

Have you ever suffered from this injury/illness or a similar condition before? Yes No

If "Yes", please specify

Date(s) (dd/mm/yyyy) of consultation(s)

Name and address of doctor consulted

2. **Trip Cancellation/Curtailment**

Supporting documents required (or attached):

- Flight itinerary, boarding pass or passport stamp which shows the date of departure and arrival to Singapore.
- Tour itinerary and tour booking invoice or receipt
- Travel agency/airline confirmation on the cost of non-refundable prepaid travelling expenses (including cancellation fees)
- Written advice/medical certificate from a qualified attending medical practitioner confirming that you were unfit to travel (for cases of serious injury or illness)
- Death certificate (where someone's death caused this cancellation)
- Proof of relationship between deceased/injured/sick person

What caused the cancellation/curtailment?

Intended departure date (dd/mm/yyyy)

Date (dd/mm/yyyy) of cancellation

Total amount paid by you

Total refund

State amount claimed

3. **Travel Delay**

Overbooked Flight/Missed Connection

Baggage Delay

Supporting documents required (or attached):

- Flight itinerary, boarding pass or passport stamp which shows the date of departure and return to Singapore
- Airline/bus/cruise operator's or their handling agent's confirmation on the cause and duration of travel and/or baggage delay/overbooked flight/missed connection
- Delay report and acknowledgement slip (baggage delay claim)

Travel delay

Flight no. Scheduled departure date (dd/mm/yyyy) Time am pm

Final departure date (dd/mm/yyyy) Time am pm

Cause of delay

Duration of delay

Overbooked flight

Flight no. Scheduled departure date (dd/mm/yyyy) Time am pm

Final departure date (dd/mm/yyyy) Time am pm

Missed connection

Flight no. Scheduled departure date (dd/mm/yyyy) Time am pm

Final departure date (dd/mm/yyyy) Time am pm

Baggage delay

Flight Details

Flight no. Place of departure

Arrival date (dd/mm/yyyy) Arrival time am pm

Baggage collection

Date Place Time am pm

4. **Personal Baggage/Loss of Money/Travel Documents**
 Supporting documents required (or attached):
 Flight itinerary, boarding pass or passport stamp which shows the date of departure and return to Singapore
 Police report of the lost item(s)
 Baggage loss or damage report
 Confirmation letter from airlines or travel agent/operator of amount paid as compensation for loss incurred
 Photographs of damage
 Original repair bill for damaged item(s)/original purchase receipt or warranty card of lost/damaged item(s)

Has this loss/damage been reported to the authorities? Yes No
 If "No", please state reasons.

State the amount of compensation from the authorities (eg. Airline)

Can the damaged items be repaired? Yes No

Description of Items (Brand and Model)	Original Purchase Price	Date of Purchase	Receipts (Yes/No)	Amount Claimed (S\$)

5. **Others**
 In respect of any other claim which does not fall within the sections stated above, please provide details of the claim you are submitting. If the space below is insufficient, please attach another page.

Declaration and Authorisation

I, the undersigned hereby declare that all the foregoing particulars given by me are true and correct.
 I agree that the Policy shall be void and I shall forfeit all rights to recover if I have made or were to make any false or fraudulent statements, or withhold material facts whatsoever in respect of this claim.
 I hereby consent NTUC Income to obtain medical information from hospitals, physicians and any other person I have consulted and I authorise the giving of such information. I authorise NTUC Income to obtain travel information from airlines/travel agents. I also agree that the photocopy of this form shall be valid as the original.

Signature of Claimant		Date (dd/mm/yyyy)
Name and Address of Witness	Signature of Witness	Date (dd/mm/yyyy)

Before mailing, please ensure all the relevant sections related to your claim are completed in full and the requested documents are attached together with the form. We will process your claim upon receipt of the full supporting documents. Please direct the claim form and all correspondences to: NTUC Income, P O Box 0132, Singapore 911802.