediately admitted to a community hospital for a continuous period of time; and
  - the treatment must arise from the same injury, illness or disease that resulted in the inpatient hospital treatment.
- <sup>7</sup> This benefit covers the following main outpatient hospital treatment received by the insured from a hospital or a licensed medical centre or clinic. For long-term parenteral nutrition, it covers the parenteral bags and consumables necessary for administering long-term parenteral nutrition that meets MediShield Life claimable criteria.
- <sup>8</sup> The breast reconstruction must be performed by a registered medical practitioner during a stay in hospital within 365 days from the date the insured leaves the hospital when the mastectomy was done.
- <sup>9</sup> Pregnancy and delivery-related complications benefit pays for inpatient hospital treatment for the following:
- ectopic pregnancy
  - pre-eclampsia or eclampsia
  - disseminated intravascular coagulation (DIC)
  - miscarriage where the foetus of the insured dies as a result of a sudden unexpected and involuntary event which must not be due to a voluntary or malicious act
  - ending a pregnancy if an obstetrician considers it necessary to save the life of the insured
  - acute fatty liver diagnosed during pregnancy
  - postpartum haemorrhage with hysterectomy done
  - amniotic fluid embolism
  - abruptio placentae (placenta abruption)
  - choriocarcinoma and hydatidiform mole – a histologically confirmed choriocarcinoma or molar pregnancy
  - placenta previa
  - antepartum haemorrhage.



In addition to the above, pregnancy and delivery-related complications benefit pays for inpatient hospital treatment for the following complications if treatment is provided by our preferred partners in the areas of obstetrics and gynaecology:

- intrapartum haemorrhage
- postpartum haemorrhage
- cervical incompetency
- accreta placenta
- placental insufficiency and intrauterine growth restriction
- gestational diabetes mellitus
- obstetric cholestasis
- twin to twin transfusion syndrome
- infection of amniotic sac and membranes
- fourth-degree perineal laceration
- uterine rupture
- postpartum inversion of uterus
- obstetric injury or damage to pelvic organs
- complications resulting from a hysterectomy carried out at the time of a caesarean section
- retained placenta and membranes
- abscess of the breast
- stillbirth
- death of the mother.

<sup>10</sup> We will waive (not enforce) the co-insurance and deductible due for a claim for the inpatient hospital treatment, pre-hospitalisation treatment and post-hospitalisation treatment if the insured dies (i) while in hospital; or (ii) within 30 days of leaving hospital. If the insured dies within 30 days of leaving the hospital, we will also waive the co-insurance due for a claim of outpatient hospital treatment if the treatment was received by the insured within 30 days of leaving hospital.

<sup>11</sup> If the insured is admitted into a ward and medical institution that is higher than what they are entitled to, we will only pay the percentage of the reasonable expenses for necessary medical treatment of the insured as shown using the pro-ratio factor which applies to the plan.

<sup>12</sup> If the insured is not a Singapore citizen or Singapore permanent resident (is a foreigner) but is covered under the plan for a Singapore citizen, we will reduce the amount of each benefit we will pay to the percentages (citizenship factors) as specified in the policy contract. The citizenship factor applies to any claim under the policy.

- Enhanced Basic: 80% (for foreigner)

<sup>13</sup> MediShield Life does not cover emergency overseas treatment.

<sup>14</sup> Pro-ratio for non-subsidised outpatient cancer treatments will apply for MediShield Life. Kidney dialysis and immunosuppressant drugs approved under MediShield Life for organ transplant will not be pro-rated for MediShield Life.

<sup>15</sup> Deductible does not apply to outpatient hospital treatment.

<sup>16</sup> Claimable amount is the lower of (i) the claim limit in the table or (ii) the amount after adjusting the charges for pro-ratio and citizenship factor, if needed.

### What you will need to pay

You may use your MediSave to pay the yearly premium for the Enhanced IncomeShield Plan. If the insured is a Singapore citizen or Singapore permanent resident, the MediShield Life portion of the premium is fully payable by MediSave. For the remaining portion of the premium for additional private insurance coverage, the amount that can be paid by MediSave is subject to the Additional Withdrawal Limits (AWLs). If the insured is a foreigner whose plan does not have a MediShield Life component, the MediSave Withdrawal Limits for the plan’s full premium is equivalent to the combined Standard MediShield Life premium amount and AWLs that can be used for Singapore citizens and Singapore permanent residents. The premium rate is based on the insured person’s age at their next birthday, and will increase when the insured person reaches the next age band. You will also need to pay the deductible and co-insurance parts of the medical expenses that is not covered by your Enhanced IncomeShield Plan.

### Breakdown of standard premiums for Enhanced IncomeShield Plan

The tables below show the breakdown of premiums for a standard life under your plan type.

#### For insured person who is a Singapore citizen or Singapore permanent resident

Age next birthday <sup>1</sup>	MediShield Life Premiums (Fully payable by MediSave) <sup>2</sup>	Additional Withdrawal Limits (AWLs)	Additional private insurance coverage					
			Enhanced IncomeShield Plan					
			Preferred		Advantage		Basic-SG / Basic-PR	
			Premiums	Cash outlay <sup>3</sup>	Premiums	Cash outlay <sup>3</sup>	Premiums	Cash outlay <sup>3</sup>
1 to 18	\$146.36	300	\$176.64	-	\$29.27	-	\$24.22	-
19 to 20	\$146.36		\$186.73	-	\$44.41	-	\$38.36	-
21 to 25	\$252.34		\$201.87	-	\$44.41	-	\$32.30	-
26 to 30	\$252.34		\$217.01	-	\$44.41	-	\$32.30	-
31 to 35	\$393.64		\$292.71	-	\$83.78	-	\$63.59	-
36 to 40	\$393.64		\$302.80	\$2.80	\$106.99	-	\$73.68	-
41 to 45	\$529.91	600	\$701.50	\$101.50	\$202.88	-	\$114.06	-
46 to 50	\$529.91		\$832.71	\$232.71	\$213.98	-	\$131.21	-
51 to 55	\$807.48		\$1,090.09	\$490.09	\$336.11	-	\$147.36	-
56 to 60	\$807.48		\$1,392.90	\$792.90	\$372.45	-	\$159.48	-
61 to 65	\$1,029.53		\$1,867.29	\$1,267.29	\$594.50	-	\$299.78	-
66 to 70	\$1,110.28		\$2,599.07	\$1,999.07	\$910.43	\$310.43	\$473.38	-
71 to 73	\$1,206.17	900	\$3,411.59	\$2,511.59	\$1,298.02	\$398.02	\$721.68	-
74 to 75	\$1,332.34		\$3,896.07	\$2,996.07	\$1,543.29	\$643.29	\$855.93	-
76 to 78	\$1,544.30		\$4,390.65	\$3,490.65	\$1,879.40	\$979.40	\$1,024.49	\$124.49
79 to 80	\$1,604.86		\$4,945.79	\$4,045.79	\$2,179.18	\$1,279.18	\$1,165.79	\$265.79
81 to 83	\$1,690.65		\$5,198.13	\$4,298.13	\$2,252.86	\$1,352.86	\$1,278.84	\$378.84
84 to 85	\$1,953.08		\$5,904.67	\$5,004.67	\$2,572.82	\$1,672.82	\$1,506.95	\$606.95
86 to 88	\$2,043.93		\$6,469.91	\$5,569.91	\$2,862.50	\$1,962.50	\$1,662.39	\$762.39
89 to 90	\$2,043.93		\$7,090.65	\$6,190.65	\$3,167.33	\$2,267.33	\$1,936.93	\$1,036.93
91 to 93	\$2,074.21		\$7,570.09	\$6,670.09	\$3,504.45	\$2,604.45	\$2,317.46	\$1,417.46
94 to 95	\$2,074.21		\$8,160.56	\$7,260.56	\$3,898.09	\$2,998.09	\$2,584.93	\$1,684.93
96 to 98	\$2,074.21	\$8,579.44	\$7,679.44	\$4,271.55	\$3,371.55	\$2,849.38	\$1,949.38	
99 to 100	\$2,074.21	\$9,134.58	\$8,234.58	\$4,633.91	\$3,733.91	\$3,122.92	\$2,222.92	
Over 100	\$2,074.21	\$9,134.58	\$8,234.58	\$5,011.40	\$4,111.40	\$3,411.59	\$2,511.59	

SG: Singapore Citizen PR: Singapore Permanent Resident  
 Premium rates are inclusive of 8% GST.

Yearly premiums are based on the insured’s age at next birthday, and will increase when the insured reaches the next age band. Premium rates are non-guaranteed and may be reviewed from time to time.

- <sup>1</sup> The last entry age is 75, based on the insured’s age next birthday.
- <sup>2</sup> Your MediShield Life premiums may differ depending on your premium subsidies, premium rebates and whether you need to pay for the Additional Premiums. The net MediShield Life premium payable after accounting for these is fully payable by MediSave.
- <sup>3</sup> This refers to the cash outlay if you are paying by MediSave (assuming you have sufficient monies in your MediSave account). If you are not paying by MediSave, your total cash outlay will be equal to MediShield Life Premiums + Premiums for Additional private insurance coverage. For example, for an insured aged 30 (at next birthday) buying Enhanced IncomeShield Preferred Plan, the total premium = \$252.34 + \$217.01= \$469.35.

**For insured person who is a foreigner**

Age next birthday <sup>1</sup>	Total MediSave Withdrawal Limits <sup>2</sup>	Enhanced IncomeShield Plan					
		Preferred		Advantage		Basic-FR	
		Total Premiums	Cash outlay <sup>3</sup>	Total Premiums	Cash outlay <sup>3</sup>	Total Premiums	Cash outlay <sup>3</sup>
1 to 18	\$446.36	\$323.00	-	\$175.63	-	\$183.70	-
19 to 20	\$446.36	\$333.09	-	\$190.77	-	\$194.80	-
21 to 25	\$552.34	\$454.21	-	\$296.75	-	\$295.74	-
26 to 30	\$552.34	\$469.35	-	\$296.75	-	\$295.74	-
31 to 35	\$693.64	\$686.35	-	\$477.42	-	\$477.42	-
36 to 40	\$693.64	\$696.44	\$2.80	\$500.63	-	\$508.71	-
41 to 45	\$1,129.91	\$1,231.41	\$101.50	\$732.79	-	\$714.62	-
46 to 50	\$1,129.91	\$1,362.62	\$232.71	\$743.89	-	\$735.81	-
51 to 55	\$1,407.48	\$1,897.57	\$490.09	\$1,143.59	-	\$1,077.98	-
56 to 60	\$1,407.48	\$2,200.38	\$792.90	\$1,179.93	-	\$1,093.12	-
61 to 65	\$1,629.53	\$2,896.82	\$1,267.29	\$1,624.03	-	\$1,495.85	-
66 to 70	\$1,710.28	\$3,709.35	\$1,999.07	\$2,020.71	\$310.43	\$1,773.42	\$63.14
71 to 73	\$2,106.17	\$4,617.76	\$2,511.59	\$2,504.19	\$398.02	\$2,305.35	\$199.18
74 to 75	\$2,232.34	\$5,228.41	\$2,996.07	\$2,875.63	\$643.29	\$2,597.05	\$364.71
76 to 78	\$2,444.30	\$5,934.95	\$3,490.65	\$3,423.70	\$979.40	\$3,058.32	\$614.02
79 to 80	\$2,504.86	\$6,550.65	\$4,045.79	\$3,784.04	\$1,279.18	\$3,345.98	\$841.12
81 to 83	\$2,590.65	\$6,888.78	\$4,298.13	\$3,943.51	\$1,352.86	\$3,328.82	\$738.17
84 to 85	\$2,853.08	\$7,857.75	\$5,004.67	\$4,525.90	\$1,672.82	\$3,851.66	\$998.58
86 to 88	\$2,943.93	\$8,513.84	\$5,569.91	\$4,906.43	\$1,962.50	\$4,565.27	\$1,621.34
89 to 90	\$2,943.93	\$9,134.58	\$6,190.65	\$5,211.26	\$2,267.33	\$4,921.57	\$1,977.64
91 to 93	\$2,974.21	\$9,644.30	\$6,670.09	\$5,578.66	\$2,604.45	\$5,448.45	\$2,474.24
94 to 95	\$2,974.21	\$10,234.77	\$7,260.56	\$5,972.30	\$2,998.09	\$5,794.65	\$2,820.44
96 to 98	\$2,974.21	\$10,653.65	\$7,679.44	\$6,345.76	\$3,371.55	\$6,137.83	\$3,163.62
99 to 100	\$2,974.21	\$11,208.79	\$8,234.58	\$6,708.12	\$3,733.91	\$6,495.14	\$3,520.93
Over 100	\$2,974.21	\$11,208.79	\$8,234.58	\$7,085.61	\$4,111.40	\$6,871.63	\$3,897.42

FR: Foreigner

Premium rates are inclusive of 8% GST.

Yearly premiums are based on the insured’s age at next birthday, and will increase when the insured reaches the next age band. Premium rates are non-guaranteed and may be reviewed from time to time.

- <sup>1</sup> The last entry age is 75, based on the insured’s age next birthday.

- <sup>2</sup> If you are paying for a foreigner whose plan does not have a MediShield Life portion, you can utilise an equivalent amount of MediSave to pay for his/her premiums. However, please note that foreigners will not be allowed to use their sibling's MediSave to pay for premiums.
- <sup>3</sup> This refers to the cash outlay if you are paying by MediSave (assuming you have sufficient monies in your MediSave account). If you are not paying by MediSave, your total cash outlay will be equal to the Total Premiums. For example, for an insured aged 30 (at next birthday) buying Enhanced IncomeShield Preferred Plan, the total cash outlay will be \$469.35.

You can pay premiums for the main plan by MediSave, cash, cheque, credit card or GIRO.

The Total Distribution Cost of this product is 55.5% of the additional private insurance premium for the first year and 5.5% of the additional private insurance premiums for renewal years. Total Distribution Cost is each year's expected distribution-related costs, without interest. Such costs include cash payments in the form of commission, costs of benefits and services paid to the distribution channel. Please note that the Total Distribution Cost is not an additional cost to you; it has already been allowed for in calculating your premium.

## The product conditions – what you need to know

This is only a brief summary of the product. Please read the policy contract for the actual terms, conditions and exclusions of this product. Please contact your advisor if you have more questions.

### Eligibility

The applicant must be aged 16 and above. Both applicant and insured must be a

- Singapore citizen;
- Singapore permanent resident; or
- foreigner who has an eligible valid pass with a foreign identification number (FIN).

Anyone who pays for, or is insured under IncomeShield Plan/IncomeShield Standard Plan/Enhanced IncomeShield Plan is not eligible for Additional Premium Support (APS) from the Government. \*

If you are currently receiving APS to pay for your MediShield Life and/or CareShield Life premiums, and you choose to be insured under this IncomeShield Plan/IncomeShield Standard Plan/Enhanced IncomeShield Plan, you will stop receiving APS. This applies even if you are not the person paying for this IncomeShield Plan/IncomeShield Standard Plan/Enhanced IncomeShield Plan.

In addition, if you choose to be insured under this IncomeShield Plan/IncomeShield Standard Plan/Enhanced IncomeShield Plan, the person paying for IncomeShield Plan/IncomeShield Standard Plan/Enhanced IncomeShield Plan will stop receiving APS, if he or she is currently receiving APS.

\* APS is for families who need assistance with MediShield Life and/or CareShield Life premiums, even after receiving premium subsidies and making use of MediSave to pay for these premiums.

**Nationality**

You must buy the Enhanced IncomeShield Plan based on the nationality or citizenship status of the insured person.

Foreigners who hold a long-term visit pass plus (LTVP+) may buy plans under the Singapore Permanent Resident (PR) category, but the plan will not be integrated with MediShield Life. Please attach a copy of the LTVP+ pass together with your application form.

**Change of citizenship and residency status**

You must tell us, as soon as possible, when the insured’s citizenship or residency status changes in any way.

If the insured is, or becomes, a Singapore citizen or Singapore permanent resident, we can convert the existing plan to a MediSave-approved integrated Shield Plan.

If, at the time your policy is converted to our MediSave-approved integrated Shield plan, you have an existing MediSave-approved integrated Shield plan with another insurer, the policy with that insurer will end automatically as you can only be insured under one integrated Shield plan.

If the insured is no longer a Singapore citizen or Singapore permanent resident, we can convert the existing plan to a foreigner plan.

**Citizenship factor**

For insured who is not a Singapore citizen or Singapore permanent resident (is a foreigner) but is covered under the plan for a Singapore citizens, we will reduce the amount of each benefit we will pay to the percentages (citizenship factors) in the following table.

Plan type	Enhanced Basic
Percentage of benefit we will pay	80%

**Using MediSave**

Premium payments by MediSave are governed by the relevant MediSave regulations.

**Pro-ration factor, deductible and co-insurance**

If the insured is admitted into a ward and medical institution that is higher than what they are entitled to, we will only pay the percentage of the reasonable expenses for necessary medical treatment of the insured using the pro-ration factor which applies to the plan. The deductible is the part of the benefit you are claiming that you must pay first in each policy year before we will pay the benefit. The amount of deductible depends on the actual ward you are admitted to. The co-insurance is that percentage share that you need to pay after the deductible.

**Start of cover**

We will start the cover after we have approved your application, and full premium payment is received by Income. The start date of the plan will be shown in the Policy Certificate.

**Pre-existing illness, disease or condition**

Pre-existing illness, disease or condition means any illness, disease or condition:

- for which the insured asked for or received treatment, medication, advice or diagnosis (or which they ought to have asked for or received) before the start date or the last reinstatement date (if any), whichever is later;
- which was known to exist before the start date or the last reinstatement date (if any), whichever is later, whether or not the insured asked for treatment, medication, advice or diagnosis; or
- the conditions or symptoms of which existed before the start date or the last reinstatement date (if any), whichever is later, and would have led a reasonable and sensible person to get medical advice or treatment.

**Terms of renewal**

We will automatically renew the cover if you pay the premium within 60 days from the renewal date of the policy, based on the insured person's age on their next birthday.

**Guaranteed renewal**

We will renew the policy automatically every year. We guarantee to do this for life as long as the premium is paid at the current rate which applies; and the cover for the insured under the policy has not been ended.

**Changing the terms and conditions**

We may change the terms and conditions of the policy contract at any time by giving you at least 30 days' written notice to your last-known address.

**Change in premium**

The premium that you pay for the plan may change. We will give you at least 30 days' written notice of any change in premium to your last-known address. However, any change in the premium will apply to all policies within the same class of Enhanced IncomeShield Plan.

**Changing the plan**

If you ask to change the plan, we will tell you the start date of the new plan if we approve your request.

**Upgrading or switching of plan**

You can only have one Integrated Shield Plan. Once this policy commences, your previous Integrated Shield Plan (if any) will be automatically terminated. Where applicable, your health will be assessed by us. If you are not in good health, we may

- decline your application; or
- not provide you with certain benefits

If you are currently holding an Integrated Shield Plan with us and are upgrading your plan, you may not be given the enhanced benefits due to your existing medical conditions.

If you are currently holding an Integrated Shield Plan with another insurer and are switching to this plan with us, and you have existing medical conditions that are currently covered by the existing plan, you may lose coverage for your existing medical conditions.

**Downgrading of plan**

In the event that you cannot afford, or do not wish to continue paying the premiums for your Integrated Shield Plan, you can switch to a lower coverage but more affordable plan with us (if available), or cease your Integrated Shield Plan. If you are a Singapore citizen or Singapore permanent resident, regardless of your decision, you will continue to be covered by MediShield Life for life without any exclusion.

**Free-look**

We will give you 21 days from the time you receive the policy to decide whether you want to continue with it. If you do not want to continue you may write to us to cancel the policy and get a refund of your premium paid. We consider that the policy has been delivered (and received) seven days after we post it.

**Cancellation**

You may cancel the Enhanced IncomeShield Plan by giving us at least 30 days' written notice. If you are a Singapore citizen or Singapore permanent resident, even though you have terminated your Enhanced IncomeShield Plan, you will continue to be covered under MediShield Life, which is a basic healthcare insurance that helps to pay for large hospital bills and expensive outpatient treatments such as dialysis and chemotherapy. For more details, please visit [www.medishieldlife.sg](http://www.medishieldlife.sg).

**Ending the policy**

All benefits will end when one of the following events happens, and we will not be legally responsible for any further payment under the policy.

- a After we received your written notice to cancel the policy and upon the cancellation date of the policy as determined by us.
- b We do not receive your premium after the period of grace.
- c The insured dies.
- d You fail or refuse to pay or refund any amount you owe us.
- e Fraud is identified.
- f Relevant information is not revealed or is misrepresented.
- g You take out another MediSave-approved Integrated Shield Plan covering the insured.
- h The insured is no longer a Singapore citizen or Singapore permanent resident.
- i The insured, who is a foreigner, no longer has an eligible valid pass.

**Exclusions**

The following treatment items, procedures, conditions, activities and their related complications are not covered under the policy.

- a A stay in hospital if the insured was admitted to the hospital before the start date.
- b Any pre-existing illness, disease or condition from which the insured was suffering, unless declared in the application form and we accepted the application without any exclusions. However, we will exclude any pre-existing illness, disease or condition which is specifically excluded in the policy, whether a declaration was made in the application form or not. To avoid doubt, any pre-existing illness, disease or condition will be covered under MediShield Life according to the act and regulations, as long as the insured satisfies the eligibility criteria for MediShield Life at the time the claim is made under the policy.
- c Cosmetic surgery (unless this is covered under breast reconstruction after mastectomy benefit or cosmetic surgery due to accident) or any medical treatment claimed to generally prevent illness, promote health or improve bodily function or appearance.

- d General outpatient medical expenses (unless this is covered under outpatient hospital treatment, pre-hospitalisation treatment or post-hospitalisation treatment).
- e Treatment for birth defects, hereditary conditions and disorders, and congenital sickness or abnormalities (unless we do cover it under congenital abnormalities benefit).
- f Overseas medical treatment (unless we cover it under emergency overseas treatment).
- g Psychological disorders, personality disorders, mental conditions or behavioural disorders, including any addiction or dependence arising from these disorders such as gambling or gaming addiction (unless we cover it under inpatient psychiatric treatment benefit).
- h Pregnancy, childbirth, miscarriage, abortion or termination of pregnancy, lactation complications, or any form of related stay in hospital or treatment (unless we cover this under pregnancy and delivery-related complications benefit).
- i Infertility, sub-fertility, assisted conception, erectile dysfunction, impotence or any contraceptive treatment.
- j Treatment of sexually-transmitted diseases.
- k Acquired immunodeficiency syndrome (AIDS), AIDS-related complex or infection by human immunodeficiency virus (HIV) (except HIV due to blood transfusion and occupationally acquired HIV).
- l Treatment for injuries or illnesses resulting from attempted suicide and for self-inflicted injuries, whether the insured is sane or insane.
- m Drug or alcohol abuse or misuse, or any injury, illness or disease caused directly or indirectly by the abuse or misuse of alcohol, drugs or substance.
- n Expenses of getting an organ or body part for a transplant from a living organ donor for the insured and all expenses the living organ donor has to pay (unless this is covered under living organ donor (insured) transplant benefit or living organ donor (non-insured) transplant benefit).
- o Dental treatment (unless this is covered under accident inpatient dental treatment).
- p Transport-related services including ambulance fees, emergency evacuation, sending home a body or ashes.
- q Sex-change operations.
- r Buying or renting special braces, appliances, equipment, machines and other devices, such as wheelchairs, walking or home aids, dialysis machines, iron lungs, oxygen machines and any other hospital-type equipment to use at home or as an outpatient.
- s Optional items which are outside the scope of treatment, prostheses and corrective devices, and medical appliances which are not needed surgically (unless this is covered under prosthesis benefit).
- t Experimental or pioneering medical or surgical techniques and medical devices not approved by the Institutional Review Board and the Centre of Medical Device Regulation and medical trials for medicinal products whether or not these trials have a clinical trial certificate issued by the Health Sciences Authority of Singapore.
- u Private nursing charges and home-based nursing services.
- v Vaccinations.
- w Treatment of injuries arising from being directly or indirectly involved in civil commotion, riot, strike, terrorist activities, breaking or attempting to break the law, resisting arrest or any imprisonment.
- x The consequences arising, whether directly or indirectly, from nuclear fallout, radioactivity, any nuclear fuel, material or waste, war and related risks.
- y Rest cures, hospice care, home or outpatient nursing, home visits or treatments, home rehabilitation or palliative care, convalescent care in convalescent or nursing homes, sanatoriums or similar establishments, outpatient rehabilitation services such as counselling and physical rehabilitation (unless we cover it under inpatient palliative care service (general or specialised)).
- z Alternative or complementary treatments, including traditional Chinese medicine (TCM), chiropractor, naturopath, acupuncturist, homeopath, osteopath, dietician or a stay in any health-care establishment for social or non-medical reasons.



- aa Treatment for any illness or injury resulting from the insured taking part in a dangerous activity or sport whether as a professional or when an income could or would be earned from the activity or sport.
- ab Treatment for obesity, weight loss, increasing weight, or any procedures relating to managing weight.
- ac Staying in a hospital for the main purpose of an X-ray, CT scan or MRI scan, a medical check-up or health screening.
- ad Non-medical items such as parking fees, hospital administration and registration fees, laundry, television rental, newspapers or fees for medical reports (including test results).
- ae Genetic testing that is carried out for health screening, risk evaluation or assessing prognosis. To avoid doubt, genetic testing is only covered when it is ordered by the registered medical practitioner because the result of the genetic testing is needed to determine the medical treatment for the diagnosed condition.
- af Routine eye and ear examinations, correction for refractive errors of the eye (conditions such as nearsightedness, farsightedness, presbyopia (gradual loss of the eye's ability to focus on nearby objects) and astigmatism), lasik treatments, costs of spectacles, costs of contact lenses and costs of hearing aid.

### **Claim**

All claims (except pre-hospitalisation treatment and post-hospitalisation treatment) must be made and sent to us through the system setup by Ministry of Health (electronic filing) and according to the act and regulations within 90 days from the date of billing or the date the insured person leaves the hospital, whichever is later. We will only accept claims that are electronically filed.

For claims which are not integrated with MediShield Life, you have to submit a claim form, hospital discharge summary or medical report, original final bill (fully settled) and copy of settlement details from other insurers (if applicable) after the date of billing or the date the insured person leaves the hospital, whichever is later. Claims for pre-hospitalisation treatment and post-hospitalisation treatment must be sent to us within 120 days from the date the insured leaves hospital with the claim form, hospital discharge summary or medical report, original final bill (fully settled) and copy of settlement details from other insurers (if applicable).

### **Reinstatement**

We can reinstate the policy when you have paid all premiums you owe and we give our written permission. When we reinstate the policy, we may add exclusions or charge extra premiums from the date of reinstatement if there is a change in the insured person's medical or physical condition.

### **Limit in each policy year**

A limit in each policy year will apply to the Enhanced IncomeShield Plan. This is provided in the "Comparison of Benefits between MediShield Life and Enhanced IncomeShield Plan".

### **Other medical insurance or employee benefits**

When making a claim, you must tell us about any other medical insurance policies or employee benefits of the insured person. If there are other medical insurance policies or employee benefits, you must claim first from those policies or benefits before claiming under the Enhanced IncomeShield Plan.

### **Policy Owners' Protection Scheme**

"This policy is protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact Income or visit the GIA/LIA or SDIC websites ([www.gia.org.sg](http://www.gia.org.sg) or [www.lia.org.sg](http://www.lia.org.sg) or [www.sdic.org.sg](http://www.sdic.org.sg))."

**Disclaimer**

This product summary does not form a part of the contract of insurance. It is only meant to be a simplified description of the product features which apply to this plan and does not explain the whole contract. The contents of this product summary may be different from the terms of cover we eventually issue. Please read the policy contract for the precise terms, conditions and exclusions. Only the terms, conditions and exclusions in the policy contract will be enforceable by you and us.

## Product summary: Deluxe Care Rider

### Product information

This is a rider that can be added to the Enhanced IncomeShield Plan (Preferred, Advantage and Basic plan). It can be taken up only if the insured person under this rider is covered under the Enhanced IncomeShield Plan (Preferred, Advantage and Basic plan).

### Benefits we will pay

#### Co-payment

With this rider, you will have to make a co-payment, as shown in the table below. If the treatment is provided by our panel<sup>1</sup> or extended panel<sup>2</sup>, we will apply a co-payment limit as shown in the table:

Types of Treatment	Co-payment
Treatment not provided by our panel <sup>1</sup> or extended panel <sup>2</sup>	5% of the benefits due under your policy
Treatment provided by our panel <sup>1</sup> or extended panel <sup>2</sup>	5% of the benefits due under your policy, up to a co-payment limit of \$3,000 for each policy year

<sup>1</sup> Panel or preferred partner means a registered medical practitioner, specialist, hospital or medical institution approved by us. The list of approved panels and preferred partners, which we may update from time to time, can be found at [www.income.com.sg/specialist-panel](http://www.income.com.sg/specialist-panel). Our list of approved panels also includes all restructured hospitals, community hospitals and voluntary welfare organisations (VWO) dialysis centres.

<sup>2</sup> Extended panel means a registered medical practitioner or specialist approved by us to provide coverage on the benefits for this rider. The registered medical practitioner or specialist must not be on Income's panel or preferred partners lists and must meet other criteria including being on another Integrated Shield Plan provider's panel listing. The approved extended panel list, which we may update from time to time, can be found at [www.income.com.sg/specialist-panel](http://www.income.com.sg/specialist-panel).

For pre-hospitalisation treatment, post-hospitalisation treatment or special benefits claim(s) (if it applies), we will not apply the co-payment limit if the treatment during the insured's stay in hospital is not provided by our panel<sup>1</sup> or extended panel<sup>2</sup>.

For consultation fees, medicines, examinations or tests for the main outpatient hospital treatment claim that is covered under the policy, we will apply the co-payment limit only if the main outpatient hospital treatment is provided by our panel<sup>1</sup> or extended panel<sup>2</sup>. For each claim that meets the limits on special benefits (if it applies) or the limit for each policy year of the policy, the co-payment for that claim will not be added towards the co-payment limit of \$3,000 for each policy year.

When the insured is under the care of more than one registered medical practitioner or specialist for their stay in hospital or the main outpatient hospital treatment under the policy, we will apply the co-payment limit as long as the main treating registered medical practitioner or specialist (shown in the hospital records as the principal doctor) is part of our panel<sup>1</sup> or extended panel<sup>2</sup>.

**Additional non-panel payment**

If the treatment during the insured's stay in hospital is provided by a registered medical practitioner or specialist who is not from our panel<sup>1</sup> or is from the extended panel<sup>2</sup>, you will have to make an additional non-panel payment of up to \$2,000 in each policy year for your claims for inpatient hospital treatment, pre-hospitalisation treatment, post-hospitalisation treatment or special benefits (if it applies). You must pay the co-payment followed by the additional non-panel payment. We will only pay the amount of your claim which is more than the total of the co-payment and the additional non-panel payment.

When there is more than one treating registered medical practitioner or specialist for the insured's stay in hospital, we will apply the additional non-panel payment as long as the main treating registered medical practitioner or specialist (shown in the hospital records as the principal doctor) is not from our panel<sup>1</sup> or is from the extended panel<sup>2</sup>.

**Extra bed benefit**

If during the insured's stay in hospital their parent or guardian stays and shares the same room, we will refund up to \$80 for each day the parent or guardian stays. We will pay up to 10 days for each stay in hospital. This applies only if the insured is a child aged 18 or below during the stay in hospital.

The co-payment and additional non-panel payment of this rider does not apply to any claim for this benefit.

**The product conditions – what you need to know**

This is only a brief summary of the product. Please read the policy contract for the actual terms, conditions and exclusions of this product. Please contact your advisor if you have more questions.

**Deductible and co-insurance**

While the rider is in force, there is no deductible or co-insurance due under the Enhanced IncomeShield Plan.

However, you must make the co-payment and additional non-panel payment (if it applies) before we pay any benefit. We will only pay the amount of your claim which is more than the co-payment and additional non-panel payment.

We will apply the co-payment followed by the additional non-panel payment (if it applies).

**Start of Cover**

We will start the cover after we have approved your application, and full premium payment is received by Income. The start date of the rider will be shown in the Rider Endorsement.

**Terms of renewal**

We will automatically renew the cover if you have paid the premium within 60 days from the renewal date of the rider, based on the insured's age on their next birthday.

**Cancellation**

You can cancel the rider by giving us at least 30 days' written notice. This will not affect the main policy.

**Ending the rider**

If the main policy is cancelled, ends or has lapsed for any reason, the rider will automatically and immediately end even if the period of grace for premium has not come to an end.

**Changing the terms and conditions**

We may change the premiums, benefits or cover or the terms and conditions of the policy contract at any time by giving you at least 30 days' written notice to your last- known address.

**Exclusions**

All exclusions under the main policy will also apply to the rider. You can refer to the Exclusions shown in the Product Summary for Enhanced IncomeShield Plan.

**Claim**

For Deluxe Care Rider, we will assess your claim based on the Claim documents submitted and obtained for the main policy. To claim for Extra bed benefit you have to submit a Claim form, Original final bill (fully settled) and Copy of settlement details from other insurers (if applicable).

**Change in premium**

You will need to pay the agreed premium to keep the rider in force. The premium that you pay for the rider may change. We will give you at least 30 days' written notice of any change to your last-known address.

**Reinstatement**

We can reinstate the rider when you have paid all premiums you owe and we give our written permission. When we reinstate the rider, we may add exclusions or charge extra premiums from the date of reinstatement if there is a change in the insured person's medical or physical condition.

**Deluxe Care Rider – yearly standard premium rates (Premiums include GST.)**

Age next birthday <sup>3</sup>	Preferred	Advantage	Basic
1 – 18	\$445.12	\$172.60	\$106.99
19 – 20	\$482.47	\$187.74	\$119.10
21 – 25	\$504.67	\$198.84	\$119.10
26 – 30	\$510.73	\$198.84	\$119.10
31 – 35	\$637.91	\$213.98	\$135.25
36 – 40	\$669.20	\$219.03	\$143.33
41 – 45	\$826.65	\$330.06	\$214.99
46 – 50	\$826.65	\$349.23	\$221.05
51 – 55	\$1,385.83	\$470.36	\$310.88
56 – 60	\$2,096.41	\$536.97	\$363.36
61 – 65	\$2,715.14	\$760.04	\$489.53
66 – 70	\$3,519.59	\$1,006.32	\$628.82
71 – 73	\$4,296.79	\$1,256.64	\$761.05
74 – 75	\$4,677.31	\$1,482.73	\$913.46
76 – 78	\$5,361.64	\$1,563.48	\$1,001.27
79 – 80	\$5,875.40	\$1,793.61	\$1,208.19
81 – 83	\$6,406.32	\$2,012.64	\$1,390.88
84 – 85	\$6,426.50	\$2,222.58	\$1,535.21
86 – 88	\$6,434.58	\$2,401.23	\$1,691.66
89 – 90	\$6,459.81	\$2,716.15	\$1,852.15
91 – 93	\$6,493.12	\$2,934.17	\$2,022.73
94 – 95	\$6,597.08	\$3,162.28	\$2,141.83
96 – 98	\$6,659.66	\$3,395.44	\$2,280.11
99 – 100	\$6,678.84	\$3,620.52	\$2,431.51
Over 100	\$6,919.07	\$3,790.09	\$2,524.37

<sup>3</sup> The last entry age is 75, based on the insured’s age next birthday under this rider.

Yearly premiums are based on the insured’s age at next birthday, and will increase when the insured reaches the next age band. Premium rates are non-guaranteed and may be reviewed from time to time. You can pay premiums for this rider by cash, cheque, credit card or GIRO only.

The Total Distribution Cost of this product is 31.5% of the premium for the first year and 5.5% of the premiums for renewal years. Total Distribution Cost is each year’s expected distribution-related costs, without interest. Such costs include cash payments in the form of commission, costs of benefits and services paid to the distribution channel. Please note that the Total Distribution Cost is not an additional cost to you; it has already been allowed for in calculating your premium.

**Disclaimer**

This product summary does not form a part of the contract of insurance. It is only meant to be a simplified description of the product features which apply to this plan and does not explain the whole contract. The contents of this product summary may be different from the terms of cover we eventually issue. Please read the policy contract for the precise terms, conditions and exclusions. Only the terms, conditions and exclusions in the policy contract will be enforceable by you and us.

## Product summary: Classic Care Rider

### Product information

This is a rider that can be added to the Enhanced IncomeShield Plan (Preferred, Advantage and Basic plan). It can be taken up only if the insured person under this rider is covered under the Enhanced IncomeShield Plan (Preferred, Advantage and Basic plan).

### Benefits we will pay

#### Co-payment

With this rider, you will have to make a co-payment, as shown in the table below. If the treatment is provided by our panel<sup>1</sup> or extended panel<sup>2</sup>, we will apply a co-payment limit as shown in the table:

Types of Treatment	Co-payment
Treatment not provided by our panel <sup>1</sup> or extended panel <sup>2</sup>	10% of the benefits due under your policy
Treatment provided by our panel <sup>1</sup> or extended panel <sup>2</sup>	10% of the benefits due under your policy, up to a co-payment limit of \$3,000 for each policy year

<sup>1</sup> Panel or preferred partner means a registered medical practitioner, specialist, hospital or medical institution approved by us. The list of approved panels and preferred partners, which we may update from time to time, can be found at [www.income.com.sg/specialist-panel](http://www.income.com.sg/specialist-panel). Our list of approved panels also includes all restructured hospitals, community hospitals and voluntary welfare organisations (VWO) dialysis centres.

<sup>2</sup> Extended panel means a registered medical practitioner or specialist approved by us to provide coverage on the benefits for this rider. The registered medical practitioner or specialist must not be on Income's panel or preferred partners lists and must meet other criteria including being on another Integrated Shield Plan provider's panel listing. The approved extended panel list, which we may update from time to time, can be found at [www.income.com.sg/specialist-panel](http://www.income.com.sg/specialist-panel).

For pre-hospitalisation treatment, post-hospitalisation treatment or special benefits claim(s) (if it applies), we will not apply the co-payment limit if the treatment during the insured's stay in hospital is not provided by our panel<sup>1</sup> or extended panel<sup>2</sup>.

For consultation fees, medicines, examinations or tests for the main outpatient hospital treatment claim that is covered under the policy, we will apply the co-payment limit only if the main outpatient hospital treatment is provided by our panel<sup>1</sup> or extended panel<sup>2</sup>. For each claim that meets the limits on special benefits (if it applies) or the limit for each policy year of the policy, the co-payment for that claim will not be added towards the co-payment limit of \$3,000 for each policy year.

When the insured is under the care of more than one registered medical practitioner or specialist for their stay in hospital or the main outpatient hospital treatment under the policy, we will apply the co-payment limit as long as the main treating registered medical practitioner or specialist (shown in the hospital records as the principal doctor) is part of our panel<sup>1</sup> or extended panel<sup>2</sup>.

**Additional non-panel payment**

If the treatment during the insured's stay in hospital is provided by a registered medical practitioner or specialist who is not from our panel<sup>1</sup> or is from the extended panel<sup>2</sup>, you will have to make an additional non-panel payment of up to \$2,000 in each policy year for your claims for inpatient hospital treatment, pre-hospitalisation treatment, post-hospitalisation treatment or special benefits (if it applies). You must pay the co-payment followed by the additional non-panel payment. We will only pay the amount of your claim which is more than the total of the co-payment and the additional non-panel payment.

When there is more than one treating registered medical practitioner or specialist for the insured's stay in hospital, we will apply the additional non-panel payment as long as the main treating registered medical practitioner or specialist (shown in the hospital records as the principal doctor) is not from our panel<sup>1</sup> or is from the extended panel<sup>2</sup>.

**Extra bed benefit**

If during the insured's stay in hospital their parent or guardian stays and shares the same room, we will refund up to \$80 for each day the parent or guardian stays. We will pay up to 10 days for each stay in hospital. This applies only if the insured is a child aged 18 or below during the stay in hospital.

The co-payment and additional non-panel payment of this rider does not apply to any claim for this benefit.

**The product conditions – what you need to know**

This is only a brief summary of the product. Please read the policy contract for the actual terms, conditions and exclusions of this product. Please contact your advisor if you have more questions.

**Deductible and co-insurance**

While the rider is in force, there is no deductible or co-insurance due under the Enhanced IncomeShield Plan.

However, you must make the co-payment and additional non-panel payment (if it applies) before we pay any benefit. We will only pay the amount of your claim which is more than the co-payment and additional non-panel payment.

We will apply the co-payment followed by the additional non-panel payment (if it applies).

**Start of Cover**

We will start the cover after we have approved your application, and full premium payment is received by Income. The start date of the rider will be shown in the Rider Endorsement.

**Terms of renewal**

We will automatically renew the cover if you have paid the premium within 60 days from the renewal date of the rider, based on the insured's age on their next birthday.

**Cancellation**

You can cancel the rider by giving us at least 30 days' written notice. This will not affect the main policy.



**Ending the rider**

If the main policy is cancelled, ends or has lapsed for any reason, the rider will automatically and immediately end even if the period of grace for premium has not come to an end.

**Changing the terms and conditions**

We may change the premiums, benefits or cover or the terms and conditions of the policy contract at any time by giving you at least 30 days' written notice to your last- known address.

**Exclusions**

All exclusions under the main policy will also apply to the rider. You can refer to the Exclusions shown in the Product Summary for Enhanced IncomeShield Plan.

**Claim**

For Classic Care Rider, we will assess your claim based on the Claim documents submitted and obtained for the main policy. To claim for Extra bed benefit you have to submit a Claim form, Original final bill (fully settled) and Copy of settlement details from other insurers (if applicable).

**Change in premium**

You will need to pay the agreed premium to keep the rider in force. The premium that you pay for the rider may change. We will give you at least 30 days' written notice of any change to your last-known address.

**Reinstatement**

We can reinstate the rider when you have paid all premiums you owe and we give our written permission. When we reinstate the rider, we may add exclusions or charge extra premiums from the date of reinstatement if there is a change in the insured person's medical or physical condition.

**Classic Care Rider – yearly standard premium rates (Premiums include GST.)**

Age next birthday <sup>3</sup>	Preferred	Advantage	Basic
1 – 18	\$211.96	\$85.79	\$65.61
19 – 20	\$217.01	\$88.82	\$71.66
21 – 25	\$227.10	\$88.82	\$71.66
26 – 30	\$227.10	\$88.82	\$71.66
31 – 35	\$267.48	\$94.88	\$78.73
36 – 40	\$267.48	\$103.96	\$83.78
41 – 45	\$418.88	\$158.47	\$134.24
46 – 50	\$418.88	\$171.59	\$141.31
51 – 55	\$706.54	\$206.92	\$177.64
56 – 60	\$812.52	\$220.04	\$183.70
61 – 65	\$1,160.75	\$325.01	\$254.36
66 – 70	\$1,599.81	\$446.13	\$332.07
71 – 73	\$2,185.23	\$592.49	\$401.72
74 – 75	\$2,442.62	\$708.56	\$498.62
76 – 78	\$2,967.48	\$827.66	\$588.45
79 – 80	\$3,482.24	\$913.46	\$686.36
81 – 83	\$3,507.48	\$1,002.28	\$767.10
84 – 85	\$3,532.71	\$1,057.79	\$843.81
86 – 88	\$3,835.51	\$1,283.89	\$1,073.94
89 - 90	\$3,885.98	\$1,372.71	\$1,165.79
91 – 93	\$3,911.21	\$1,585.68	\$1,360.60
94 – 95	\$3,961.68	\$1,634.13	\$1,457.50
96 – 98	\$3,997.01	\$1,681.57	\$1,557.42
99 – 100	\$4,042.43	\$1,730.02	\$1,654.32
Over 100	\$4,153.46	\$1,796.64	\$1,713.87

<sup>3</sup> The last entry age is 75, based on the insured’s age next birthday under this rider.

Yearly premiums are based on the insured’s age at next birthday, and will increase when the insured reaches the next age band. Premium rates are non-guaranteed and may be reviewed from time to time. You can pay premiums for this rider by cash, cheque, credit card or GIRO only.

The Total Distribution Cost of this product is 31.5% of the premium for the first year and 5.5% of the premiums for renewal years. Total Distribution Cost is each year’s expected distribution-related costs, without interest. Such costs include cash payments in the form of commission, costs of benefits and services paid to the distribution channel. Please note that the Total Distribution Cost is not an additional cost to you; it has already been allowed for in calculating your premium.

**Disclaimer**

This product summary does not form a part of the contract of insurance. It is only meant to be a simplified description of the product features which apply to this plan and does not explain the whole contract. The contents of this product summary may be different from the terms of cover we eventually issue. Please read the policy contract for the precise terms, conditions and exclusions. Only the terms, conditions and exclusions in the policy contract will be enforceable by you and us.

## Section E: Product summary

### Declaration

I agree that the contents of the product summary have been explained to me to my satisfaction by my advisor. I have fully read through the contents of the product summary and I understand them.

Full name of applicant (as in NRIC/Long-Term Pass)	Signature and date (dd/mm/yyyy)
Full name of advisor (as in NRIC)	Signature and date (dd/mm/yyyy)

# Enhanced IncomeShield application – Information on the life to be insured


(You must fill in section F to section L for the life to be insured. If there is more than one life to be insured, please attach extra copies of section F to section L to this application.)

Applicant's (payer's) NRIC number/FIN \_\_\_\_\_

## Section F: Details of life to be insured


Relationship of life to be insured to applicant: <input type="checkbox"/> You <input type="checkbox"/> Your husband or wife <input type="checkbox"/> Your child <input type="checkbox"/> Father <input type="checkbox"/> Mother			
We will only give the discount to parents of the serviceman. <b>For discount purpose</b> , please give the following details and a copy of documentary proof of relationship: Details of serviceman: SAF Unit: _____ NRIC number: _____ ORD applicable for NSFs only (dd/mm/yyyy): _____			
Height (metres)		Weight (kilograms)	
Life to be insured same as applicant? <input type="checkbox"/> Yes (Please proceed from section G.) <input type="checkbox"/> No (Please give the following details and complete the rest of the sections.)			
Full name of advisor (as in NRIC)		Email (Please give only one email address.)	
Name of company		Occupation	
Date of birth (dd/mm/yyyy)	Sex <input type="checkbox"/> Male <input type="checkbox"/> Female	Life to be insured's CPF account number (if different from NRIC/BC number/FIN)	NRIC/BC number/FIN
Nationality <input type="checkbox"/> Singaporean <input type="checkbox"/> Singapore PR (please give details): _____ <input type="checkbox"/> Others (please give details): _____			

## Section G: Details of plan and riders

 <b>Important Notes</b> 1. There is a 40 days period from the start date of your new plan or downgraded/upgraded plan where you are not allowed to perform any downgrade or upgrade of your policy. 2. Each life to be insured is only allowed to buy either Deluxe Care Rider or Classic Care Rider. Cover for Deluxe Care Rider and Classic Care Rider will follow the main type of plan.	
<b>Enhanced IncomeShield plan (Please tick one.)</b> <input type="checkbox"/> Preferred <input type="checkbox"/> Advantage <input type="checkbox"/> Basic-SG <input type="checkbox"/> Basic-PR <input type="checkbox"/> Basic-FR	<b>Riders</b> <input type="checkbox"/> Deluxe Care Rider <input type="checkbox"/> Classic Care Rider

SG: Singapore Citizen PR: Singapore Permanent Resident FR: Foreigner

## Section H: Questions on health (Please use extra paper if you need to.)

 <b>Important Notes</b> 1. If any of your answers to the questions is 'Yes', please provide the details we need by filling in the <b>medical history questionnaire</b> . Please fill in one medical history questionnaire for each declared condition. If the declared condition is <b>high or raised blood pressure, raised blood cholesterol or injury</b> , please fill in the relevant specific illness questionnaire instead. 2. Please ensure that each question below is answered correctly and fully, and that all relevant information is disclosed, including any information and declaration that you may have previously given to us.													
1. Has the life to be insured ever had, been told they have, been treated for or suffered symptoms of any of the following health conditions? (a) High or raised blood pressure or blood cholesterol (b) Heart or blood vessel and related disorders (for example, stroke, heart attack, heart murmur or prolapsed mitral valve), chest pain or discomfort (c) Respiratory disorders (for example, asthma, bronchitis, pneumonia or tuberculosis) (d) Digestive disorders which include those of the oesophagus, colon and rectum (for example, gastritis, stomach or duodenal ulcer or blood in stool) or eating disorders (for example, anorexia nervosa or bulimia) (e) Diabetes or impaired glucose tolerance or raised blood sugar level or spleen or other hepatobiliary system disorders which include liver problem, hepatitis (including hepatitis B carrier), gallstone or other gallbladder problems or inflammation of pancreas (f) Eye, ear, nose or throat disorders (for example, cataracts, sinus problem or rhinitis) (g) Urinary disorders (for example, protein, blood or sugar in urine, kidney stones, prolapsed urinary bladder, prostate problem or urinary incontinence) (h) Breast or reproductive-organ disorders (for example, breast calcifications, lump, cyst or nodule, ovarian cyst, endometriosis or fibroids) (i) Gout, thyroid disorders or other endocrine disorders (glands that secrete hormones) (j) Bone, spine, joint or muscle disorders (for example, slipped disc or arthritis) or skin or nail condition (for example, eczema, excessive sweating or ingrown toenail) (k) Nervous or mental disorders (for example, epilepsy or fits, prolonged headache or depression)	<table border="0"> <tr><td><input type="checkbox"/> Yes <input type="checkbox"/> No</td></tr> <tr><td><input type="checkbox"/> Yes <input type="checkbox"/> No</td></tr> <tr><td><input type="checkbox"/> Yes <input type="checkbox"/> No</td></tr> <tr><td><input type="checkbox"/> Yes <input type="checkbox"/> No</td></tr> <tr><td><input type="checkbox"/> Yes <input type="checkbox"/> No</td></tr> <tr><td><input type="checkbox"/> Yes <input type="checkbox"/> No</td></tr> <tr><td><input type="checkbox"/> Yes <input type="checkbox"/> No</td></tr> <tr><td><input type="checkbox"/> Yes <input type="checkbox"/> No</td></tr> <tr><td><input type="checkbox"/> Yes <input type="checkbox"/> No</td></tr> <tr><td><input type="checkbox"/> Yes <input type="checkbox"/> No</td></tr> <tr><td><input type="checkbox"/> Yes <input type="checkbox"/> No</td></tr> <tr><td><input type="checkbox"/> Yes <input type="checkbox"/> No</td></tr> </table>	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
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If 'Yes', please give the name of the conditions, diagnosis and the symptoms.													

<p>(l) Cancer, or any abnormal growth or tumour (for example, cyst, polyp or nodule) whether cancerous or benign</p> <p>(m) Blood disorders (for example, anaemia, haemophilia or thalassaemia)</p> <p>(n) Autoimmune disease (for example, systemic lupus erythematosus, mixed connective tissue disease or scleroderma)</p> <p>(o) HIV infection or sexually transmitted diseases</p> <p>(p) Physical or developmental impairments or problems, or congenital or hereditary disorders (for example, speech impairment, learning disability or has special learning needs, autism or attention deficit hyperactivity disorder)</p> <p>(q) Injuries that are recurrent or symptoms of injuries (for example, pain, discomfort or limp) that have continued for more than one month</p> <p>(r) Any illness, disorders, abnormalities, accident or recurrent symptoms which are not mentioned above</p>	<p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>	
<p>2. (a) Are there any medical or health-screening reports on the life to be insured to be provided with this application?</p> <p>(b) In the last five years, has the life to be insured ever:</p> <p>(i) been admitted to hospital;</p> <p>(ii) had surgery or procedure or been advised to undergo surgery or procedure;</p> <p>(iii) been on medication for more than one month continuously or been on medical follow-up or received advice or referral for medical treatment or follow-up or to consult a medical specialist; or</p> <p>(iv) had a medical test or screening done (for example, x-ray, ultrasound, ECG, CT scan, biopsy, mammogram, pap smear, sleep test, urine or blood test)?</p>	<p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p>If 'Yes' to Q2(a), please list and describe the reports that you are attaching (for example, type and date of report).</p> <p>If 'Yes' to Q2(b), please give the name of the conditions, diagnosis, symptoms, type of tests, treatment, surgery or procedure done, reasons and results of tests, dates of diagnosis and tests, clinics/hospitals attended, doctors consulted and dates of visits. Please enclose full report.</p>
<p>3. In the last year, has the life to be insured experienced symptoms for more than 2 weeks (for example, feeling giddy, breathless, had an abnormal growth or enlargement, persistent fever, diarrhoea, bodily discomfort or pain) or recurring symptoms or unexplained weight loss?</p>	<p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p>If 'Yes', please give the name of the conditions, diagnosis and the symptoms.</p>
<p>4. (a) Has the life to be insured had any application to us or any other insurer for life, health or accident insurance policy refused, postponed or accepted but with terms attached to that policy?</p> <p>(b) Has any application been made to us in the last twelve months for the life to be insured?</p> <p>(c) Has the life to be insured made or planned to make any claim under any life, health or accident policies, whether individual or group plans, with us or any other insurer within the last 12 months?</p>	<p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p>If 'Yes' to Q4(a), please give the reason and medical conditions if any.</p> <p>If 'Yes' to Q4(b), please give details of the type of policy and the policy number.</p> <p>If 'Yes' to Q4(c), please give details of the type of policy and the policy number.</p>
<p>5. Does the life to be insured smoke cigarettes?</p>	<p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p>If 'Yes', number of cigarettes:</p> <p>_____ sticks per day for _____ years</p>
<p>6. Does the life to be insured drink alcohol?</p>	<p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p>If 'Yes', amount consumed per week:</p> <p>_____ can of 330ml beer</p> <p>_____ glass of 125ml wine</p> <p>_____ shot of 30ml spirit (for example, whiskey, gin or brandy)</p>
<p>7. <b>Please answer this question if the life to be insured is a Singapore Citizen or Permanent Resident.</b> Does the life to be insured have any serious pre-existing medical conditions that require them to pay an Additional Premium of 30% on their MediShield Life policy?</p>	<p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p>If 'Yes', please give the name of the serious pre-existing medical conditions.</p>
<p>8. <b>Please answer this question if the life to be insured is a female.</b></p> <p>(a) Have you ever been pregnant?</p> <p>(b) Are you pregnant now?</p> <p>(c) Have there been any complications relating to this or previous pregnancies (for example, gestational diabetes, caesarean section, eclampsia, hypertension, diabetes, thrombosis, miscarriage)?</p>	<p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p>If 'Yes' to Q8(a), please answer Q8(b) and Q8(c).</p> <p>If 'Yes' to Q8(b), number of weeks pregnant:</p> <p>_____ weeks</p> <p>If 'Yes' to Q8(c), please give the name of the conditions, diagnosis, symptoms, date of incident and number of occurrences.</p>

<p>9. <b>Please answer this question if the life to be insured is aged 5 years or below at next birthday.</b></p> <p>(a) Was the life to be insured born before 37 completed weeks of pregnancy or had been diagnosed of any congenital disorder, genetic disorder or birth defects?</p> <p>(b) Has the life to be insured presented any symptoms and medical conditions or exhibited unusual developmental behaviours that require review, investigation or observation by a medical professional (for example, general practitioner, specialist or therapist) or care-giver (for example, parent, helper or teacher)?</p>	<p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p>If 'Yes' to Q9(a), please give the name of the conditions, diagnosis, treatment, date and type of investigation and a copy of the child health booklet and test results.</p> <p>If 'Yes' to Q9(b), please give the details and a copy of the child health booklet and test results.</p>
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**Section I: Declaration for replacing existing Integrated Shield Plan**

<p>Is the life to be insured currently insured under any Integrated Shield Plan?</p>	<p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p>If 'Yes', your advisor is required to explain the following to you. <b>Please tick the boxes below to proceed with your application.</b></p>
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I confirm that my advisor has explained to my satisfaction the implications associated with this switch/replacement and, based on his/her recommendation, I agree to proceed with the switch/replacement of my existing Integrated Shield Plan. I am aware that each life to be insured can only have one Integrated Shield Plan. Once this policy commences, the existing Integrated Shield Plan covering the life to be insured will be automatically terminated.

My advisor has explained to me the implications associated with this switch/replacement. I am aware that the implications that may arise from a switch/replacement could outweigh any potential benefit such as:

- The new policy may offer a lower level of benefit at a higher cost or same cost, or offer the same level of benefit at higher cost and, the new policy may be less suitable for me.
- If I am switching to this plan and I have existing medical conditions that are currently covered by my existing plan, I am aware that I may lose coverage for those conditions.
- If I am replacing my existing plan by upgrading to this plan and I have existing medical conditions that are currently covered by my existing plan, I am aware that I may not be given the enhanced benefits for those conditions.

**Section J: Declaration to Central Provident Fund Board (CPF Board)**

**1. Authorisation by CPF account holder (applicant)**

I authorise the Central Provident Fund Board (the "CPF Board") to deduct premium(s) due for the Life/Lives to be Insured as named under this application (the "Life/Lives to be Insured") from my MediSave account (including any new MediSave account(s) which I may have arising from obtaining Singapore Permanent Resident status or otherwise) in accordance with the provisions of the Central Provident Fund Act 1953, the MediShield Life Scheme Act 2015 and the respective subsidiary legislation made thereunder and as amended from time to time and subject to all terms and conditions as may be imposed by the CPF Board from time to time for the purposes of the Private Medical Insurance Scheme (or by such other name as it may be referred to from time to time) (PMIS).

I authorise the CPF Board to disclose information/seek information on a confidential basis to/from any Insurer(s) for the PMIS in respect of the insurance cover issued following this application. Such information includes but is not limited to:

- (i) payment and amount of premiums due, including the deduction of premiums from my MediSave account and my MediSave account balance;
- (ii) the making of refunds under the PMIS, as the CPF Board shall reasonably consider appropriate; and
- (iii) the amount of premium subsidies for the Life/Lives to be Insured and the amount of additional premium applicable to the Life/Lives to be Insured.

**2. Consent of the applicant and Life/Lives to be Insured**

I/We, the Life/Lives to be Insured named under this application, hereby consent to the transfer and disclosure, at any time and without notice to me/us, of any medical information on me/us, in the Insurer's or the CPF Board's possession, between the Insurer and the CPF Board for the purpose of assessing the insurability of me/us and/or the making of a claim under the PMIS.

**3. Automatic termination of existing integrated medical insurance plan(s) for Life/Lives to be Insured under certain circumstances**

Subject to the relevant laws and terms and conditions, I understand that:

- (i) Upon the commencement of this Enhanced IncomeShield cover, any other existing Integrated Shield Plan (if any) under the PMIS in favour of the Life/Lives to be Insured shall automatically terminate; and
- (ii) Upon the commencement of another Integrated Shield Plan in favour of the Life/Lives to be Insured, this Enhanced IncomeShield cover of the Life/Lives to be Insured shall automatically terminate.

## Section K: Personal data use statement

By providing the information and submitting this application or transaction, I/we consent and agree to Income Insurance Limited ("Income"), its representatives, agents, relevant third parties (referred to in Income's Privacy Policy at <https://www.income.com.sg/privacy-policy>), Income's appointed insurance intermediaries and their respective third party service providers and representatives (collectively "Income Parties") to collect, use, and disclose any personal data in this form or obtained from other sources, including existing personal data provided, any future updates and subsequent information on my/our health or financial situation (collectively "personal data") for the purposes of processing and administering my/our insurance application or transaction, managing my/our relationship and policies with Income including providing me/us with financial advice/ financial planning services, sending me/us corporate communication and information on products and/or services related to my/our ongoing relationship with Income, conducting consumer profiling/data analytic/research, which includes data matching based on personal data collected by Income, its affiliates, business partners and/ or NTUC Enterprise group of social enterprises ("NE Group") where required for Income, its affiliates, business partners and/or NE Group, to develop, improve and/ or customise their products/ services and/ or to provide you with their respective products /services, and in the manner and for other purposes described in Income's Privacy Policy.

Where the personal data of another person(s) (for example, personal data of the insured person, my family, employee, payee/payer or beneficiary) is provided by me/us (whether in this or subsequent submissions) or from other sources to Income Parties, I/we represent and warrant that:

- I/we have obtained their consent for the collection, use and disclosure of their personal data; and
- I am/we are authorised to give any authorisation and approval on their behalf for the purposes as set out in this Personal Data Use Statement.

### Marketing Consent

We at Income value our customers and would love to share exclusive offers (such as rewards, privileges, events and discounts) and information about products and services ("Marketing and Promotional messages") offered by Income, our affiliates, business partners and NTUC Enterprise group of social enterprises ("NE Group") that may be useful to you and your family.

If you would like to hear from us, please provide your consent by selecting your preference(s) in receiving Marketing and Promotional messages from Income, our representatives, agents, affiliates, appointed service providers, business partners, insurance intermediaries and NE Group (collectively "Income Partners"):

Postal mail     Email     Phone call     Phone messages\*

\* Phone messages include text, picture, video and audio message that are sent to your telephone number via SMS, MMS or messaging apps such as WhatsApp, Telegram or WeChat.

By indicating your preference(s) above, your consent to receive Marketing and Promotional messages:

- a. includes allowing Income Partners to collect, use and disclose your contact details to send you Marketing and Promotional messages;
- b. is regardless of your policy status and whether this application or transaction is accepted or refused by Income; and
- c. is in addition to any previous marketing consent which you may have provided to Income.

All consent in receiving Marketing and Promotional messages shall remain valid until it is withdrawn and notified to Income. You may withdraw your consent at any time by submitting your request at <https://www.income.com.sg/enquiry>. Income will process your request within 10 days, and you will stop receiving Marketing and Promotional messages after 21 days only for the mode(s) of communications indicated in your request.



**Important Notes:** Please refer to Income's Privacy Policy (<https://www.income.com.sg/privacy-policy>) for more information, including access and correction of personal data and consent withdrawal.

## Section L: Declaration and authorisation

I declare that the answers given in this application are true, correct and complete. I accept full responsibility for them, whether written by me or by anyone else on my behalf. I have not withheld any information. I agree that this application and other written answers, statements, information or declarations I have made or which have been made on my behalf will form the basis of the contract of insurance between the policyholder and you. If anything is untrue, incorrect or incomplete, the insurance policy will not be valid.

I understand that I may receive correspondences for this application and my policy documents electronically (collectively "policy e-document"). I agree that Income can notify me by email or SMS to retrieve and read my policy e-documents via secure online access.

I agree that Income will not be responsible to me (or any other person) if I fail to:

- a. provide Income my correct email address or mobile number;
- b. inform Income of any update or change to my email address or mobile number; or
- c. keep the password to access the policy e-documents confidential.

I understand that the policy e-documents are considered delivered and received, upon my receipt of your SMS or email notification on the availability of the policy e-documents via secure online access.

I confirm:

- a. that I understand and agree to the collection, use and disclosure of my personal data as stated in the "Personal Data Use Statement" (PDUS);
- b. on the representation and warranty made in the PDUS;
- c. on the preference(s) where I have indicated my consent (if any) to receive Marketing and Promotional messages.

For the purpose of this application, I authorise, consent and agree to:

- a. the medical source, insurance office, reinsurer, organisation to release to Income any medical or relevant information to do with me or the Insured whether Income accepts this application or not;
- b. Income and its relevant third parties stated in Income's Privacy Policy to collect from, use and/or disclose to any medical source, insurance office, reinsurer, or organisation any medical or relevant information to do with me or the Insured; and
- c. Income or any of its approved medical examiners or laboratories to perform the necessary medical assessment and tests for Income to underwrite and evaluate me or the Insured's health status or condition in relation to this application.

I agree that a copy of this authorisation is valid and binding as an original copy.

Where applicable, I further authorise, consent and agree to Income disclosing my personal data to the Government of Singapore and statutory boards and organisations approved by the Government of Singapore, for the purpose of determining my suitability and eligibility for public schemes (including, without limitation, schemes relating to healthcare, aged care, disability, social assistance, financial assistance, retirement, savings, insurance and/or disability insurance) when required.

I agree that your legal responsibility will only begin when you accept this application and you have received the first full premium for the plan. The start date of the plan will be shown in the Policy Certificate.

I agree that you can end any IncomeShield/IncomeShield Standard Plan/Enhanced IncomeShield policy that was previously issued to me when you have accepted this application.

I understand that the policy does not cover any pre-existing illness, disease or condition which the life to be insured may have suffered from before the start date of the policy to be issued.

I, the CPF account holder, understand that the money in my MediSave account can be used to buy only one medical insurance policy for myself and each life to be insured.

Where a credit card is used for paying the cash portion of the main plan and/or rider and the cardholder is different from the applicant, I declare that the cardholder has authorised and consented to such use and that I am authorised to agree to the payment method and terms under the above credit card option on the cardholder's behalf.

I declare that my advisor has advised me/us that:

All Singapore Citizens and Permanent Residents will be covered by MediShield Life, regardless of my/our decision on an Integrated Shield Plan. An Integrated Shield Plan comprises two parts – a MediShield Life portion provided by the Central Provident Fund Board (CPF Board) and an additional private insurance coverage provided by Income. As Integrated Shield Plan premiums are higher than MediShield Life premiums, there should be sufficient monies in my/our MediSave account(s) or I/we should have enough cash to pay for MediShield Life premiums on an ongoing basis before I/we consider purchasing an Integrated Shield Plan.

I agree that the product summary has been explained to me to my satisfaction by my advisor. A copy will be provided together with my policy document.

I am aware that I can ask for a copy of Your Guide to Health Insurance from my advisor. Or, I can download one at [www.income.com.sg](http://www.income.com.sg).

I authorise my next-of-kin to contact you on behalf of the life to be insured, if this is necessary.

I confirm that I am not an undischarged bankrupt, that no statutory demand has been served on me and no bankruptcy order has been made against me.

This application is governed by and interpreted according to the laws of the Republic of Singapore.

I agree that the policy will be entered in the Register of the Singapore policies.

I agree that if I or any #Relevant Person is found to be a +Prohibited Person:

- a. Income is entitled not to accept this application; and
- b. if any policy is issued, Income is entitled to end this policy, not pay any benefit or not allow any transaction, such as surrender and assignment, to be carried out under this policy. You will not refund any unutilised premium when this policy is ended.

Income's decision in every respect of the above will be final. I will inform Income immediately if there is any change in my or any Relevant Person's identity, status or identity documents.

# Relevant Person includes insured, trustee, settlor, beneficiary, assignee, nominee, payee, mortgagee, financier of this application/policy, and in relation to an entity, its director, partner, manager, person having executive authority, authorised signatory, shareholder or beneficial owner.

+ Prohibited Person means a person or entity who is, or who is ^Related to a person or entity:

- i. subject to laws, regulations or sanctions administered by any inter-government, government, regulatory or law enforcement authorities of any country, which will prohibit or restrict you from providing insurance or carrying out any transaction under this policy, or
- ii. who is involved in any terrorist or illegal activities or placed on sanctions listing or issued with freezing order.

^ Related includes relationships such as parent, step-parent, child, step-child, adopted child, spouse, sibling, step-sibling, adopted sibling, parent-in-law, child-in-law, sibling-in-law, cousin, uncle, aunt, grandparents, niece, nephew, grandchild, employee, employer, associate, parent company, subsidiary and shareholder.

I agree that this form may be signed by electronic or digital signature, whether encrypted or not, which will be considered as an original signature for all purposes and shall have the same force and effect as an original signature. Electronic signature may include electronically scanned and transmitted versions (e.g. via pdf) of an original signature.

**WARNING:**

**You must give all the facts truthfully when you make this application. You must also tell us immediately if there is any change in the state of health of the life to be insured or if the life to be insured is planning to have any medical consultation, investigation or treatment before the start date of this cover. If you fail to reveal any material information in this application, you may not receive any benefits under your policy or we may declare your policy as void or add extra terms on your policy. If you are in doubt as to whether a fact is material, you should reveal it anyway. This includes any fact which you may have given to the advisor but is not written in this application. Please check to make sure you are fully satisfied with the information in this application. You may not alter any of the wording in this proposal form. Any attempt to do so will be of no effect.**

Signed in Singapore on (dd/mm/yyyy): \_\_\_\_\_

Signature of applicant

Signature of life to be insured (16 years old and above must sign)

**Section M: Advisor's certification**

1. All the answers given to me by the applicant or life to be insured are declared in the application. I have not withheld any information which may affect your decision to accept this application.	Signature of advisor
2. I am aware that you will treat this seriously and take action against me if I am aware of any information which is not correct or which has not been provided.	
3. I have personally seen the applicant and life to be insured and have explained the terms of the policy to them. I have also seen the proof of identity of the applicant and life to be insured and confirm that the details are the same as given on this proposal.	



## GIRO application form

### For completion by applicant

1. Please fill in **ALL** fields in ink and in **BLOCK** letters.
2. Please send the original form to us. If you make any changes, the bank account holder must sign next to them. Do not use correction fluid or tape.
3. This application will be rejected if any of the policy information provided below is incorrect.

Date (DD/MM/YYYY): <input style="width: 20px; height: 20px;" type="text"/> / <input style="width: 20px; height: 20px;" type="text"/> / <input style="width: 20px; height: 20px;" type="text"/> <input style="width: 20px; height: 20px;" type="text"/> <input style="width: 20px; height: 20px;" type="text"/> <input style="width: 20px; height: 20px;" type="text"/> <input style="width: 20px; height: 20px;" type="text"/>	To: Name of Bank ('Bank')	Name of Insurance Company: <b>INCOME INSURANCE LIMITED</b>
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Policy Number For ILP policies please select Premium or Top Up^	Name of Proposer/Insured/Assignee as per policy record	ID of Proposer/Insured/Assignee as per policy record (Last 4 characters only)	Relationship to Accountholder
1. <input type="checkbox"/> Premium <input type="checkbox"/> Top up			
2. <input type="checkbox"/> Premium <input type="checkbox"/> Top up			
3. <input type="checkbox"/> Premium <input type="checkbox"/> Top up			
4. <input type="checkbox"/> Premium <input type="checkbox"/> Top up			
5. <input type="checkbox"/> Premium <input type="checkbox"/> Top up			

^ Top up refers to recurring top up. It is applicable for Investment-linked policy only.

**Authorisation by Proposer/Insured/Assignee**

1. I/We hereby instruct the Bank to process the above Insurance Company's instruction to debit my/our account.
2. The Bank is entitled to reject the Insurance Company's instruction if my/our account does not have sufficient funds and charge me/us a fee for this. The Bank may also at its discretion allow the debit even if this results in an overdraft on the account and impose charges accordingly.
3. This authorisation will remain in force until the Bank's written notice sent to my/our address last known to the Bank; or upon the Bank's receipt of my/our written revocation; or upon the Bank's receipt of the notice of expiry from the Insurance Company.
4. I acknowledge and agree that Income may deduct the above Premium and Top Up under my policy from my/our account and such deduction may be made by Income before the payment due date.

Bank Accountholder's Name:	Signature/Thumbprint*/Company Stamp
Bank Accountholder's ID:	
Bank Account Number <input style="width: 100%; height: 20px;" type="text"/>	
Telephone Number (Mobile): _____ (Work): _____ (Home) : _____	

(As in Bank's record)  
 \* For thumbprint, please go to any branches of your Bank with identification document for verification

**Note:**

1. Please provide all information/bank account details as per the bank's record correctly to avoid delay in approval.
2. If your premium/service fee should alter due to changes in policy/service contract, the amount deducted will be changed accordingly.

### For Income Insurance Limited's completion

SWIFT BIC	Income Insurance Limited Bank Account Number	Income Insurance Limited Customer's Billing Reference
D B S S S G S G X X X 0 0 1 0 0 1 1 2 1 9		1
		2
		3
		4
		5
SWIFT BIC	Account Number Be Debited	

### For financial institution's completion

To: **INCOME INSURANCE LIMITED**  
 75 Bras Basah Road, Income Centre, Singapore 189557

This application is hereby **REJECTED** (please tick) for the following reason(s):

<input type="checkbox"/> Signature/Thumbprint# differs from financial institution's records	<input type="checkbox"/> Wrong account number
<input type="checkbox"/> Signature/Thumbprint# incomplete/unclear#	<input type="checkbox"/> Amendment not countersigned by customer
<input type="checkbox"/> Account operated by signature/thumbprint#	<input type="checkbox"/> Others: _____

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Name of Bank Officer	Signature of Bank Officer	Date (dd/mm/yyyy)
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# Please delete where inapplicable