

Conditions for Luxe Plus Solitaire II

Your policy

This is a single-premium whole-life plan with a **policy term** that lasts until the **anniversary** immediately after the **original insured's** 120th birthday.

We will pay the first monthly cash benefit at the start of the 37th month from the **policy entry date**.

If the insured becomes **terminally ill** or dies during the term of the policy, **we** will pay a lump-sum benefit instead.

You may cash in this policy. However, this policy is designed to provide the best value in the long term, so **you** should consider this carefully. **We** recommend that **you** get financial advice.

This policy will form the basis on which **we** will settle all claims. Any information or declaration **you** or the insured have given, will form the basis of the contract. If any statement, information or declaration **you** or the insured have given is incomplete, untrue or incorrect, **we** may decide that this policy is not valid and refuse to pay a claim.

The policy schedule, signed proposal forms and, if applicable, special terms acceptance, supplementary form and endorsements are all part of this policy.

1 What your policy covers

a Terminal illness and death benefit

During the term of the policy, if the insured becomes **terminally ill** or dies, **we** will pay:

1. The higher of:
 - 105% of all **net single premium** paid less all monthly cash benefits paid; or
 - the guaranteed portion of the **cash value**, and
2. 100% of the terminal bonus less cash bonuses paid.

We will pay the **cash value** if it is higher than the benefit shown above.

We will also pay any cash benefits and cash bonuses which have built up.

We will take any policy loan and interest from the benefit amount **we** will pay.

The policy will end when **we** make this payment. **We** will not pay any further benefits.

If **you** have appointed a secondary insured before the insured dies, **we** will not pay this benefit. Upon the death of the insured, the secondary insured becomes the insured and this policy will continue.

b Cash benefit

If the insured survives at the end of three years from the **policy entry date**, **we** will begin to pay out a monthly cash benefit.

Each cash benefit is 0.109% of the **net single premium** and **we** will pay the cash benefit as long as the insured is still alive and the policy has not ended. **We** will pay the first monthly cash benefit at the start of the 37th month from the **policy entry date**.

c Maturity benefit

If the insured survives at the end of the **policy term**, which is to the **anniversary** immediately after the **original insured's** 120th birthday, and the policy has not already ended, **we** will pay 105% of the **net single premium** and a terminal bonus.

We will also pay any cash benefits and cash bonuses which have built up. **We** will take off any policy loan and interest from the benefit amount **we** will pay.

The policy will end when **we** make this payment.

d Secondary insured option

You may appoint or remove a secondary insured before the death of the insured provided the following conditions are met:

- the premium of this policy is paid only with cash;
- no nomination of beneficiary has been made for this policy; and
- there is no change to the ownership of this policy except via absolute assignment.

The secondary insured must be yourself (before the age of 75 years old), your spouse (before the age of 75 years old), or your child or ward (before the age of 18 years old) at the time of appointment.

If **you** have appointed a secondary insured, and the policy is subsequently assigned, such existing appointment will be automatically revoked upon the effective date of assignment of the policy.

We will inform **you** in writing of the effective date of appointment or removal, which shall be determined by **us**.

We reserve the right to accept or reject any request to appoint or remove a secondary insured.

You can exercise this option to appoint a secondary insured no more than three times.

There can only be a maximum of one secondary insured under this policy at any point in time. Upon **our** approval of your request to appoint a new secondary insured, the secondary insured prior to such request shall be removed and replaced with the secondary insured indicated in your request.

The secondary insured becomes the insured of this policy only upon death of the insured for the remaining **policy term**. This policy can only have one insured at any point of time.

e **Change of insured option**

You may request to change the insured after 2 years from the **policy entry date**. Such change shall be subject to **our** prevailing underwriting, administrative and legal requirements, and such other terms and conditions as **we** shall determine from time to time.

The change to a **new insured** may be requested before the death of the insured provided the following conditions are met:

- the premium of this policy is paid only with cash;
- no nomination of beneficiary has been made for this policy; and
- there is no change to the ownership of this policy except via absolute assignment.

You must have an insurable interest on the **new insured** at the effective date of change. The **new insured** must be before the age of 75 years old at the point of exercising this option.

This option can only be exercised during the **policy term** when the policy is in force.

You will not be able to withdraw or cancel a request to change the insured once it has been submitted and received by **us**. **You** may not submit a new request to change the insured until the previous request has been approved or rejected by **us**.

We will inform **you** in writing of the effective date of change, which shall be determined by **us**. The existing insured (prior to the change under this section) must be alive at the effective date of change.

We reserve the right to reject any change request, or require a variation of policy conditions and to apply an administration fee before **we** accept your request under this option.

This policy can only have one insured at any point in time. Insurance coverage under this policy:

- for the existing insured (prior to the change under this section) shall end when the **new insured** is appointed; and
- for the **new insured** shall commence on the **cover start date** for such **new insured**.

2 **Our responsibilities to you**

a **Bonus**

You have bought a participating policy from **us** and it forms part of the Life Participating Fund. This policy will share in the profits and losses from this fund, as **we** add bonuses. There are two types of bonuses.

- **We** may pay a 'terminal' bonus at the time of making a claim, when **we** pay **you** the maturity benefit (if applicable), or if **you** cash in this policy.

- **We** may pay a cash bonus on top of each monthly cash benefit. **We** may or may not pay this cash bonus for each monthly cash benefit.

These bonuses are not guaranteed. They are recommended by **our** appointed actuary and approved by **our** board of directors.

b Cash benefit

You can choose to use the monthly cash benefit in any one of the following ways.

- Place it in a deposit account to earn interest at a rate **we** will set.
- Receive it as a payout.

Before the first cash benefit is due, **we** will write to **you** to remind **you** what **you** chose.

If **we** do not receive your instruction from **you** at least 30 days before the first cash benefit is due, **we** will go ahead with your original wishes.

We will then follow this same choice for the later cash benefits, unless **you** tell **us** your choice at least 30 days before the next cash benefit is due.

If **we** pay a cash bonus on top of a monthly cash benefit, **we** will treat the cash bonus and its monthly cash benefit as one cash benefit.

c Deposit account

We will apply the following conditions if **you** place the cash benefit in a deposit account.

- The cash benefits that stay in this account will earn interest at a rate **we** set. **We** may change the interest rate at any time by giving **you** 30 days' notice.
- **You** may top up this account with the cash benefits that are due. **You** cannot top up this account with any other money, including past cash benefits which were not placed in this account.
- **You** may withdraw the amount in your deposit account at any time without having to pay any withdrawal charges. However, **we** may decide on a minimum amount for each withdrawal.
- **You** will not pay any other charges or fees on this account.
- If this policy comes to an end, **we** will pay any amount in your deposit account and **we** will close this deposit account.

d Cash value

You may choose to cash this policy fully or partially. Your policy will end after **you** cash in the policy fully.

If **you** choose to cash in this policy partially, the **net single premium** after the partial cash in cannot be less than S\$100,000 or any other amount **we** may tell **you** about.

We may review and revise the way **we** work out the **cash value**.

e Loans

We may grant the loan to **you** from this policy depending on **our** terms and conditions. **We** will take all loans and their interest from any amount **we** may be due to pay under this policy. If at any time the amount of the loans and interest is more than the **cash value**, this policy will end.

You may repay all or part of the loan at any time. The interest charged on the loan will be based on the rate agreed at the time **you** took out the loan. **We** may change the interest rate at any time by giving **you** 30 days' notice.

3 What you need to be aware of

a Suicide

This policy is not valid if the **original insured** or **new insured** (as applicable) commits suicide within one year from the **cover start date**.

We will refund the total premiums paid, without interest, less any amounts **we** have paid **you**, and any amount **you** owe **us**.

b Terminal illness benefit

We will not pay this benefit if your claim arises from:

- deliberate acts such as self-inflicted injuries, illnesses or attempted suicide;
- unlawful acts, provoked assault, or deliberate exposure to danger; or
- the effects of alcohol, drugs or any dependence.

c Making a claim

To make a claim for death benefit, **we** must be told of the claim and all relevant documents to support the claim must be given within six months after the insured's death.

If the basic policy or rider provides for accidental death or accidental total and permanent disability (TPD) benefit, **we** must be told of the claim and all relevant documents to support the claim must be given within thirty days after the insured's accidental death or accidental TPD. If **we** are not told of the claim or have not received all relevant documents within thirty days, **we** will reject the claim unless **we** deem that **you** have a valid reason for the delay. **You** must also show that **you** have told **us** and given all relevant documents to support the claim to **us** as soon as reasonably possible.

To make a claim for other benefits, **we** must be told of the claim and all relevant documents to support the claim must be given within six months after the diagnosis or the event giving rise to the claim. If **we** are not told of the claim or have not received all relevant documents within six months, **we** will reject the claim unless **we** deem that **you** have a valid reason for the delay. **You** must also show that **you** have told **us** and given all relevant documents to support the claim to **us** as soon as reasonably possible.

If **we** are not told of your claim or have not received all relevant documents for your claim within two years from the date of the event giving rise to the claim, **we** will not pay the claim.

When **we** pay a claim, **we** will not refund any premiums that have been paid.

d Refusing to pay a claim

After **you** have been continuously covered for two years from the **cover start date**, **we** will pay your claim unless:

- it is a case of fraud;
- **you** fail to pay a premium;
- the insured has a **material pre-existing condition** which **you** did not tell **us** about when **you** applied for the basic policy or rider if health declaration is required;
- **you** or the insured fail to tell **us** any significant information or information which is true, correct and complete which would have reasonably affected **our** decision to accept your application or your request under the 'change of insured option'; or
- the claim is excluded or not covered under the terms of the basic policy or rider.

For avoidance of doubt, if a **new insured** is appointed pursuant to the 'change of insured option', the two-year period in this section will restart from the **cover start date** for the **new insured**.

e Transferring the legal right of the policy

You cannot assign (transfer) this policy unless **you** tell **us** in writing and **we** agree to the assignment in writing via the issuance of an endorsement. Unless otherwise expressly stated in the endorsement, all rights and obligations under this policy will be transferred to the assignee.

f Excluding third-party rights

Anyone not directly involved in this policy cannot enforce it under the Contracts (Rights of Third Parties) Act 2001.

4 Definitions

Anniversary means the last day of every 12 months from the entry date for this policy.

Cash value means the amount available when **you** cancel a policy that has a savings feature before **we** pay a benefit under it (for example, for death), or it becomes due for payment (maturity), for example, an endowment policy. **We** work out the amount of the **cash value**.

Cover start date means the date (whichever is latest):

- **we** issue the policy;
 - **we** issue an endorsement to include or increase a benefit;
 - **we** issue an endorsement pursuant to the 'change of insured option'; or
 - **we** reinstate the policy,
- if applicable.

Material pre-existing condition means any condition that existed before the **cover start date** which would have reasonably affected **our** decision to accept your application and for which:

- the insured had symptoms that would have caused any sensible person to get medical treatment, advice or care;
- treatment was recommended by or received from a medical practitioner; or
- the insured had medical tests or investigations.

Net single premium means the single premium amount as shown in the policy schedule, or the reduced single premium amount if a part of the policy has been cashed in earlier.

New insured means a person who has become the insured due to the 'change of insured option' in this policy.

Original insured means the insured that was appointed when **we** issued this policy.

Policy entry date means the 'Policy entry date' shown in the policy schedule.

Policy term means the 'Policy Term' shown in the policy schedule or any future endorsement that **we** may issue, whichever is later.

Registered medical practitioner means a doctor who is qualified in western medicine and is legally licensed in Singapore or has the qualifications recognised by the Singapore Medical Council.

Specialist means a **registered medical practitioner** who has the extra qualifications and expertise needed to practise as a recognised **specialist** of diagnostic techniques, treatment and prevention, in a particular field of medicine.

Terminal illness (TI), and **terminally ill**, means the conclusive diagnosis of an illness that is expected to result in the death of the insured within 12 months. This diagnosis must be supported by a **specialist** and confirmed by **our** appointed **specialist**. **Terminal illness** in the presence of HIV infection is excluded.

We, us or our means Income Insurance Limited.

You means the policyholder shown in the policy schedule.