## Terms of Offer for TRIBE by Income

## Health Screening Package administered by Speedoc Pte Ltd ("Speedoc")

- 1. Speedoc's basic health screening package worth \$55 each includes:
  - Fasting blood glucose
    - Lipid profile
- 2. Fasting for 8 hours prior to blood taking is required.
- 3. Post health screening follow-up are as follows:

	Follow-up action(s) guide
Normal result	Report will be mailed electronically through secured platform within 5 working days.
Borderline/Abnormal results	Patient will be contacted within 3 working days to arrange for either video-consultation or home-consultation (if requested by patient or deem necessary by doctor for the best delivery of care) – the cost of the follow ups will be borne by the patient. Report to be given to patient either through registered mail or electronic transfer after video-consultation or by hand during home-consultation.
	Should patient not require a follow up via video-consultation or home-consultation, the report will be mailed electronically through secured platform within 5 working days.
Diagnosis	Within 3 working days, patient will be contacted by doctor to recommend next steps of follow ups – the cost of the follow ups will be borne by the patient.

## The Booking Process of Speedoc's Health Screening

- 4. Appointments for health screenings need to be set minimally 7 days in advance and will be subjected to available slots for the day.
- 5. A scheduled nursing visit has to be booked with the promo code on Speedoc's mobile application for this complimentary health screening package to be valid.
- 6. Enter your TRIBE policy number under the 'Notes' section during the booking process.
- 7. Within three (3) days of booking, Speedoc's Patient Care Team will be in touch to schedule and confirm the patient's appointment.
- 8. Health screening appointments are available daily between the hours of 8am to 8pm, excluding public holidays and eve of public holidays and subjected to earliest availability.
- 9. Island surcharge of SGD 30 applies for house calls at Sentosa, Jurong Island and Tuas.

## **Speedoc Pte Ltd**

10. All doctors are licensed with the Singapore Medical Council (SMC). Doctors also go through a thorough vetting and background check process by Speedoc. Speedoc's nurses are licensed with the Singapore Nursing Board and have extensive experience in hospital or home care. All other healthcare professionals are licensed by their respective governing bodies.

- 11. The complimentary health screening is offered to the first 1,000 TRIBE customers who redeem the code successfully on Speedoc's mobile app, with the TRIBE policy number indicated under the 'Notes' section.
- 12. The health screening promotion is valid for redemption until 31 March 2022.
- 13. The offer mechanics are non-exchangeable for cash and non-transferrable.
- 14. Further queries about Speedoc or Speedoc's services will be directed to <u>contact@speedoc.com</u>. Speedoc's response turnaround is estimated to be 3 working days. Income is neither responsible for the quality of services provided by Speedoc nor the response time of Speedoc.
- 15. Speedoc will have the final decision on all matters regarding the offer mechanics. No appeal will be entertained.